

## Dora Slide Case Study Overview

Dora Slide is a 28 year flight attendant from UVW Airlines which has merged with ABC airlines to become Happily Merged Airlines. She has never been disciplined and is well respected by her peers and supervisors. Dora is very upset because she received a letter from the company informing her that she will be suspended.

She states the following facts:

- 1) On October 15, 2008, Dora was working the "B" position from ORD to CLT on an Airbus 320. After hearing the "A" flight attendant make the "boarding is complete" announcement, she armed doors 2L and 2R.
- 2) After Dora armed doors 2L and 2R, a cleaner entered the aircraft to empty the trash bin in the rear of the aircraft. In an attempt to empty the trash bin, the cleaner opened the 2L door and the slide deployed.
- 3) Flight # 123 was cancelled because the flight had to be ferried to CLT.
- 4) Dora was called into her supervisor's office to discuss the events that led to the slide deployment. Since she has a great relationship with her supervisor, Dora did not feel like she needed the Union, so she declined union representation.
- 5) Following that meeting, her supervisor informed her via letter that she will be suspended. Dora was shocked.
- 6) Dora was also required to complete the Mandatory Inadvertent Slide Deployment Procedure Review.

Dora calls you to discuss what happened and wants you to file a grievance because she does not feel like she should be disciplined for 10 days for a simple mistake.