

DOCUMENT INDEX NO. 13-119

| DOC. NO. | DESCRIPTION | # of PAGES | DISCLOSURE |
|-------------|---|------------|--|
| 1 | Complaint | 3 | Full |
| 2 | Handwritten Notes | 8 | Page 8 is Partially Severed Under Section 38 b) Page 11 is Partially Severed as it is Non- Responsive |
| 3 | Order Pursuant to the Health Protection and Promotion Act | 1 | Full |
| 4 | Copies of Photographs | 10 | Full |
| 5 | Letter from York Region dated July 22, 2013 | 1 | Full |
| 6 | Agency for Health Protection and Promotion Food Bacteriology | 3 | Full |
| 7 | Health Protection Activities at 343-5 Yellowood Circle, Vaughan | 2 | Full |

5143440

The Regional Municipality of York

17250 Yonge Street Newmarket, ON L3Y 6Z1

Phone Number: (905) 895-4511 Fax Number: (905) 836-8315

Complaint

Document Number: REQ8280000025

Status:

Active

Severity:

N/A

Service Provider:

Cameron Weighill M.Sc.C.P.H.I.(c)

Reporting Method:

Canada Post

Date Reported:

12-Jul-2013 9:45AM Date of Occurrence: 08-Aug-2013 6:30PM

Program Area:

Infection Control Daycares

Reported Problem(s): Emergency Response

343 Yellowood Circle Vaughn

Issue:

Received call from On-call Manager Bernie Mayer that we had received a request from Dr. Kassam to conduct an inspection and take food samples at an illegal daycare were a two year old child had passed away at

Action(s) Taken:

08-Jul-2013 11:30PM

Service Provider:

Complainant:

Oleena Panfilova

Vaughan, ON

343 Yellowood Circle

Home Phone: (416) 822-2271

Cameron Weighill M.Sc.C.P.H.I.(c)

Arrived on site at 343 Yellowood Circle in Vaughn at July 8th at 11:30 p.m.

Upon entering the facility I made the following observations

Garbage in kitchen with dirty diapers.

No approved sanitizers in observed in kitchen or visible in other area of facility

Inadequate handwashing capacity

Inadequate dishwashing capacity for multi-serve food utensils

Improper storage of cooked food items in fridge

Presents of food items in fridge that had to have soiled

Flooring (deep pile area carpets) in first and second floor play areas not designed or matained in a manner that could be easily cleaned and sanitized

Toy's in first and second floor play areas not designed in a manner that could be easily cleaned and sanitized

Observed 7 day beds in 1st bedroom upstairs and 5 cribs in 3rd room upstairs.

During the inspection on July 8th a total of 9 food samples were collected

Chicken/ Potato Soup or Stew

Mini Mix Crackers

A cooked unknown food product that appears to be grain based

A walnut based product that look like a sausage and dried fruit mixed (bagged separately)

Gartic/Tomato mixture that appeared to be fermenting in the fridge

Deli meat with a best before date of June 19th

Dried oatmeal stored under sink with cleaners and garbage

Sausages from freezer

All food sample were hand delivered to the Public Health Lab

Discussions with Oleena Panfilova (primary operator of daycare) and Karina Rabadanova (Karina acting as a translator for

Oleena) at 345 Yellowood Circle at 12:00am revealed:

Oleena was not properly disinfecting kitchen utensils or toys in the daycare setting

Oleena had limited to no understanding of proper disinfection techniques for a food premise or daycare setting

Some food for the daycare was also been produced at 345 Yellowood Circle

Inspection/Investigation

09-Jul-2013 1:30PM

Service Provider:

Cameron Weighill M.Sc.C.P.H.I.(c)

Delivered HPPA Order to Karina Rabadananova and explained order at 13:30.

Inspection/Investigation

09-Jul-2013 1:30PM

Service Provider:

Cameron Weighill M.Sc.C.P.H.I.(c)

Document Number: REQ8280000025

Request Type:

Complaint

Date Reported:

12-Jul-2013 9:45AM

Action(s) Taken:

Received call from Anna Majory from Public Health lab, who requested that more sample volume and to investigate whether any cheeses were present.

Via a forwarded email from Susan Gorman received operators names were provided by John Braybrook Detective Sergeant #

Olena PANFILOVA (08Jan66), Ruslan PANFILOV (M) (15Jul68), Karina RABADANOVA (20Feb89)

Arrived on site at 343 Yellowood Circle in Vaughn at 1:30 pm on July 9

Served HPPA order on Karina Rabadanova and explained all components of it and confirmed that she did not have questions with regard the order

Karina indicated that Ruslan Panfilova was not involved in daycare operator

Discussion with York Region police officer securing the facility revealed the following

345 Yellowood Circle may has being utilized as part of the daycare facility as 9 children were cleared from address the night before

14 dogs were present at 345 Yellowood Circle

Entered 343 Yellowood Circle to collect addition food samples at approximately 2:00 pm and was accompanied by Ministry of Education Child Care Quality Assurance and licencing staff members. Salpi DiGiandomenico (Program Advisor) and Pat Chapodos (Manager, Barrie Region) who were conducting their own inspection

Collected 13 food samples (14 sample bags):

Chicken / Potato Stew ' Served for Lunch on July 8th . Product was found on counter and likely left unrefrigerated since approximately noon on July 8th

Unknown cooked grain product 'Stored uncovered in fridge. The evidence of desiccation on surface of food product would suggested it had been on the fridge for some time

Deli Meats 'Stored in fridge' Best before date of June 19th and evidence of desiccation around edges of some slices

Mini Mix crackers ' Product name Gallon ' Product was found on Kitchen counter without lid on container

Cheese 'Located in fridge freezer' Best before date Sept 2012 Cheese 'Located in fridge freezer' Best before date Sept 2012

Cheese 'Located in Indge freezer' Best before date Sept 2012

Cheese 'Located in fridge freezer' Best before date Sept 2012

Cheese 'Located in fridge freezer

Walnut product looking like a sausage 'Located in fridge in plastic bag with dried fruit

Dried Fruit -> Located in fridge in plastic bag with walnut product

Fermented Garlic/Tomato mixes in a water 'product found in fridge in an container previously used for ricotta (approximately 5 litres) 'When lid openned product had a very strong smelled of rotting food product

Sausage 'Located in freezer 'Best before date of Nov 12

Sausage 'Located in freezer

All samples had legal seals and were hand delivered to the Public Health Lab.

Custody of Food samples were transferred to Allana Murphy Public Health Ontario staff member at 15:30 Inspection/Investigation

16-Jul-2013 7:10PM

Service Provider: Cameron Weighill M.Sc.C.P.H.I.(c)

Visited 345 Yellowood Circle to remind Karina and Oleena the conditions of the order. Either were available I discussed with Rulsan and used Alex Rabadanova (Karina brother) as translater

19-Jul-2013 10:40AM

Service Provider:

Cameron Weighill M.Sc.C.P.H.I.(c)

Visted 345 with Elena Stefaovich. Met with Karina and explain order again and provide IPAC and food safety resources.

22-Jul-2013 2:00PM

Service Provider:

Cameron Weighill M.Sc.C.P.H.I.(c)

Sent letter to Olena Panfilova, Karina Rabadanova, Ruslan Panfilova reminding them of the requirements of the order and discussing educational options

Mail Out

22-Jul-2013 3:00PM

25-Jul-2013 10:17AM

Service Provider:

Cameron Weighill M.Sc.C.P.H.I.(c)

Received Lab results for food samples collected on July 9, 2013. Samples for the Chicken and potatoes stew, unknown cooked grain product and deli meats were positive for Listeria Monocytogenes

Inspection/Investigation

Service Provider:

Steve Rebellato PHD, C.P.H.I.(C)

Document Number: REQ8280000025

Request Type: Complaint

12-Jul-2013 9:45AM Date Reported:

Action(s) Taken:

PHI Elena Stefanovich - Spoke to Olena Panfilova via telephone @ approx. 2:45 p.m.with Steven Rebellato via teleconfence. PHI Elena Stefanovich spoke in Russian to Olena Panfilova. Inquired regarding source of (i) stewed chicken potatoes, (ii) unknown grains, (iii) deli meats as a result of positive samples related to Listeria monocytogenes (presence/absence testing from Public Health Ontario Laboratories). Olena Panfilova advised that she purchases the deli meats from Bathurst Fine Foods located in Toronto. She advised she was unaware of the location where she purchased the grains and the ingredients for the stewed chicken potatoes recipe since she shops at many locations for these products and they are purchased in bulk and made with raw ingredients (i.e. stewed chicken potatoes recipe).

Referral provided to Toronto Public Health regarding deli meats location (Bathurst Fine Foods). Consultation, Referral

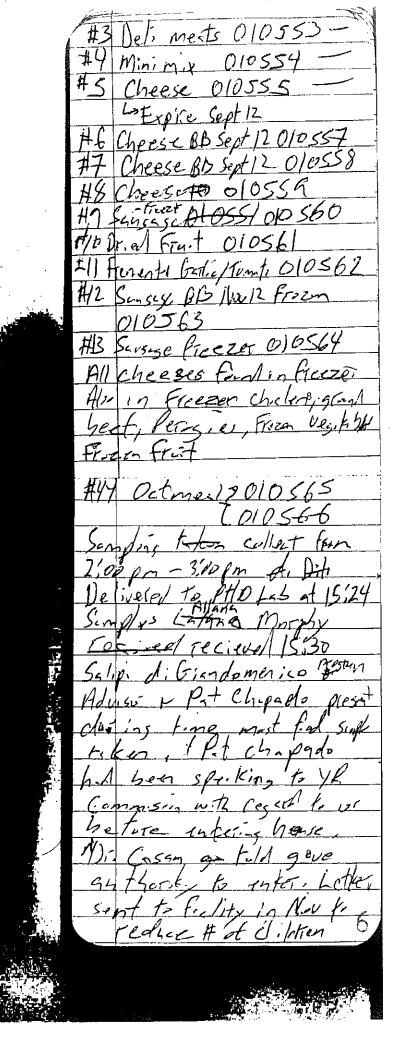
DOCUMENT NO. 2

TOTAL # of PAGES: 8

PAGE 8 IS PARTIALLY SEVERED UNDER SECTION 38 b) – PERSONAL PRIVACY AND PAGE 11 IS PARTIALLY SEVERED AS IT IS NON-RESPONSIVE

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collect Econyling Patr Start I inspectal bill yord. Agote the two yards 3430345 wis no by Ast and she hypollosist that faither houses daying the 20 minte delay of ther Nov ingoods ALTIN 9, 2013 at 1130 pm at 345 Yellowood Fe seried HAAA Order on Karina Rebadannova. Faplen all compresses of order kerins ask if they could enter the home under this order. I tell her that this older did alker than in but could not una drycoge I Add her that correct corners oide and still need to be followed. Asked She indicated that Rushin and nulling to do with the devere and did not have unorthing se It was denn + her hither owned the 345 x karin or Olera who exected the dupor explication is to class on Rules on her order copy of the Cossel out Ly 16 7:10 pm, 345 Yellaward 10 - P/c Rabida Nuc Karia proffer thulson prof

Region Police officers. Alex provide cone translation when Total Rulen Hestelling 1) was in effat until lifted by HU2) while in effect no sure order is heirs Pollo Polex asked it they could go in and clear that she I 1. Fund plan that my order did not frenent bless, but flag shall curtest Min of It believe any setiens, Told Alex Olker and Hydrital effether would, Res. Pro. An Update to re Police ploydel Fit tumper 905 strick sensul atmoter Francoldress, He Brother of Ed Atting to det Put least

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Obiteen Mesent.



ORDER

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MADE PURSUANT TO SECTION 13 OF THE HEALTH PROTECTION AND PROMOTION ACT, R.S.O. 1990, c. IL.7

| 343 Yellowood Circle, Vaughan, ON; | Ruslan Panfilova; Olena Panfilova; Karina Ra | abadanova |
|------------------------------------|--|------------|
| Premise Name | Owner's/Operators Name | |
| 343 Yellowood Circle, Vaughan, ON | York Region | 09/07/2013 |
| Premise Address | Municipality | Date |

THE FOLLOWING ACTIONS:

- 1. Immediately close the premises and evacuate all persons from the premises who are not involved with its operation, inspection, or maintenance.
- 2. The premises shall remain inaccessible to all persons who are not involved with its operation, inspection, or maintenance until further notice in writing from the Medical Officer of Health or a Public Health Inspector for the Regional Municipality of York ("the Region").

THE REASONS FOR THIS ORDER ARE THAT:

- 1. An inspection of the above mentioned premises (premise) owned or operated by you was made on July 08, 2013, by Cameron Weighill, Public Health Inspector (PHI) for the Community and Health Services Department of The Regional Municipality of York, at which time the following condition(s) were noted:
 - Food premises maintained in manner permitting a health hazard
 - Food premises maintained in manner permitting adverse condition affecting food
 - Operator failed to provide a designated hand wash basin
 - Operator failed to have adequate means to clean and sanitize multi-service utensils
 - Operator failed to have proper sanitizer available for food contact surfaces
 - · Operator failed to provide food from an approved (inspected) source
 - Operator failed to implement infection prevention and control practices
- 2. The condition of the premises has or is likely to have an adverse effect on the health of a person or persons.

I AM OF THE OPINION, ON REASONABLE AND PROBABLE GROUNDS, THAT:

- 1. A health hazard exists in the health unit served by me; and
- 2. This Order and the requirements specified in this Order are necessary to decrease the effect of, or to eliminate, the health hazard.

NOTICE

TAKE NOTICE THAT, you are entitled to request a hearing by the Health Services Appeal and Review Board in accordance with Section 44 of the Health Promotion and Protection Act, R.S.O. 1990, c. H. 7;

AND FURTHER TAKE NOTICE THAT, if you wish to arrange for this matter to be heard by the Health Services Appeal and Review Board you must, within fifteen (15) days after the receipt of this Order, mail or deliver, a notice in writing requesting a hearing to The Health Services Appeal and Review Board, Health Boards Secretariat, 151 Bloor Street West, 9th Floor, Toronto, ON, MSS 2T5 and to the Office of the Medical Officer of Health for the Community and Health Services Department, The Regional Municipality of York, 17250 Yonge Street, Box 147, Newmarket, ON, L3Y 6Z1.

AND FURTHER TAKE NOTICE THAT, although a hearing may be requested, this Order is effective from and after the time it is served on the person to whom it is directed, unless it is altered or rescinded by the Health Sorvices Appeal and Review Board or unless the Board, under application with notice, grants a stay of the Order until the proceedings before the Board are disposed of;

AND FURTHER TAKE NOTICE THAT, failure to comply with this Order is an offence for which you may be liable of a fine of not more than \$5,000 in the case of a person or of a fine of not more than \$25,000 in the case of a corporation, for every day or part of each day on which the offence occurs or continues.

THIS ORDER IS GIVEN BY:

Cameron Weighill

Public Health Inspector, C.P.H.I. (C),

Community and Health Services Department, Health Protection Division

The Regional Municipality of York

Full Pauls

Received by

Time:

Date: Tuesday July 09, 2013

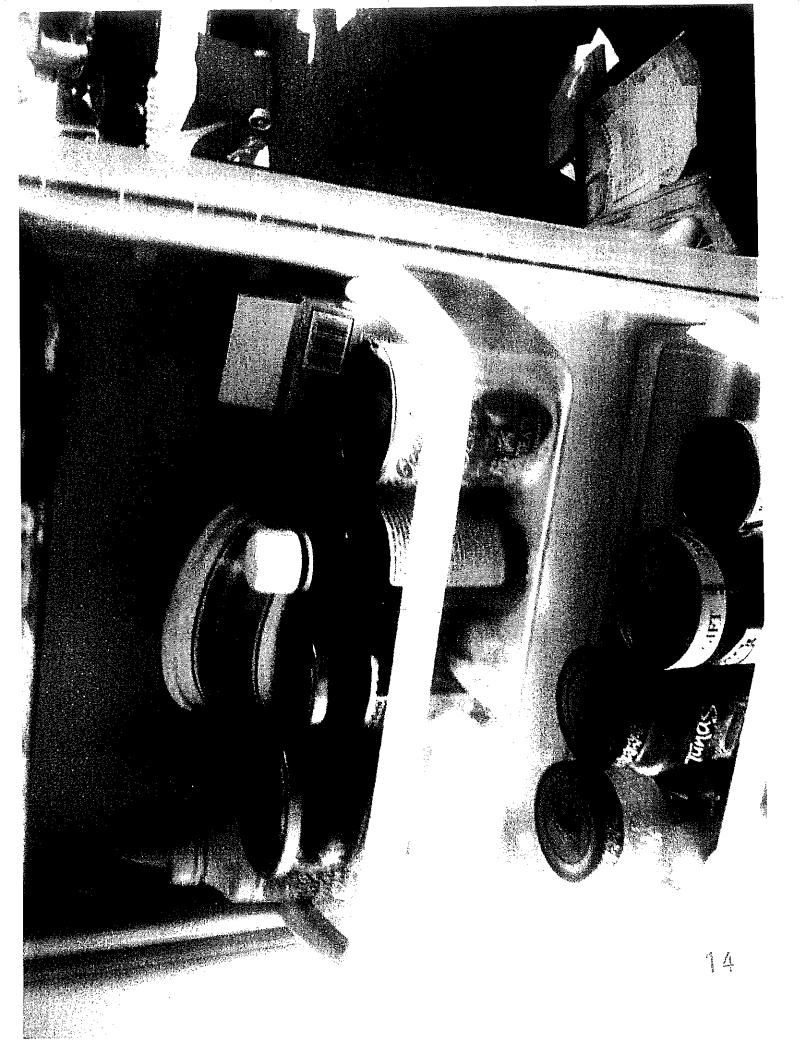
Markham Offica; 4261 Hwy #7 East, Unit 8 6-9 Markham, ON L3R 9W6 Telephone, 905-940-1333 Fax: 905-940-9872 Newmarket Office: 17250 Yonge St. P.O. Box 147 Newmarket, ON L3Y 621 Telephone: 905-895-4511 Fax: 905-836-8315 Richmond Hill Office: 50 High Tech Rd, 2nd Floor Richmond Hill, ON L48 4N7 Telephone: 905-762-2090 Fax: 905-762-2091

Keswick Office: 24262 Woodbine Avenue Keswick, Onterio, L4P 3E9 Telephone: 905-989-1884 Fax: 905-989-0237



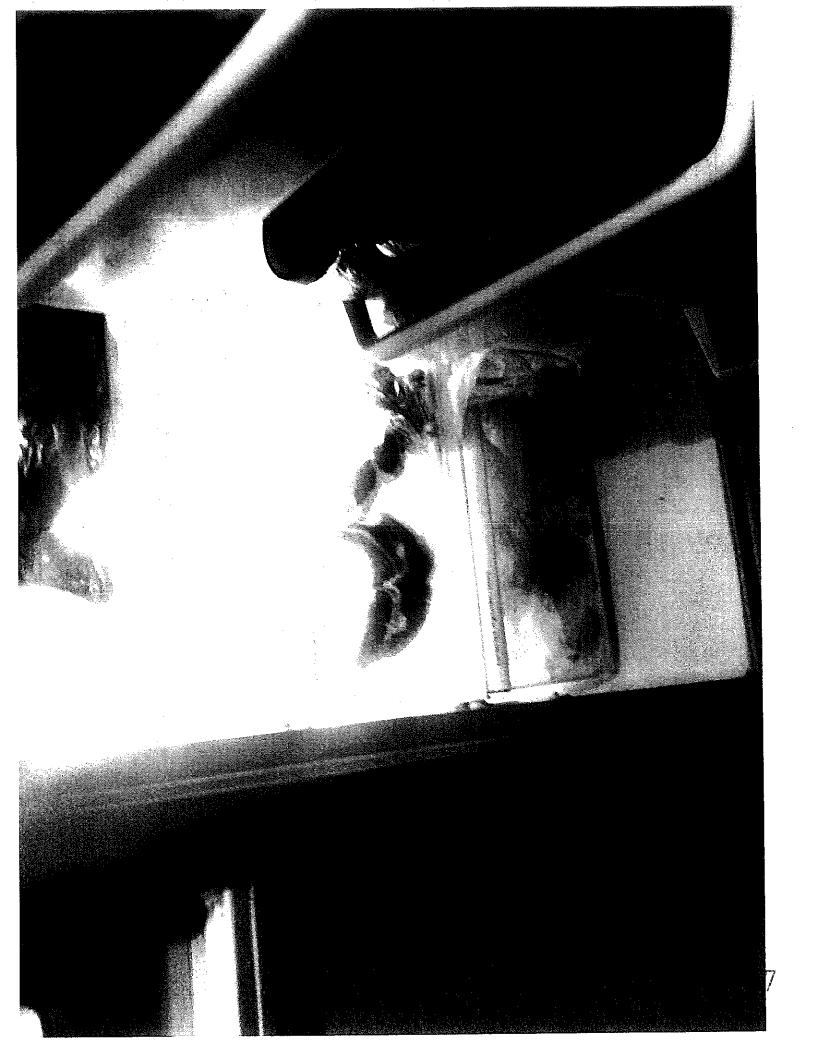


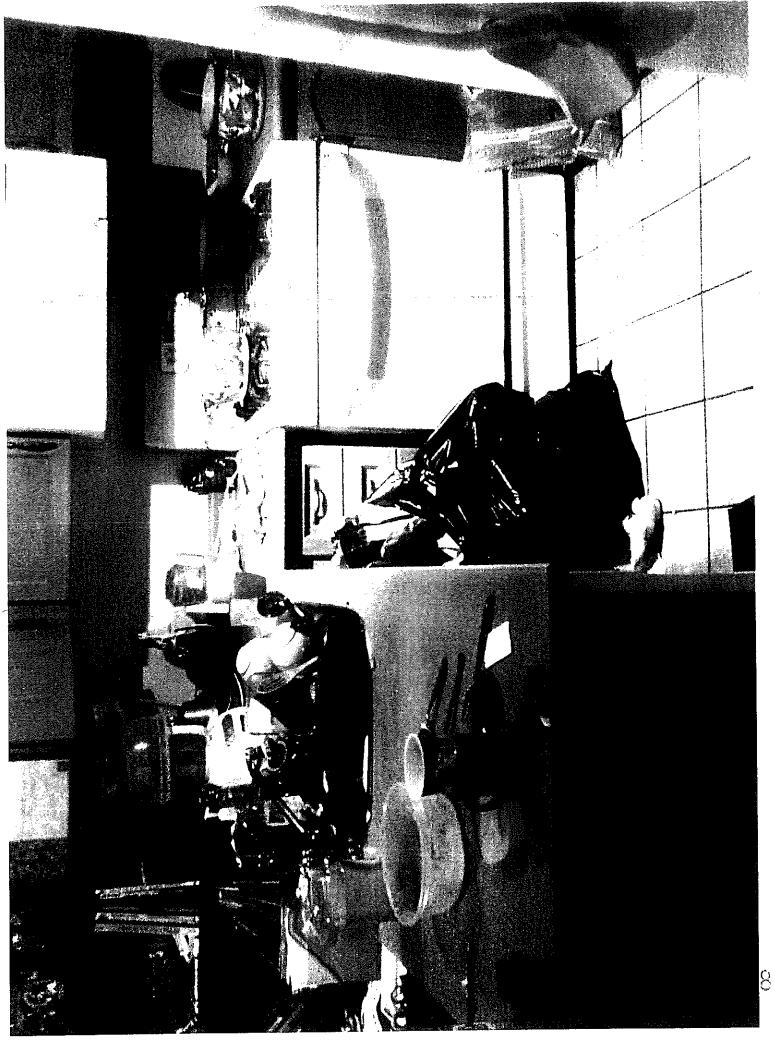








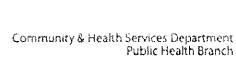














July 22, 2013

York Region

Attention: Olena Panfilova, Karina Rabadanova, Ruslan Panfilova 343 Yellowood Circle Vaughan, Ontario L4J 8L9

Veighill.

I am writing to follow up from the visit by the York Region Public Health to 343 and 345 Yellowood Circle on Friday, July 19th, 2013. Please note the following in regards to the Order issued under the *Health Protection and Promotion Act*, R.S.O. 199, c. H.7 on July 9th, 2013:

- (i) The order remains in effect. As a result, 343 Yellowood Circle, Vaughan, ON, shall remain inaccessible to all persons who are not involved with the operation, inspection or maintenance of this location. As a result, no childcare operation shall take place at the location.
- (ii) The order remains in effect until further notice in writing from the Medical Officer of Health or a Public Health Inspector for the Regional Municipality of York.

In order to request that the conditions in the order be lifted, you will have to correct those conditions listed in the order. Please contact me, Public Health Inspector Cameron Weighill, at 905-895-4511, extension 4567, to arrange for a reinspection by York Region Public Health. In addition:

- (i) Please read the information provided to you by Public Health Inspector Cameron Weighill on July 19th, 2013. This educational material provides valuable information in regards to food safety and infection prevention and control practices that are valuable in operating a child care business
- (ii) Please contact me, Public Health Inspector Cameron Weighill should you wish to enroll in the Region of York's food handler education course.
- (iii) Please contact York Region Community and Health Services Health Connection (1-800-361-5653) for additional public health information in regards to child care facilities.

Thank you,

Cameron Weighill

Public Health Inspector

17250 Yonge St

Newmarket, ON.

L3Y 6Z1

Agency for Health
Ontario Protection and Promotion
Public Health Laboratories

- Submit 200 grams of each sample if possible. Ship samples refrigerated to the lab as soon as possible.

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| July 9 2013 | Submit 200 grams of each sample if p Submit related clinical specimens in e |
| Rurpase of collection Routine surveillance | Submit 200 grams of each sample if possible. Ship samples refrigerated to the lab as soon as possible. Submit related clinical specimens in enteric outbreak kit, with corresponding case number. |
| [] Appecial survey [] Complaint (no illness) | e. Food Bacteriology |

| | July 9, 2013 | Purpase of collection | Routine surveillance | ∏насср | Ę | Lapecial survey | Complaint (no illness) |
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| York Region Community & Health Services Department | 2270 | | | | | • | |
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| eport | Further report to follow: | able for testing | results (| 1 | | ^ w | ο _ω ^ ω | | 1200 | × 3 | Coliforn | - | | | | <u></u> | | | | | | | | e if possibl s in enteric |
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| Final report | Forthern | ☐ Insufficie | aboratory results | (.0×10) | 01×017 | 01 7017 | l.axio | APC | | | ON | Suspect place of eating 343 Yellowood | Home | | | 8ha// | | | sample i cimens ii |
| | Further report to follow: | Insufficient sample for testing Unsuitable for testing | 7 | <u>မ</u> အ | 43 | 23 | 43 | Collform | | | | 7 | | Time |] | Pre | Foc | Pu | Submit 200 grams of each sample if possible. Ship samples ref Submit related clinical specimens in enteric outbreak kit, with |
| JUL 2 6 2013 | ก | testing | | 43 | (ن) | 3 | ۲۵ | E. coli | | | 1. | rde | Restaurant | ñ. | | Predominant symptoms | Foodborne Iliness | Purpose of collection | Ship sam utbreak k |
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| | | | | | 7100 | V 100 | | Clostridium perfringens | FOI ount per gram | | | | her | Date of symptoms onset (Index case) | | meal | radune surveinance | | ated to th esponding |
| | | | | V 100 | V 100 | ~ 100 | 100 | m Bacillus 15 cereus | For Laboratory Use Only | | Address | Place of food p | | et (Index case) | | 0 | , | | rigerated to the lab as soon a corresponding case number. |
| Date report | Checked by | Julya, č | Date received A M | 7:00 | 7100 | Ç (00 | V 100 | Staph aureus | ry Use O | | 12mas | Place of food preparation 34 4 (July Const.) | | - Time | | Control samples | { | | n as possil ser. |
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| 7 | SI Resources rular, Toronto, ON M99 3T1 | Central Public Health Laboratory Environmental Microbiology | | 2 6 | 20 | N D | ļ | <u> </u> | D=Detected ND=NotDetected | JUL-30-2013 | YORK REGION | | | No. presumed at risk | | | | | Food Bacteriology |
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Health Protection activities at 343-5 Yellowood Circle, Vaughn



July 8, 2013

- Received call from On-call Manager Bernie Mayer that we had received a request from Dr. Kassam to conduct an inspection and take food samples at an illegal daycare
- Arrived on site at 343 Yellowood Circle in Vaughn at July 8th at 11:30.
- Upon entering the facility I made the following observations

o Garbage in kitchen with dirty diapers."

O No approved sanitizers in observed in kitchen or visible in other area of facility

o Inadequate handwashing capacity

o Inadequate dishwashing capacity for multi-serve food utensils

o Improper storage of cooked food items in fridge

o Presents of food items in fridge that had to have soiled

- o Flooring (deep pile area carpets) in first and second floor play areas not designed or matained in a manner that could be easily cleaned and sanitized
- O Toy's in first and second floor play areas not designed in a manner that could be easily cleaned and sanitized
- Observed 7 day beds in 1st bedroom upstairs and 5 cribs in 3rd room upstairs.
- During the inspection on July 8th a total of 9 food samples were collected
 - O Chicken/ Potato Soup or Stew

Mini Mix Crackers

- O A cooked unknown food product that appears to be grain based
- A walnut based product that look like a sausage and dried fruit mixed (bagged separately)
- o Garlic/Tomato mixture that appeared to be fermenting in the fridge

O Deli meat with a best before date of June 19th

O Dried oatmeal stored under sink with cleaners and garbage

Sausages from freezer

- All food sample were hand delivered to the Public Health Lab
- Discussions with Oleena Panfilova (primary operator of daycare) and Karina Rabadanova (Karina acting as a translator for Oleena) at 345 Yellowood Circle at 12:00am revealed:
 - Oleena was not properly disinfecting kitchen utensils or toys in the daycare setting
 - Oleena had limited to no understanding of proper disinfection techniques for a food premise or daycare setting
 - O Some food for the daycare was also been produced at 345 Yellowood Circle

July 9, 2013

• Received call from Anna Majory from Public Health lab, who requested that more sample volume and to investigate whether any cheeses were present.

- Via a forwarded email from Susan Gorman received operators names were provided by John Braybrook Detective Sergeant # 563
 - Olena PANFILOVA (08Jan66), Ruslan PANFILOV (M) (15Jul68), Karina RABADANOVA (20Feb89)
- Arrived on site at 343 Yellowood Circle in Vaughn at 1:30 pm on July 9
- Served HPPA order on Karina Rabadanova and explained all components of it and confirmed that she did not have questions with regard the order
- Karina indicated that Ruslan Panfilova was not involved in daycare operator
- Discussion with York Region police officer securing the facility revealed the following
 - 345 Yellowood Circle may has being utilized as part of the daycare facility as 9 children were cleared from address the night before
 - o 14 dogs were present at 345 Yellowood Circle
- Entered 343 Yellowood Circle to collect addition food samples at approximately 2:00 pm and was accompanied by Ministry of Education Child Care Quality Assurance and licencing staff members Salpi DiGiandomenico (Program Advisor) and Pat Chapodos (Manager, Barrie Region) who were conducting their own inspection
- Collected 13 food samples (14 sample bags):
 - o Chicken / Potato Stew → Served for Lunch on July 8th. Product was found on counter and likely left unrefrigerated since approximately noon on July 8th
 - O Unknown cooked grain product → Stored uncovered in fridge. The evidence of desiccation on surface of food product would suggested it had been on the fridge for some time
 - Deli Meats → Stored in fridge → Best before date of June 19th and evidence of desiccation around edges of some slices
 - Mini Mix crackers → Product name Gallon → Product was found on Kitchen counter without lid on container
 - o Cheese → Located in fridge freezer → Best before date Sept 2012
 - o Cheese → Located in fridge freezer → Best before date Sept 2012
 - o Cheese → Located in fridge freezer → Best before date Sept 2012
 - Cheese → Located in fridge freezer
 - Walnut product looking like a sausage → Located in fridge in plastic bag with dried fruit
 - Dried Fruit -> Located in fridge in plastic bag with walnut product
 - Fermented Garlic/Tomato mixes in a water → product found in fridge in an container previously used for ricotta (approximately 5 litres) → When lid opened product had a very strong smelled of rotting food product
 - o Sausage → Located in freezer → Best before date of Nov 12
 - Sausage → Located in freezer
- All samples had legal seals and were hand delivered to the Public Health Lab.
- Custody of Food samples were transferred to Allana Murphy Public Health Ontario staff member at 15:30