



For **GMB** Members in
ASDA STORES

GMB – YOUR “VOICE” IN ASDA

October 2014 - 87

BULLYING, AGGRESSION, VIOLENCE AT WORK – DON'T PUT UP WITH IT

Dear Colleagues,

The 2014 summer edition of the GMB@ ASDA Newsletter gave details of a campaign that your GMB National Shop Stewards Network will be launching later this year. Which will involve a survey of colleagues in early January 2015.

We understand that bad behavior by a minority of customers is on the rise. Recently there have been some shocking incidents. As a result of these events, the issue of revising the current company policy from a loss prevention perspective, to a people perspective has been discussed at the ASDA Retail National H&S Forum with your GMB National H&S Representatives.

On discussions with ASDA management we have all agreed that it is in everyone interest to jointly work together to tackle this growing problem. There are more meetings planned to come up with a new policy, which will be updated with new best industry practice and ideas. So that colleagues will hopefully have a policy that properly assists them.

We are aware that not all colleagues are reporting incidents of abuse, aggression and violence at their store. We have been informed that unless colleagues report these issues, then the investment that may be required at your store for security guards, security equipment will not be put in place, as senior management will be naturally oblivious to the problem.

If you don't report it, we can't sort it!!

Yours Sincerely,

Mick Rix

Mick Rix
National Officer
GMB

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