



For GMB Members in **ASDA STORES**

GMB – WORKING FOR YOU IN ASDA

June 2009 - 43

OCCUPATIONAL THERAPISTS Complaints

Dear Colleagues

I am aware that, particularly in ASDA Stores, we have had concerns raised about the quality of advice being given by Occupational Therapists engaged by ASDA.

Whilst members should never hesitate to take up a complaint through the grievance procedure, with the support of their Shop Steward or workplace representative, I also thought it appropriate to circulate the details of the Health Professions Council.

Those wishing to raise a complaint with the Occupational Therapists' specialty body, can do so by logging on to the Health Professions Council's website:

<http://www.hpc-uk.org/complaints/>

If members do make a formal complaint to this organisation could they please also ensure that we are kept advised via the Regions and directly with my office.

**GARY SMITH
NATIONAL SECRETARY**

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GMB COMMERCIAL SERVICES SECTION**