

# South Bristol Community Hospital

## The hospital takes shape



was supported by columns and pillars throughout. Neil explained how they would divide the area to

**R**epresentatives from Bristol LINKs, University Hospitals Bristol, Brisdoc and Bristol Community Health visited the site of South Bristol's Community Hospital in September. The three storey high hospital dominated the skyline and impressed the visitors. From the outside the hospital has started to resemble the design drawings and the group were eager to see how the inside was shaping up.

Neil MacDonald, operations manager of Carillion, gave the group a guided tour. He pointed out various aspects of the building and site and answered questions from the group. Starting from the back of the hospital the group walked along the north east side. Neil then led the group inside to where the outpatients department will be on the ground floor. The vast space

provide consulting rooms and areas for therapy.

The group were led to the front of the building and were able to see where the main entrance will be and the separate Urgent Care Centre entrance. The group were shown how far the canopy would extend out from the building.

Carol Clifford, public involvement lead, said: "It was an interesting, informative and exciting visit and the group were eager to come back and see the next stage of the development."



## Plastering of broken bones

**A**s part of the Urgent Care Centre at South Bristol Community Hospital, adults and children (over two years) with suspected broken bones will be able to be assessed by x-ray, diagnosed and then have a plan of care to help fix a number of different types of fractures. There are various scenarios with different outcomes and it all depends on the type of break and what treatment is needed.

- If the bone is broken it can be plastered and the patient is given an appointment at another hospital for a follow up outpatient appointment.

- If the bone is broken but it is a complicated fracture it can be temporarily plastered and the patient will be transferred for a surgical opinion and possibly hospital admission.

- If the bone is broken it can be temporarily plastered and the patient can be booked to go into hospital the next day or in a couple of days for further treatment (usually surgery).

- If the bone does not appear to be broken the patient is given advice and can come back if symptoms persist.

# Flagship leisure facility for Bristol

**W**ork is now underway on an exciting new flagship leisure facility for Bristol. Hengrove Park Leisure Centre, due to open in February 2012, will be a unique leisure venue designed and built with the local community in mind. When complete, this new facility will replace two older swimming pools in the area; Jubilee and Bishopsworth, whose customers will be invited across to Hengrove Park.

The new centre will be operated by Parkwood Leisure, on behalf of Bristol City Council and Bristol Active Limited, and will include a state of the art 50 metre pool with moveable floors and booms, as well as a separate teaching pool with health suite to include steam, sauna and spa. An indoor climbing wall, 150 station gym with dedicated 'spin' studio, four court sports hall and two other dance studios will provide a range of activity options for customers. These new facilities will be supported by a Healthy Living Zone for nutritional and lifestyle advice as well as physiotherapy treatments and support, to help individuals back into active lifestyles. There will also be a café area with a terrace along with a crèche.

The range of facilities at the new centre will provide opportunities for the whole community to get involved and will complement the other facilities at the park.

Some of the activities on offer will include swimming lessons, group fitness classes, dance lessons, diet advice, team building and kids clubs. Whether you want to improve your health and fitness, try a new activity or simply find an enjoyable way to spend your leisure time, the new centre will offer something to suit you.

A range of great value membership options will be available at Hengrove Park Leisure Centre, with special offers available for customers from July 2011.

For further information, updates and special offers please visit

[www.leisurecentre.com](http://www.leisurecentre.com)

## South Bristol Community Hospital Urgent Care Centre

An Urgent Care Centre for Adults and Children with minor injuries and illnesses

The centre offers:  
**walk-in appointments**  
**GPs on site**  
treatments including:  
**plastering and stitching**  
as well as **x-rays**.

The centre also has an 'out of hours' GP service.

**Open 8am - 8pm,  
7 days a week**

## Hengrove Leisure Centre opening February 2012



### Facilities include:

- 50m international pool
- Learner pool
- 4 court sports hall
- Indoor climbing wall
- Café
- Healthy living zone
- 150 station gym
- 2 group fitness studios
- Dedicated spinning studio
- Crèche
- Health suite
- Kid's club & courses

For more information please visit [www.leisurecentre.com](http://www.leisurecentre.com)



Working in Partnership



## Contact us

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# Your comments

## Comments posted into the Bristol General Hospital comments box from patients, visitors and staff

### Response from Bristol Community Health and University Hospitals Bristol:

Thank you to everyone who has commented. Please continue to give us your views on South Bristol Community Hospital.

The project team will regularly review the comments and suggestions and provide a reply through this newsletter. Where we can, we will incorporate suggestions into the project implementation.

The themes raised will also be reflected in the regular newsletters we issue on the project progress. All comments we receive will be anonymised.

### Car parking

The local NHS is committed to sustainable transport and our travel plan for the hospital sets out how we will encourage staff, patients and visitors to use other ways of getting to the hospital where possible.

However, we know that sometimes, people will have to get to the hospital by car and a large hospital car park for patients, visitors and staff - with dedicated spaces for Blue Badge holders and short stay/drop off points - is included.

Bristol Community Health will be developing a car park management strategy which delivers a safe and secure car park, car parking spaces for those who need them (227 in total), but encouraging those who can travel by public transport or other methods to do so.

Agreement has also been reached with Bristol City Council that will allow visitors to the hospital to also use the leisure centre car park (an additional 300 spaces). Charging for car parking will be at an appropriate rate and in line with other hospitals in the region.

### Public transport

Bristol City Council is negotiating with First Bus on behalf of all the new developments at

Hengrove Park to provide new and extended bus services to the site. It will be important to make sure that bus routes run to all areas people may need to travel from, including those areas of south Bristol currently not well served by bus routes.

The new City of Bristol College opened in July 2010 and First Bus are already providing these improved services well before the hospital opens. Current bus services to Hengrove Park are numbers 20, 36, 75, 76 and 90.

### Why is the BGH closing? Why can't it be refurbished and kept?

The Bristol General Hospital provides an excellent and much loved service. However, it is not an appropriate building for the delivery of 21st century healthcare and we cannot improve services for patients within the limitations of the existing building, even if it were to be refurbished.

South Bristol Community Hospital allows us to move the General Hospital services and locate them with others from the Bristol Royal Infirmary and Knowle West Health Park to provide a 'one stop shop' for patients in Hengrove Park, South Bristol. This will be nearer to where people now live and away from the city centre.

While some patients at the General Hospital live nearby, many others who need to go to the General Hospital or the BRI have to travel by public transport or car. We estimate that approximately 80,000 car journeys a year into the city centre will be saved by moving services out to south Bristol.

Additional and extended bus routes to Hengrove Park, car parking, cycling and safe walking routes will allow more local people to get to the new hospital without coming in to the centre of Bristol, accessing more services nearer to where they live.

### Outpatient services

The community hospital in South Bristol will cater for at least 40 clinics seeing around 600 patients a week. There will be capacity

for at least 100 investigations a day and an ability to send images directly to the BRI for specialist advice. Highly specialised investigations and tests will still be carried out at the BRI and other city centre hospitals but many people referred to the community hospital will be able to have their test and get their results locally.

The clinics available in South Bristol will include those for:

- general surgery and urology
- orthopaedics
- general medicine and care of the elderly
- cardiology (diseases of the heart)
- dermatology (diseases of the skin)
- gynaecology
- diabetes
- vision and hearing test services.

### Dental services

South Bristol Community Hospital will also provide local people with dental services. These will be run by the Bristol Dental Hospital commissioned by NHS Bristol, on a collaborative basis between University Hospitals Bristol NHS Foundation Trust and the University of Bristol.

A wide range of dental treatments, including urgent dental care, will be provided at the centre, for both local children and adults with specialist treatments being carried out at The Bristol Dental Hospital. Patients will be able to book appointments themselves or they may be referred there by the dental helpline on 0845 120 6680 or the Out-of-Hours service (same number).

Free treatment will be provided by dental undergraduates and student dental hygienists /therapists from the University of Bristol Dental Hospital and School. Student treatments will be supervised at all times by a team of qualified dental surgeons who will rotate between the new dental outreach facility and the dental hospital and school. Outside of the university year, urgent and on-going routine care will continue to be provided for patients by the resident qualified dental staff.

### Minor Injuries Unit

Based on the successful Walk-in services at Knowle West Health Park, a Minor Illness and Injury Unit (MIU) will be able to deal with

many cases which currently have to go to Accident and Emergency, for example, X ray and assessment of injuries, plastering of more straightforward fractured limbs and the treatment and stitching of straightforward wounds.

The Walk-in service has been welcomed by local people and has been a popular choice for staff looking to work in this field. The number of people using the service has grown steadily since it began. Moving the service to SBCH and co-locating it with X Ray and GPs will mean that the service will be able to see and treat more people with more complex conditions.

This new service is expected to see nearly 900 patients, 250 more than currently seen at the South Bristol NHS Walk-in Centre.

There are also plans for a fracture clinic. Some patients with fractures will be able to have their follow-up appointments in South Bristol.

## Hengrove Park Stakeholder Forum

By working in partnership, South Bristol Skills Academy (SBSA), Hengrove Park Leisure Centre and South Bristol Community Hospital (SBCH) want to maximise the benefits these amazing facilities can provide the community. The first Hengrove Park Stakeholder Forum was held on 6th December at SBSA. This was an open meeting where these site partners informed on, and engaged members of the community in the status and future plans for all three Hengrove Park Facilities.

It was an opportunity for people to:

- discuss the needs of the community that can be met collectively through the new site facilities
- inform and plan for future community events
- promote regeneration of the local area and ensure the long-term sustainability of the three new facilities.

If you would like more information please contact Carol Clifford, public involvement facilitator, Bristol Community Health, on 0117 984 1553 or email: [Carol.Clifford@bristol.nhs.uk](mailto:Carol.Clifford@bristol.nhs.uk).