

# South Bristol Community Hospital

## South Bristol Community Hospital update – the countdown has started

Construction of the new Hospital on the Hengrove Park site is now very much underway, and with just over 20 months to opening, like the weather, things are hotting up! Here's a taster of what we have been working on over the last few weeks.

A series of open staff meetings were held in April and May to update staff on services at the hospital and what it might mean for them. Over the past weeks we have been refining our workforce plans and have started to develop a comprehensive training plan to support all those who will be working in the new Hospital.

We have also been working on our patient and public involvement plans. The SBCH public re-launch event at Knowle West Health Park on 13 May was an opportunity



for members of the public and staff to come along and help shape the future of the hospital.

There was a drop-in session for people to meet the team, ask questions and view displays. This was followed by a more formal session with presentations on hospital progress plus a well received talk on the community perspective from two lay members of the SBCH public involvement group. Workshops on the rehabilitation model of care and the role of the hospital in the community enabled people to have an input into how the hospital will operate. The message from local people is that they want the hospital, skills academy and the leisure centre to work together for the benefit of south Bristol.

To see details of the presentations and photos of the event please visit the new Bristol Community Health website at [www.briscomhealth.nhs.uk](http://www.briscomhealth.nhs.uk)



# A message from Tara Mistry



**T**ara Mistry, Non-Executive Director for NHS Bristol, design champion for SBCH and chair of the public involvement and communications group was unable to attend the launch but sent this message to all involved:

A warm welcome to you all and apologies for my absence at this occasion. I think many of you will know that I would rather be where you are today, but I will be experiencing NHS patient care at a very personal level elsewhere in the country! (And.. ..no doubt it will feed into the Patient Public Experiences work we are all engaged in at some stage of journey. I will be making notes!!!)

I have been involved with this hospital project since the first Board papers were produced in 2002 when I was a Non Executive on the Bristol South and West PCT. Since then there has been successive changes including reorganisation and changes in roles and board membership. I hope there are a few people here today, who were involved at the beginning of the process to witness this very exciting stage of 'the idea , then the Business Case becoming a physical reality'.

It has been a very long journey ... for some 60 years, others its 40 and for all involved in the actual delivery it varies from 8 years or less. The role of Public and Patient Involvement has been crucial in helping us get to this stage. Over time we have refined our processes to help build a coherent PPI and communication strategy and engaging with groups to support this work. I want to thank all those who have been in variety of groups and relating to the SBCH over the years and who have helped us shape the physical aspects of the hospital plans and also those helping shape the way we relate to groups and communities so they had a voice and an opinion and some influence as the community hospital project has evolved.

However as the hospital is physically being constructed it is crucial that the PPI work is relaunched through this event today. We have to re-energise and re-engage with all the existing volunteers and to welcome new volunteers and members both from the immediate locality and wider. This phase has just started and we need to continue to engage more broadly and in some areas - more intensively to deliver the vision. So what is this vision? If I speak as a south Bristol resident and Chair of SBCH PPI/Comms Group the vision encompasses something like this:

We want a state-of-the-art hospital where everyone who works in it , lives near it , or who needs to use its services (either in the hospital or in the community) can feel really proud to be associated with it.

If I was a patient likely to use its services I want to feel absolutely confident that I will have the best possible care, delivered with warmth compassion and dignity. That I will be supported in the community if my health determines that is the best place for me. That most of all, the culture is one of quality service with continuing improvement so I would not be afraid to give constructive feedback on how we can improve. In other words a culture that constantly strives to do the best for the patient and the patient experience no matter what.

We want to have a meaningful, fruitful and a joined-up approach to the skills academy (nearly completed) and the leisure centre (to be built on site) and hope that myriads of opportunities can arise from this very exciting hub in Hengrove. The physical citing of all these facilities next to each other provides one of the greatest opportunities in delivering better health and wellbeing alongside academic and vocational ambitions for the immediate and the wider South Bristol locality. In order to exploit this opportunity we need as many people to get involved to work on areas that most matters or interests you.

We already have a vehicle for PPI and Communication group for SBCH but we are developing ideas with our existing volunteers

## A message from Tara Mistry (continued)

to develop more inclusive and open forums. These will maximise opportunities for a more diverse and flexible involvement as we prepare for models of care and services that we all want and that we can be truly proud in 2012 and years to follow.

There are many ways you may like to get involved. The more diverse and wider range of volunteers we get the better the debates and engagement. We want everything about SBCH to be an exemplar of excellent public engagement and involvement – not just with the hospital but the potential of an exciting relationship with the skills academy and the leisure centre.

Finally – I want to thank all the staff who have worked to get this hospital to this stage and all the staff who have steered or directly worked on the PPI and related matters. It has been a roller coaster of a journey so thank you all. The next stage is even more exciting so please come on board!

Tara Mistry  
Chair SBCH Public Involvement and  
Communications

## Hengrove Park Leisure Centre Update

**B**uilding work on the hospital's next door neighbour, the new leisure centre complex, has now started. The centre is due to open in February 2012 so will just beat us to the finish line!

Facilities in the £22.6m development will include:

- 25m x 50m ten lane community swimming pool
- 20m x 10m learner pool
- 150 station health and fitness suite
- 4 court sports hall
- Ancillary facilities including Healthy Living Zone, aerobics studios, café, crèche, climbing wall, and changing areas.

The hospital and leisure centre will share a plaza, which will be designed to bring the parkland into the development and act as a link to the Hengrove Park play park across the field. Drawings of the design of the leisure centre, plaza and the rest of the Hengrove Park development can be found on the website at: [www.hengrovepark.com](http://www.hengrovepark.com)

If you have any queries about the leisure centre, please contact Stuart Woods, programme manager on [stuart.woods@bristol.gov.uk](mailto:stuart.woods@bristol.gov.uk)

## Knowle West Health Park – the future

**W**ith the Walk-in Centre (WiC) moving to SBCH what will the Knowle West Health Park look like in 2012?

The walk-in centre currently based at the Knowle West Health Park will be moving to SBCH to form part of the urgent care service. This new service will be able to deal with many cases which currently have to go to Accident and Emergency, for example, X ray and assessment of injuries, plastering of more straightforward fractured limbs and the treatment and stitching of straightforward wounds.

This new service is expected to see nearly 900 patients a week - twice that seen by the current South Bristol Walk-in Centre, which has out grown its current accommodation.

NHS Bristol is leading on securing services to replace the WiC at Knowle West Health Park and on the public engagement surrounding it. Current thinking is that it will be utilised by NBT for children's services.

Also transferring from Knowle West Health Park will be the GP equitable access surgery and GP out of hours service, both provided by BrisDoc. The GP surgeries at William Budd will remain and be unaffected by these changes as will the other services on the health park.

The new GP service has been designed to improve access to health services in local communities. It will offer a full range of GP services and offer care and treatment to registered and non registered patients on an appointment or walk in basis from 8am-8pm, 7 days a week, 365 days a year.

# Comments posted into the Bristol General Hospital Comments Box from patients, visitors and staff, issue 5

**T**hank you to everyone who has commented. Please continue to give us your views on South Bristol Community Hospital.

The project team will regularly review the comments and suggestions and provide a reply through this news sheet. Where we can, we will incorporate suggestions into the project implementation.

## **Car parking**

The local NHS is committed to sustainable transport and our Travel Plan for the hospital sets out how we will encourage staff, patients and visitors to use other ways of getting to the hospital where possible. However, we know that sometimes, people will have to get to the Hospital by car and a large hospital car park for patients, visitors and staff - with dedicated spaces for Blue Badge holders and short stay/drop off points - is included.

Bristol Community Health will be developing a car park management strategy which delivers a safe and secure car park, car parking spaces for those who need them (227 in total), but encouraging those who can travel by public transport or other methods to do so.

Agreement has also been reached with Bristol City Council that will allow visitors to the hospital to also use the leisure centre car park (an additional 300 spaces). Charging for car parking will be at an appropriate rate and in line with other hospitals in the region.

## **Public Transport**

Bristol City Council is negotiating with First Bus on behalf of all the new developments at Hengrove Park to provide new and extended bus services to the site. It will be important to make sure that bus routes run to all areas people may need to travel from, including those areas of south Bristol currently not well served by bus routes.

The new City of Bristol College will be open to staff from June 2010 and will open to students from September 2010 so First Bus will be providing these improved services well before the hospital opens.

## **Bristol General Hospital (BGH)**

The Bristol General Hospital provides an excellent and much loved service. However, it is not an appropriate building for the delivery of 21st century healthcare and we cannot improve services for patients within the limitations of the existing building, even if it were to be refurbished.

South Bristol Community Hospital allows us to move the services delivered at the BGH and locate them with other services from the Bristol Royal Infirmary and Knowle West Health Park to provide a 'one stop shop' for patients in Hengrove Park, south Bristol, nearer to where people now live and away from the city centre.

While some patients at the BGH live near to the hospital, many others who need to attend the BGH or the BRI have to travel in on public transport or by car. We estimate that approximately 80,000 car journeys a year into the city centre will be saved by moving services out to south Bristol. Additional and extended bus routes to Hengrove Park, car parking, cycling and safe walking routes will allow more local people to get to the new Hospital without coming in to the centre of Bristol, accessing more services nearer to where they live.

## **Inpatient Beds**

As at the BGH, South Bristol Community Hospital will have 60 commissioned inpatient beds. 15 of which will be for stroke patients.

As well as the in patient beds at the new hospital, additional investment will enable more care to be delivered in the community – for example, either in intermediate care beds or in a patient's own home. The in-patient beds could be used differently in the future – as well as step down after an episode from the acute trust, to prevent an acute admission in the first place.

## **Staff**

Staff currently working within the wards and the William Lloyd Day Unit at the BGH will be delivering the services at their new locations at SBCH. The staff at the BGH are very well respected and thought of by

## Comments Box *(continued)*

current patients and they will transfer their skills and knowledge to the new hospital.

Outpatient clinics and the associated clinical staff will also be delivering services at SBCH, improving access for patients and reducing the need to travel into the centre of Bristol.

### Design

Hospital construction on Hengrove Park has already started. Staff at Bristol Community Health and University Hospitals Bristol (BRI) have been working hard to finalise the internal design of the hospital. Clinical staff and lay representatives have had input into all aspects of the design and are now at the stage of agreeing individual items of equipment to be installed into each room (a slow but satisfying process!)

### Refreshments/Retail Services

Water dispensers will be available within each department to provide refreshment to patients and visitors. Staff will also have access to tea and coffee facilities within the beverage bays and staff rooms provided for their use.

Within the main entrance, there will be a large retail space. This will be leased to a supplier for the provision of hot and cold food, drinks and snacks in a café setting.

## South Bristol Skills Academy

This September, City of Bristol College will open the doors of its exciting new centre in Hengrove Park – South Bristol Skills Academy.



It's a place where you can learn new skills, train for a better job and meet friendly people. There will be a wide range of courses on offer for young people and adults in subjects such as:

- Childcare
- Construction
- Skills for Study and Work
- Hair, Beauty and Holistic Therapy
- Plumbing, Carpentry and Composites
- Motor Vehicle and Motor Cycle Engineering
- Catering and Bakery
- Dance and Performing Arts
- Horticulture
- Foundation Education and Vocational Access
- Teaching Assistants and Preparing to Teach

The College's vision for the Skills Academy is to develop state of the art education and training facilities in south Bristol. As part of the wider regeneration of south Bristol, the Academy plays a key part in improving standards of education and skill levels across the city.

At the Skills Academy, students will discover new and exciting ways of learning. The Academy will combine state-of-the-art learning spaces with the latest technology available in an innovative environment.

You will be able to enrol at the Skills Academy from 19 July 2010 with courses starting in September 2010.

To find out more about what's in it for you, why not go to an advice session at South Bristol Skills Academy on 4 or 30 September.

For more information email [enquiries@cityofbristol.ac.uk](mailto:enquiries@cityofbristol.ac.uk) or call 0117 312 5000.

## Let us know what you think!

### Contact the South Bristol Community Hospital project team

Contact Helen Barrett on:

telephone: **0117 900 2543**

email: [helen.barrett@bristol.nhs.uk](mailto:helen.barrett@bristol.nhs.uk)

or

Send your question(s)/comments to Helen Barrett, NHS Bristol, South Plaza, Marlborough Street, Bristol, BS1 3NX.

We'll try to respond to your comments in our next newsletter.

SOUTH BRISTOL COMMUNITY HOSPITAL NEWS - KEEPING YOU IN THE PICTURE



From  
Neil MacDonald  
Carillion Operations  
Manager



Welcome to this first edition of Carillion Building's Community Newsletter

**Ground Floor Slab Preparation**



**Preparing Piling Rig**



**WORKS UNDERTAKEN SO FAR**

Foundation pads and stub columns have been completed alongside the installation of a 585,000,000L rain water attenuation tank.

Ground floor slab preparation has started including under slab drainage, blinding, shuttering and rebar.

**WORKS PLANNED FOR NEXT 6 WEEKS**

Continue preparation and cast the entire ground floor slab. Commence erection of the reinforced concrete superstructure, install 155 piles varying from 7m to 11m in length.

**ACTIVITIES THAT MAY AFFECT YOU**

Power floating of concrete slabs is weather dependant and may carry on until after normal site hours. Due to the remoteness of the site any disruption will be kept to a minimum and we hope our activities will go unnoticed. Please use the details below if you wish to contact us regarding the issue.

**CONTACT**

If there is anything you would like us to include in these newsletters, or for additional information of any community matters involving the redevelopment by Carillion please call Neil MacDonald on 01179 370 920.

## Write to us if you'd like to know more about South Bristol Community Hospital

Write your question(s)/comments here. We'll try to respond in our next newsletter. Please send this in to Helen Barrett at NHS Bristol, South Plaza, Marlborough Street, Bristol, BS1 3NX. Alternatively, you can email your questions and comments to her at: [helen.barrett@bristol.nhs.uk](mailto:helen.barrett@bristol.nhs.uk)

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