



CHILD CARE RESOURCE & REFERRAL SERVICES

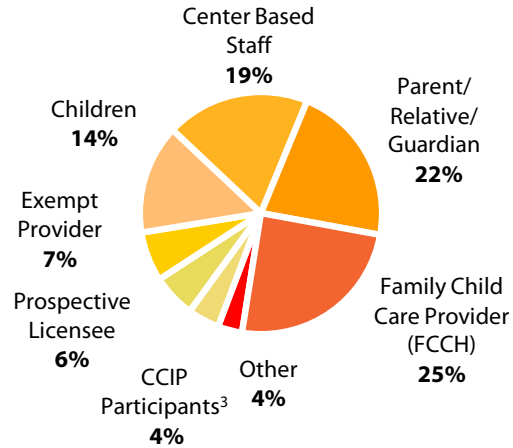
For over 30 years, R&R programs have worked daily to improve the access, supply, and quality of child care services in their area. Annually programs respond to nearly 140,000¹ requests from parents for child care referrals and over 340,000 requests for community assistance. R&Rs maintain program information for licensed child care programs, offer workshops/trainings, conduct one-on-one site visits, and assist with local child care planning efforts.



Trainings/Workshops

Over 47,000 caregivers² were trained, with nearly one-third of trainings offered in Spanish. Programs offered trainings in topics addressing health and safety, business practices, child development, and professional development.

- Assisted 600 family child care home providers in obtaining their license through the *Child Care Initiative Project (CCIP)*³.



Site Visits

Conducted site visits with over 12,000 caregivers² to support high quality child care through one-on-one technical assistance. Forty-two percent of site visits were conducted in Spanish.

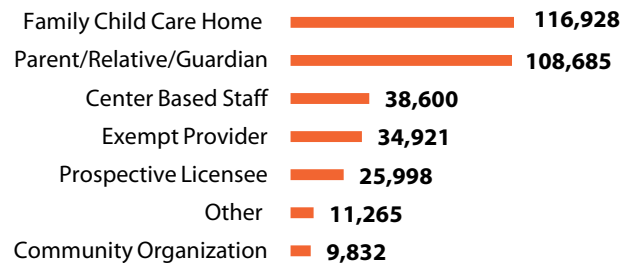
Resource Library⁴

Over 22,000 parents, licensed providers, and educators accessed R&Rs' onsite and mobile libraries containing books, toys, crafts, equipment, and educational resources which promote quality through play, learning, and professional development of staff.

Community Assistance

Responded to over 340,000 requests from parents, providers, and community organizations for information on accessing social services, becoming licensed, participating in professional development activities, and obtaining child care statistics.

Community Assistance Requests



Source: 2011-2012 fiscal year data collected from the R&R Services Data Collection Project (R&R Services) and the California Child Care Initiative Project (CCIP). Data reported from the R&R Services Project reflects services provided by 55 of the 69 funded R&R programs in California, representing services provided in 47 of the 58 counties. Twelve counties did not provide data for the R&R Services Project. Statewide data was available for services and participation for the CCIP project.

¹ CD2504E R&R Program Services Data Report, Aggregate Summary FY 2011-2012.

² These numbers reflect a duplicated count of participants.

³ The Child Care Initiative Project (CCIP) works to recruit, train, and provide technical assistance as well as ongoing support to prospective and existing licensed family child care providers.

⁴ Totals captured within the Resource Library does not include CCIP data.