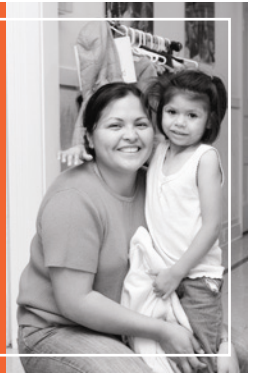




CHILD CARE RESOURCE & REFERRAL SERVICES

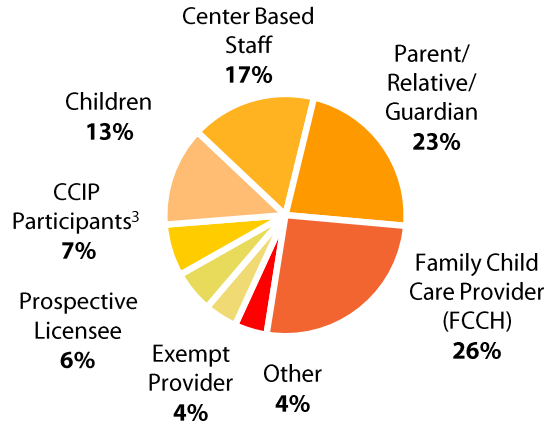
For over 30 years, R&R programs have worked daily to improve the access, supply, and quality of child care services in their area. Annually programs respond to over 160,000¹ requests from parents for child care referrals and over 350,000 requests for community assistance. R&Rs maintain program information for licensed child care programs, offer workshops/trainings, conduct one-on-one site visits, and assist with local child care planning efforts.



Trainings/Workshops

Over 46,000 caregivers² were trained, with thirty-seven percent of trainings offered in Spanish. Programs offered over 13,000 hours in a variety of topics including health and safety, child development, school readiness, and professional development.

- Assisted nearly 600 family child care home providers in obtaining their license through the *Child Care Initiative Project (CCIP)*³.



Site Visits

Conducted site visits with nearly 12,000 caregivers² to support high quality child care through one-on-one technical assistance. Forty-three percent of site visits were conducted in Spanish.

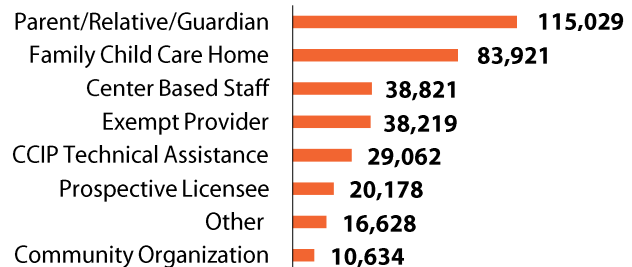
Resource Library⁴

Nearly 23,000 parents, licensed providers, and educators accessed R&Rs' onsite and mobile libraries containing books, toys, crafts, equipment, and educational resources which promote quality through play, learning, and professional development of staff.

Community Assistance

Responded to over 350,000 requests from parents, providers, and community organizations for information on accessing social services, becoming licensed, participating in professional development activities, and obtaining child care statistics.

Community Assistance Requests



Source: 2012-2013 fiscal year data collected from the R&R Services Data Collection Project (R&R Services) and the California Child Care Initiative Project (CCIP). Data reported from the R&R Services Project reflects services provided by 56 of the 69 funded R&R programs in California, representing services provided in 47 of the 58 counties. Twelve counties did not provide data for the R&R Services Project. Statewide data was available for services and participation for the CCIP project.

¹ CD2504E R&R Program Services Data Report, Aggregate Summary FY 2012-2013.

² These numbers reflect a duplicated count of participants.

³ The Child Care Initiative Project (CCIP) works to recruit, train, and provide technical assistance as well as ongoing support to prospective and existing licensed family child care providers.

⁴ Totals captured within the Resource Library does not include CCIP data.