

Other Assistance

2-1-1

General information, resources, and referral line run by United Way of Dane County. Formerly "First Call For Help."

Phone: 2-1-1 or 608-246-HELP (4357) from a cell phone.

Hospitality House

Call Monday, Wednesday, and Fridays at 8:30AM for limited assistance for specific needs such as assistance in IDs, birth certificates, work clothes, Greyhound bus tickets (up to 50% of the cost), Madison Metro bus tickets, gas vouchers, telephone and mail services, and medical, legal and child-related assistance.

Phone: 608-252-8522

Address: 1490 Martin Street, Madison, WI 53714

Energy Services

Call to set up an appointment approximately September through May for assistance with energy bills.

Phone: 608-267-8601

Address: 1225 South Park Street, Madison, WI 53703

Saint Vincent De Paul

Limited assistance for specific needs such as furniture or prescriptions.

Phone: 608-257-0919

Address: 2033 Fish Hatchery Road, 53713

Red Cross

Temporary, short-term housing and financial assistance when displaced by a disaster such as fire or flood.

Phone: 608-233-9300

AIDS Network

Limited financial assistance for people living with HIV/AIDS. There is an intake process for people who are not enrolled in case management services as an AIDS Network client.

Phone: 608-252-6540

Address: 600 Williamson Street, Madison, WI 53703

About the Tenant Resource Center!

The Tenant Resource Center is a non-profit membership organization with a small staff. We rely primarily on volunteers to provide housing counseling, mediation services, and office assistance. The Tenant Resource Center's funding comes from Dane County, the City of Madison, Associated Students of Madison (University of Wisconsin-Madison), and Community Shares of Wisconsin. The remainder comes from seminars, publication sales, one-time grants, and donations.

Common Myths about Eviction

MYTH: If you are evicted, you don't have to pay rent.

FALSE! The landlord can later sue you for rent, utilities, and court costs, provided they tried to re-rent the apartment.

MYTH: The landlord can kick me out if I don't pay rent.

FALSE! Only a sheriff's deputy with orders from a judge can make a tenant leave (ATCP 134.09(7)). If the landlord wants you to leave, they must take you to court.

MYTH: I can't be served an eviction notice if my rent is only late by one day, one month, etc.

FALSE! Your landlord can serve you an eviction notice at the end of the day your rent is due, even if there is a "late fee" day later on.

MYTH: The court will not evict someone during winter.

FALSE! There is only a "Winter Moratorium" on not shutting off utilities that are provided by Madison Gas and Electric. There was never such a rule about evictions, and **the recent law 2011 Wis. Act 108 prevents any city or town in Wisconsin from having one. (12/21/11)**

MYTH: The landlord can kick me out if I am not a citizen.

FALSE! Immigrants in Dane County are a protected class, regardless of their citizenship status. If the landlord thinks you are an undocumented immigrant, it is illegal to evict you or threaten to report you to immigration officials.

Don't forget to follow Tenant Resource Center on our Blog , Facebook , and Twitter  accounts for announcements about our annual fundraising events in Madison, and more!

Last updated: 10/23/13

This program is funded by the following:



Special thanks to the **Dane County Bar Association** and **Area Agency on Aging of Dane County (Leck Grant)** for their generous support in updating these materials!

The **Tenant Resource Center** is a non-profit, membership organization dedicated to promoting positive relations between rental housing consumers and providers throughout Wisconsin. By providing information and referrals, education about rental rights and responsibilities, and access to conflict resolution, we empower the community to obtain and maintain quality affordable housing.



TENANT RESOURCE CENTER

Eviction Prevention & Security Deposit Assistance in Dane County

MAIN OFFICE

(Located in the Social Justice Center, Suite 102)

1202 Williamson Street, Madison, WI 53703

Monday – Friday, 9AM-6PM

Housing Questions: (608) 257-0006

Toll-Free: (877) 238-RENT (7368)

asktrc@tenantresourcecenter.org

En Español: (608) 237-8913

Hmoob: (608) 257-0143

Mediation: (608) 257-2799

Business: (608) 257-0143 | Fax: (608) 286-0804

CAMPUS OFFICE

(Located in the Student Activity Center, 3rd Floor)

333 East Campus Mall, Madison, WI 53703

Hours vary, please check the website!

Phone: (608) 561-3727

uw@tenantresourcecenter.org

HOUSING HELP DESK

(Located in the Dane County Job Center, Room 2)

1819 Aberg Avenue, Madison, WI 53704

Monday – Friday, 10AM-2PM

Phone: (608) 242-7406 | Fax: (608) 242-7490

hhd@tenantresourcecenter.org

Visit us at tenantresourcecenter.org!

Follow us on ,  and !

If you need an interpreter, materials in alternative formats, or other accommodations, call our administrative line at (608) 257-0143.

Dane County Human Services

EA and EHP Grants

Emergency Assistance (EA) grants are for families facing eviction or who are homeless and need a security deposit.

PHONE: (608) 288-2460

WALK-IN Address: 1819 Aberg Avenue, Madison, WI 53704
(Dane County Job Center)

Hospitality House

DIGS Program

Call on Tuesdays and Thursdays from 8:30AM – 9:00AM to make an appointment for eviction prevention, security deposit, and other limited financial assistance. The first 7-10 people will receive assistance.

Phone ONLY: 608-252-8522

Community Action Coalition

Intake calls are taken Monday – Friday, 8:30AM – 11:30AM and 1:00PM – 4:00PM for eviction prevention and security deposit assistance. Drawings for eviction preventions are held every 2nd Wednesday of the month. Drawings for security deposit if you are homeless or at-risk of losing your housing are held every 3rd Wednesday of the month. You can only receive assistance once per year and must have an income or ability to pay rent in the future AND a 5-day eviction notice to be eligible.

Phone: 608-246-4730 x230

Address: 1717 North Stoughton Road, Madison, WI 53704

Evangel Life Center

Call 1st Tuesdays at 10:00AM for an appointment.

Financial assistance is dependent on availability of funds.

Phone: 608-222-4900

Address: 4402 Femrite Drive, Madison, WI 53716

Housing Crisis Fund (Housing Help Desk)

From time to time, the Tenant Resource Center has a limited amount of funds available to assist with the last \$50 needed for eviction prevention or a security deposit. Please call or visit the Housing Help Desk to check the availability of funds.

Phone: 608-242-7406

Address: 1819 Aberg Avenue, Room 2, Madison, WI 53704
(Dane County Job Center)

Other Agencies Outside of Madison

Middleton Outreach Ministry

For residents of Middleton, far west side of Madison, and surrounding areas.

Phone: 608-836-7338

Address: 7432 Hubbard Avenue, Middleton, WI 53562

Sun Prairie – Sunshine Place

Home Mission Fund: Limited financial assistance for those in Sun Prairie. Please call Fridays 11:00AM – 12:00PM.

Phone: 608-837-7271

Address: 18 Rickel Road, Sun Prairie, WI 53590

DeForest Area Needs Network

For those living in DeForest. This is the same as the DeForest Joining Forces for Families office.

Phone: 608-846-9603

Email: Blankenhagen@countyofdane.com

Stoughton – START

Serving residents of the Stoughton School District with various needs. Please leave a message for appointment.

Phone: 608-577-5650

About Eviction

Eviction is the process in which a landlord terminates your tenancy and forces you to move from the property for not paying rent or breaking another rule in the lease. They must serve proper notice, often giving you a chance to cure the problem. After that, they can file a complaint in small claims court and ask for a writ of restitution which the sheriff's department is responsible for carrying out.

**FOR IMPORTANT INFORMATION ON YOUR RIGHTS
AND RESPONSIBILITIES IN THE EVICTION PROCESS,
SEE OUR "EVICTION" BROCHURE, VISIT OUR WEBSITE,
OR STOP BY OUR OFFICE.**

Joining Forces for Families (JFF)

Limited assistance may be available. Please call the location nearest you.

Madison

Phone

2225 Allied Drive..... 608-273-6342

810 West Badger Road (Badger/Magnolia) 608-261-9764

205 Deer Valley Road, #2, (Castille/Southdale) 608-273-6676

3030 Darbo Drive (Darbo/Worthington) 608-246-2967

3301 Leopold Way, #112 (Leopold) 608-273-6953

5810 Russet Road, #1 (Southwest)..... 608-273-6622

7 Straubel Court, #502, (Truax/Northside) 608-240-2045

6418 Bridge Road (Lakepoint) 608-224-3624

7011 Flower Lane, #A (Middleton/Wexford Ridge) 608-575-1067

Note: No answering machine; try again if you can't get through

JFF Offices Outside of Madison

Phone

Middleton/Cross Plains/Westside

5818 Russet Road, #2 608-273-6623

DeForest

305 East Holum Street, DeForest, WI 53532 608-846-9603

Note: Same office as the DeForest Area Needs Network

Mount Horeb/Wisconsin Heights

9 Brodhead Street, Mazomanie, WI 53560 608-795-2103

Oregon/McFarland/Monona/Belleville

276 Soden Drive, Oregon, WI 53575 608-835-4188

Stoughton/Cambridge/Deerfield

125 Veterans Road, Stoughton, WI 53589..... 608-873-2180

Sun Prairie/Marshall/Cottage Grove

18 Rickel Road, Sun Prairie, WI 53590 608-825-3225

Verona

427 South Main Street, Verona, WI 53593 608-848-2108

Waunakee/Dane

101 School Drive, Waunakee, WI 53597 608-849-2016