

Wide Angle Tasmania Course Fee Refund Policy

Wide Angle Tasmania's Refund Policy aims to provide fair and equitable standards for course refunds that suit both Wide Angle and students

- All course participants are to be made aware of Wide Angle's refund policy when sending out their invoice, (ideally they should already have been made aware of the policy at the time they registered for the course). The refund policy should appear on the invoice and on the WAT website.
- Wide Angle Tasmania will refund all payments made by an applicant if a course is cancelled or postponed and the applicant is not able to attend at the re-scheduled date or if an applicant is later deemed unsuitable for the course.
- Course fees must be paid in full no later than 1 week prior to the commencement of the course.
- If a participant cancels more than one week prior to the commencement of a course, they are entitled to a full refund.
- If a participant cancels less than 1 week prior to the commencement of the course, WAT will retain an Administration fee of 50% of the total course fee and refund the remainder of the course fee paid by the participant.
- If a participant cancels less than 48 hours prior to the commencement of a course, they will not be entitled to any refund. Wide Angle will retain the entire fee.
- Once a course has commenced, participants will be entitled to a refund if the course fails to meet legal requirements with regard to due care and skill and fitness for purpose.

Passed at Board meeting held on August 23, 2011