



## Job Posting: COMMUNITY SUPPORT ADVOCATE

We love incorporating new team members on staff at OUTSaskatoon. If you agree with the following statements, we want you to apply:

*You love working with 2SLGBTQ+ folks and assisting with navigating systemic barriers*

- You approach every individual as a unique and valued
- You enjoy working with a wide range of individuals on varied complex issues and topics
- You have an awareness of the ways that social service and health systems can negatively impact the 2SLGBTQ+ community
- You can provide direct services to survivors in the form of intervention and systems navigation, as well as therapeutic, trauma-informed services for individuals and groups

*You enjoy working in a harm reduction environment*

- You have a solid understanding of harm reduction and are able to put the model into practice
- You can meet individuals where they are at

*You work best when working as a team, alongside a staff that is diverse in identities, personalities, and work styles*

- You thrive in a team environment and genuinely enjoy being a team member
- You enjoy collaborating and the idea of group work doesn't repulse you
- You can work alongside services that directly support individual gender based violence survivors, will work with various points of contact within the service continuum including legal, healthcare, and other CBOs in order to work towards systems change

### Tasks:

1. Provide case management and navigational supports to clients, as well as advocacy work in relation to improving the access to care and gender-inclusive policies
2. Develop community awareness, knowledge, and skills in response to gender based violence through community based trainings and workshops
3. Provision of workshops and trainings to 2SLGBTQ+ survivors of GBV
4. Build expertise and capacity for victim support service providers around gender based violence for gender and sexually diverse people
5. Provide front-line crisis support services, community based support services and outreach
6. Facilitate and lead group processes
7. Supply phone-line and drop-in peer counselling, referrals and information services
8. Develop strong collaborative working relationships with community service providers
9. Field calls and messages on multi-line phone system, including the 1-800 line, providing immediate assistance where appropriate and forwarding calls when necessary
10. Participate in key events put on OUTSaskatoon (Pride, GLITTER, AIDS walk, etc.)



12. Participate in evaluation activities related to position and overall grant reporting requirements
13. Undertake special assignments as required e.g. helping to facilitate OUTSaskatoon's support and social groups, supporting youth at Pride Home, speaking about 2SLGBTQ+ communities at various community organizations

### Qualifications:

#### Required

- A Bachelor of Social Work (BSW), Bachelor of Indian Social Work (BISW) or an equivalent certificate (CISW or CSW); a Bachelor of Sociology (BA); or a Child & Youth Care degree or recognized diploma and/or recognized human service diploma and demonstrated related working experience;
- Two years + of experience working in a human services field in a counselling/support services/peer support capacity
- Knowledge of queer issues and gender identities
- Demonstrated knowledge of health care systems, social services and legal systems
- Demonstrated knowledge and understanding of community partners
- A valid driver's license and access to a vehicle
- Proficiency in software applications such as MS Word, Excel, Desktop Publishing, Access and PowerPoint are essential
- Solid communication and interpersonal skills
- Independent decision making regarding day-to-day operations and strong problem-solving skills
- Ability and self-reflexivity to work in a team environment
- Organization and time management skills (able to multi-task and re-assess priorities)

#### Assets

- Knowledge of queer and Indigenous communities, harm reduction, anti-oppression, and anti-racism approaches to community service delivery
- Facilitation and public speaking experience
- Experience working for community-based organizations and/or working in the queer community
- Knowledge and understanding of Indigenous culture (Indigenous ways of knowing & being) and the impact of colonization on Indigenous families and communities
- Demonstrated experience in conflict resolution and mediation



## About the Position

**Hours: 37.5 Hours per week, full-time**

**Salary: \$40,000 - \$43,000 per year, commensurate with experience**

**Benefits: Full benefits package after 3 months**

**Deadline:** We will be interviewing on an on-going basis until the position is filled. If you are interested in this position, we encourage you to apply soon.

We are looking for a community-minded, compassionate, and eager individual to fill our position of Community Support Advocate. The Community Support Advocate provides support to survivors of gender based violence (GBV) through frontline crisis support and case-management, as well as navigational and advocacy support for 2SLGBTQ+ individuals as they interact with various systems, familial, and relational contexts.

OUTSaskatoon is dedicated to building an organization that reflects the diversity of all we serve. This includes prioritizing applicants that are diverse in gender identity, sexuality, culture, and race. Please use your cover letter to tell us about yourself and your interest in working with OUTSaskatoon. **Preferential consideration will be given to First Nations, Metis, and Two Spirit applicants. We rely on section 48 of The Saskatchewan Human Rights Code for this measure.**

**Working Conditions:** The incumbent works in an office environment. Some evening and weekend work will be required. Works at a computer terminal for extended periods of time. Lifts and carries heavy items such as boxes of materials, groceries, and supplies. Mostly drives locally, occasionally travels within the province.

**Job Term:** This is a one-year term position, subject to renewal

**Deadline:** November 5, 2021 at 5pm

**To Apply:** Please submit a **detailed cover letter** (applicants that do not include a cover letter will not be considered), a **resume** highlighting relevant education and work experience, and **three references** by email to:

ATTN: **Mandolyn Gales**  
**Support Services Manager**  
[services@outsaskatoon.ca](mailto:services@outsaskatoon.ca)

Additional Details:

OUTSaskatoon is a non-profit, charitable organization that believes in the equity of transgender, two spirit, intersex, lesbian, gay, bisexual, and queer people. We provide peer support and counselling, queer-specific education and resources, outreach, social gatherings and events, community referrals, and sexual health services. We support body, mind and spirit within a growing and changing community.