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Provisional Payment for Mental Injury

A win for Victorians as the Victorian Government amends the Workplace Injury, Rehabilitation & Compensation Act 2013.

Key points:

- Workers who sustain a workplace mental injury are now allowed to access early treatment and support while they await the outcome of their mental injury claim.
- This payment of reasonable costs can continue for 13 weeks even if their claim is rejected.
- Workers have a right to receive this treatment from a provider of their choice.

Additional requirements related to this provision are:

- The employer must lodge the claim within 3 days to the claim's agent (Self-insurers must determine within 5 days) and
- The claims agent will determine the entitlement to provisional treatment within 2 days. Even if they reject the claim, the worker can still claim for reasonable treatment and services.
- Occupational Rehabilitation is available to workers; however, participation is voluntary on a pending or rejected claim.

What does the injured worker need to do?

The WorkSafe – Worker's Injury Claim Form, available online or at the post office, clearly outlines the employer obligations.

When a worker ticks the Mental Injury box, the employer must process the form within 3 days.

WorkSafe
Worker's Injury Claim Form Part A

As the worker, you need to complete questions 1 to 6 on Part A of this form.
As the employer, you need to complete:
• Part A question 7, and
• Part B question 8.

1. Worker's personal details

Title _____ Family name _____
Given names _____
Other known or previous legal names e.g. Maiden name _____
Date of birth _____ Gender Male Female

2. Incident & worker's injury details

Is your injury: A physical injury A mental injury
You can tick one or both options above.

What is your injury/condition, and which parts of your body are affected?

What happened and how were you injured?

What task/s were you doing when you were injured?

**If you have any
questions, contact
your organiser on
(03) 9230 5700**



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