

Important Notice



We're upgrading electrical service in your neighbourhood

February 1, 2017

Dear Valued Customer:

**Re: IMPORTANT NOTICE: Underground Construction
Project Lansdowne - Bloor (X15543)**

Toronto Hydro is planning to rebuild the aging underground electrical system in your community to help improve service reliability. The rebuild includes the replacement of the existing electrical cables and transformers within the City of Toronto's public property allowance in front of or adjacent to your lot.

The civil and electrical portions of this project are expected to begin by **mid February 2017** with an approximate completion date of **mid December 2017**. The project area includes a section of **Bloor Street West** between **St. Helens Avenue** (West) and **St. Clarens Avenue** (East). Throughout this project, power interruptions may be necessary to switch from the old to the new electrical system and we intend to provide you with advance notice prior to any planned interruptions.

Toronto Hydro crews and contractors will take extra care and precautions around your property. Please note that we may require access to your property to install an underground duct from the property line to the meter base location at your home. The portion of the driveway, sidewalk and other areas affected by our work will be restored upon completion of the project as season, weather and schedules permit.

We appreciate your cooperation and ask that you exercise caution around construction areas. We look forward to working with you.

For further information on **Project Lansdowne - Bloor**, please reference the contact information below.

Sincerely,

Jennifer R.
Customer Operations Communications Office

Project
Lansdowne - Bloor

Ward

Davenport
(Ward 18)

Activity

Underground
Civil & Electrical

Timeline

February 2017 -
December 2017

PREPARATION

CONSTRUCTION

RESTORATION

For further information on the powerUp initiative please visit:

poweruptoronto.ca

Contact capitalprojects@torontohydro.com or call the powerUp line at **416.542.3366** to speak to a Customer Operations Representative directly.

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