

ZCHC STAFF USE ONLY: Case Intake

Name of ZCHC member:	Date of contact:
How did the Neighbor contact you?	
Comments about their case, how it was handled, and if you feel we successfully assisted the Neighbor(s):	

ZCHC MEDIATOR USE ONLY: Case Outcomes

<p>Was client concern(s) addressed?</p> <p><input type="checkbox"/> Concerns Addressed (Conflicted averted No follow up required)</p> <p><input type="checkbox"/> Info & referral only provided (no settlement proposal possible at this time Follow up required)</p> <p><input type="checkbox"/> Non adversarial plan developed for client to self-implement (Follow up required)</p> <p><input type="checkbox"/> Non adversarial plan refused by initiator (No follow up required)</p> <p><input type="checkbox"/> Other</p>	<p>Explain:</p>
<p>Mediation Outcome: <input type="checkbox"/> No agreement reached</p> <p><input type="checkbox"/> Agreement reached and</p> <p><input type="checkbox"/> Tenant will pay and stay</p> <p><input type="checkbox"/> Tenant will move</p> <p><input type="checkbox"/> Non eviction mediation</p> <p><input type="checkbox"/> Other: _____</p>	
<p>Eviction judgement outcome status after council mediation:</p> <p><input type="checkbox"/> Not filed <input type="checkbox"/> To be dismissed <input type="checkbox"/> Granted eviction to be later vacated <input type="checkbox"/> Eviction to remain granted</p>	
<p>Further action recommended:</p>	
<p>Additional volunteer notes (such as agencies recommended to contact, timeline, suggestions, etc.):</p>	
<p>Summary of services provided to this case (check all that apply):</p> <p><input type="checkbox"/> Intake/assessment <input type="checkbox"/> Coaching <input type="checkbox"/> Info and referral <input type="checkbox"/> Conciliation <input type="checkbox"/> Mediation</p>	