

SM HOMELESSNESS STRATEGIC ACTION PLAN -

<https://cityofsantamonica.app.box.com/s/tyc43tzkbb79fopl7q5xrhzh136ev3z7>

Our focus, as the Santa Monica city government, is to be a sustainable community that delivers services that support the wellbeing of residents, employers, and employees.

In August 2015, considering all of the issues that influence community wellbeing, Council established *taking a leadership role in regional efforts to address homelessness* as a top five Strategic Goal.

Proactive engagement of homeless individuals will be increased by the proposed **10-12 new outreach workers; re-deployed and augmented Police Department resources; a software solution that enriches first responders' contacts with homeless people; and a full time social worker in the Library system.** *Proactive engagement* with **residents, businesses, houses of worship and civic organizations will include deploying new training in effective interaction with homeless people;** a broad community information and activation campaign; and citywide collaboration through the Santa Monica Homelessness Steering Committee that is being organized by key community partners.

Above all, proactive engagement means mobilizing and directing additional resources and **innovative approaches to changing the status quo** – to make a difference in the lives of homeless individuals and to protect and enhance the wellbeing and security of our entire community.

The City secured \$70,000 in LA County Measure H funds, through United Way of Greater Los Angeles, to **design a flexible training curriculum** for City staff, businesses and residents to safely and effectively interact with homeless neighbors.

Santa Monica is but one of 88 cities in LA County, which is home to the second largest homeless population in the country – over 57,000 homeless individuals were identified through the 2017 LA County Homeless Count. Unlike other urban centers where the majority of homeless people are in shelters, 74% of LA County's population is literally on the streets and in public spaces.

Staffing/Programs: Homeless Multidisciplinary Street Team; first responder services; People Concern Outreach Specialist for homeless individuals (stationed at Library?); Santa Monica Homelessness Steering Committee; Santa Monica Police Department's Homeless Liaison Program (HLP); Chronic Homeless Project (CHP)

Planning to implement a public education campaign by June 2018

Locally, the Community and Cultural Services Department (CCS) convenes the **Chronic Homeless Project (CHP)** which brings local and county services together

to share resources and collaborate on case plans for homeless individuals. In addition, the **Santa Monica Police Department's Homeless Liaison Program (HLP)** team hosts an interdepartmental meeting to track progress and coordinate efforts to house chronic offenders.

The homeless service system is made up of three parts: (1) outreach, (2) care management and supportive services, and (3) permanent affordable housing

OUTCOMES THAT I CAN SUPPORT:

Learning

Champion lifelong education achievement and opportunities for continuous personal growth.

Well-being

Nurture opportunities for enriched physical, social, and emotional health.

Governance

Cultivate a trustworthy and participatory local government through equitable, transparent, and effective processes

RESEARCH TO CONTINUE

How museums foster empathy; benefits of empathy in public service; content of police trainings; social-emotional learning curricula; MoT Tools for Tolerance