



## Getting our community on the #RightTrack to a fair process

There is a growing disquiet across our community about the Government's treatment of people seeking asylum. Over time we have seen health professionals, grandmothers, mums, teachers, young people and many more feel increasingly at odds with these policies and speak out. Businesses are prioritising their morality above profit and walking away from investment in detention. Communities are coming together to share their concern and take action; something very powerful is happening on the ground and you can feel the shift.

During the next 12 months the ASRC's #RightTrack Campaign will work with communities to elevate their voices. We believe that when people connect with their values and trusted voices provide accurate information, the human impact and fundamental unfairness of these policies becomes obvious and the need for change becomes unstoppable.

### Take action: Spread the message to get us on the #RightTrack

You can join the #RightTrack campaign and add your voice to the call for a fair refugee determination process that supports people seeking asylum and helps create a stronger, more inclusive community.

You can be part of the #RightTrack campaign by speaking out. Let your local MPs know that you want change. Call talkback radio or write a letter to the editor. Make your voice heard.

### What we are saying:

- The community wants our political representatives to commit to a refugee determination process that treats all people fairly and with respect.
- The refugee determination process should be clear, accessible and transparent and be the same for all people regardless of when or how they arrived.
- The process should include a timeframe that allows for proper advice and access to legal help, and for considered preparation of applications.
- The government must restore funding for legal assistance and provide the necessary support for people to access legal services.
- We want an end to detention and a shift to community processing of people's claims for asylum.
- The decisions and outcomes about applications for asylum must be subject to fair review.
- Australia should allow permanent residence for people once they have been found to be refugees.

## Tell your local MP you want change

Contact your local Federal MP. You can find the name of your local representative via the [Australian Electoral Commission](#) and the [Australian Parliament House](#) site has contact details for [Members](#) and [Senators](#) and their electorate offices.

You can write a letter or call their electorate office.

### Tips for calling an MP'S office:

- First state your name and let the person know that the MP you're calling is **your local member**, if that's the case.
- Ask to leave a message
- Explain what you're asking [use the right wording i.e. "I'm calling to ask [MP's full name] to support amending the refugee determination process to include the right to meaningful review for all people seeking asylum "]
- Explain why you're asking it (choose three main reasons and write them down just in case)
- Thank them for passing on the message.
- Speak from the heart, be polite, and make sure you get your point across.
- Don't rush and don't worry about impatient staff - just stay relaxed, clear and polite.

### Skeleton script if you want more guidance:

Hi, my name is \_\_\_\_\_ [full name], from \_\_\_\_\_ [suburb, state].

I want to speak to \_\_\_\_\_ [MP's full name].

*If they are unavailable:*

In that case I would like to leave a message for \_\_\_\_\_ [MP's full name].

I am calling today in regards to the the current, unfair refugee determination process which directly affects 11,000 people in Victoria and over 24,000 nationally right now.

I am calling to ask \_\_\_\_\_ [MP's full name] to support the right of people seeking asylum to a refugee determination process that treats all people fairly and with respect.

I would like you to make a note of the reasons I ask \_\_\_\_\_ [MP's full name].

Firstly, \_\_\_\_\_ [one sentence on your 1<sup>st</sup> reason]

Secondly, \_\_\_\_\_ [one sentence on your 2<sup>nd</sup> reason]

And finally, \_\_\_\_\_ [one sentence on your 3<sup>rd</sup> reason]

Thank you for passing on my message.

## Get the community talking about #RightTrack – contact the media

### Talkback Radio

Call a talkback radio station to talk about the need for fairer treatment of people seeking asylum.

#### **Tips:**

- You will only have a minute or two on air at most, so prepare your message beforehand – two or three key points is fine – and focus on these issues.
- If you hear people on air talking about issues around people seeking asylum, use this as an opportunity to call or text.
- Use a landline if possible rather than a mobile phone and turn off your radio when you call.
- Speak slowly and clearly. Remember to breathe!
- If you're not comfortable talking on air, consider sending a text message instead.

Some radio stations you may like to contact are:

<b><u>Victoria</u></b>		
<b>ABC 774 Melbourne</b> Talkback: 1300 222 774 SMS: 0437 774 774 Twitter: <a href="#">@774Melbourne</a> Facebook: <a href="#">774ABCMelbourne</a> <a href="#">774 ABC Melbourne website</a> <a href="#">Email 774 ABC Melbourne</a>	<b>3AW 693 Melbourne</b> Talkback: 03 96 900 693 Outside Melbourne: 13 13 32 Twitter: <a href="#">@3AW693</a> Facebook: <a href="#">NewsTalk3AW</a> <a href="#">3AW website</a> <a href="#">Email 3AW</a>	
<b><u>New South Wales</u></b>		
<b>ABC 702 Sydney</b> Talkback: 1300 222 702 SMS: 0467 922 702 Twitter: <a href="#">@702sydney</a> Facebook: <a href="#">702ABCSydney</a> <a href="#">ABC 702 Sydney website</a> <a href="#">Email 702 ABC Sydney</a>	<b>2GB 873 Sydney</b> Talkback: 131 873 Twitter: <a href="#">@2GB873</a> Facebook: <a href="#">2GB873</a> <a href="#">2GB website</a>	<b>2UE 954 Sydney</b> Talkback: 13 13 32 (in NSW) Twitter: <a href="#">@NewsTalk2UE</a> Facebook: <a href="#">Newstalk2UE</a> <a href="#">2UE website</a>
<b><u>Queensland</u></b>		
<b>ABC 612 Brisbane</b> Talkback: 1300 222 612 SMS: 0467 922 612 Twitter: <a href="#">@612brisbane</a> Facebook: <a href="#">612ABCBrisbane</a> <a href="#">ABC 612 website</a> <a href="#">Email ABC 612 Brisbane</a>	<b>4BC 1116 Brisbane</b> Talkback: 13 13 32 (in QLD) Twitter: <a href="#">NewsTalk4BC</a> Facebook: <a href="#">NewsTalk4BC</a> <a href="#">4BC website</a>	

**South Australia****ABC 891 Adelaide**

Talkback: 1300 222 891

SMS: 0467 922 891

Twitter: [@891Adelaide](#)Facebook: [891Adelaide](#)[ABC 891 website](#)[Email ABC 891 Adelaide](#)**5AA 1395 Adelaide**

Talkback: 8223 0000 (in SA)

Twitter: [@1395fiveaa](#)Facebook: [1395FIVEaa](#)[5AA website](#)Email: [onair@fiveaa.com.au](mailto:onair@fiveaa.com.au)**Western Australia****ABC 720 Perth**

Talkback: 1300 222 720

SMS: 0437 922 720

Twitter: [@720Perth](#)Facebook: [720ABCPerth](#)[ABC 720 website](#)[Email ABC 720 Perth](#)**Tasmania****ABC 936 Hobart**

Talkback: 1300 222 936

SMS: 0438 922 936

Twitter: [@720Hobart](#)Facebook: [720ABCHobart](#)[ABC 936 website](#)[Email ABC 936 Hobart](#)**Northern Territory****ABC 105.7 Darwin**

Talkback: 1300 057 222

SMS: 0487 991 057

Twitter: [@1057darwin](#)Facebook: [ABCDarwin](#)[ABC 936 website](#)[Email ABC 936 Hobart](#)**Canberra****ABC 666 Canberra**

Talkback: 1300 681 666

SMS: 0467 922 666

Twitter: [@666Canberra](#)Facebook: [666Canberra](#)[ABC 666 website](#)[Email ABC 666 Canberra](#)

## **National**

### **ABC Radio National**

Talkback: 1300 22 55 76 (local call cost nationally)

SMS: 0418 226 576

Twitter: [@RadioNational](#),  
[@RNBBreakfast](#), [@RNDrive](#)

Facebook: [RadioNational](#)

[ABC Radio National website](#)

[Email RN Breakfast](#)

[Email RN Drive](#)

### **Regional ABC radio**

You can find the contact details for your [local regional ABC radio](#) stations.

## **Television**

### **ABC Q&A**

Twitter: [@qanda](#)

[Submit a question](#)

## **Newspapers**

Write a letter to the editor of your local newspaper.

### **Tips:**

- Keep your letter short – 200 words is usually the upper limit. Try to keep it to a few sentences or two paragraphs. This will make it more likely to be published.
- Think about the purpose of your letter. What is the main point you want to get across? Who are you appealing to? What facts or personal stories will you include?
- Follow the newspaper's guidelines. If there are no formal guidelines then have a look at other letters to the editor to get a feel for the newspaper's preferred style.
- Newspapers may need to verify information, so include your full name, address, a contact telephone number and email.
- Include a reference to any articles or letters or statements you are responding to.
- Don't be discouraged if your letter does not get published the first time. Keep writing.

## **Victoria**

### **The Age**

Post: Letter to the Editor

PO Box 257C

City Mail Processing Centre

MELBOURNE VIC 8000

Email: [letters@theage.com.au](mailto:letters@theage.com.au)

Submit online: [The Age](#)

The Age guide to [writing letters to the editor](#).

### **The Herald Sun**

Post: The Editor

The Herald Sun

PO Box 14999

MELBOURNE VIC 8001

Submit online: [Herald Sun - Letters to the editor](#)

### **Leader newspapers**

Send a letter to your [local Leader newspaper](#).

**New South Wales****Sydney Morning Herald**

Post: Letter to the Editor

GPO Box 3771

Sydney NSW 2001

Email: [letters@smh.com.au](mailto:letters@smh.com.au)SMH guide to [writing letters to the editor](#).**Daily Telegraph**

Post: 2 Holt Street

Surry Hills NSW 2010

Email: [letters@dailytelegraph.com.au](mailto:letters@dailytelegraph.com.au)[Submit online](#)**Queensland****Courier Mail**

Post: GPO Box 130

Brisbane Qld 4001

Email: [cmletters@qnp.newsltd.com.au](mailto:cmletters@qnp.newsltd.com.au)[Submit online](#)**South Australia****The Advertiser**

Post: GPO Box 339

Adelaide SA 5001

Email: [advedit@adv.newsltd.com.au](mailto:advedit@adv.newsltd.com.au)[Submit online](#)**Western Australia****The West Australian**

Post: PO Box 1959

Osborne Park DC WA 6916

Email: [letters@wanews.com.au](mailto:letters@wanews.com.au)**Tasmania****The Mercury**

Post: Level 1, 2 Salamanca Square

Hobart, Tasmania, Australia, 7000

Email: [mercuryledletter@themercury.com.au](mailto:mercuryledletter@themercury.com.au)[Submit online](#)**Northern Territory****NT News**

Post: GPO Box 1300, Darwin, NT, 0801

Printers Place, McMinn Street, Darwin, NT, 0800

Email: [ntnmail@ntn.newsltd.com.au](mailto:ntnmail@ntn.newsltd.com.au)[Submit online](#)**ACT****Canberra Times**

Post: PO Box 7155, Canberra Mail Centre

ACT, 2610

Email: [letters.editor@canberratimes.com.au](mailto:letters.editor@canberratimes.com.au)

**National****The Australian**

Post: GPO Box 4245

Sydney

NSW 2001

Australia

Email: [letters@theaustralian.com.au](mailto:letters@theaustralian.com.au)

**Local regional newspapers**

You can find comprehensive state-based lists of [local regional newspapers](#) at the [newspapers.com.au](http://newspapers.com.au) site.

**Use social media**

The ASRC is active on [Twitter](#) and [Facebook](#), be sure to follow and like us. Use the hashtag *#RightTrack* to talk about the issues and show your support for people seeking asylum.