

### WORKERS' COMPENSATION BOARD OF SATISME 6951 Westminster Highway, Richmond, BC, V7C 1C6 Mailling Addrass: PO Box 6364, Vencouver BC, V6B 8L6 Telephone 604 276-3100 Toll Free 1-888-621-7233 Fax 604 276-3247

#### INSPECTION REPORT

PREVENTION DIVISION

An employer who falls to comply with the Occupational Health & Safety Regulation or Board orders or directions is subject to sanctions as prescribed in the Workers Companisation Act.

The Occupational Health & Safety Regulation requires that one copy of this report remain posted in a conspicuous place at or near the operation inspected for at least seven days, or until compilance has been achieved, whichever is the longer period.

An employer, worker, supplier, union or other person aggrieved may submit a request for review of this report or orders in this report, in writing, to the Prevention Division within 60 calendar days of the date of this report. This time cannot be extended. Employers requiring assistance can contact the Employers' Advisers at 1-800-863-4261.

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Date of Issue	Number	Number of Orders
2001/08/17	2001122480067	o

Employer	Location	Clessification Unit Number	Activity Time Recorded*	Travel Time Recorded
		·	8.60	1,60

"The Time Recorded reflects only that time which has been charged to this inspection up until the document was printed for delivery. Subsequent time may be added for additional activity related to this inspection.

Number of Workers	Shift	Project Type	Project Number	Closure Imposed	Closure Removed
42	1			ŧ ś	

Lab Sample	Direct	Results	Sampling Inspection
Tekan	Readings	Presented	
N	N	N	

Head Office	Job Site
MINISTRY OF THE ATTORNEY GENERAL VICTORIA	MINISTRY OF THE ATTORNEY GENERA CENTRAL ESCORTS 600 LOUGHEED HWY
BC	COCUITLAM

Partion inspected	Jobzite Partial	Principal Contrador		
Type of industry	PROVINCIAL GOVERNMENT			The second secon
Violetions	NO ORDERS WRITTEN		•	•

Employer Representative Name	Accompanied by Employer Representative	
IRA PRATT	IRA PRATT, SHERIFF	
Employer Representative Position	Accompanied by Worker Representative	
SHERIFF	SEAN FRAILL, DEPUTY	
Phone Number	Organization	
( <b>#</b> 04 ) <b>927-212</b> 0	BCGEU, \$03	
Signature	Officer of the Board / Signature LYNDA FORAN	

<u> </u>	·	
Administration Notes	•	

#### inspection Test

PREVIOUS INSPECTION REPORT 2000115520310 ISSUED IN DECEMBER, 2000 CITES THIS EMPLOYER FOR 5 VIOLATIONS OF THE REGULATION & AMENDED ACT. THESE ORDERS ARE STILL OUTSTANDING AND ONGOING DIALOGUE BETWEEN THE WCB & THE EMPLOYER IS NOT CONCLUDED. THE SITE VISIT FROM AUGUST 16 CLEARLY ILLUSTRATES THAT THESE ORDERS ARE NOT YET COMPLIED WITH AND THAT THE SAME ISSUES ARE STILL OF PARAMOUNT CONCERN IN THIS WORKPLACE. BEING A LARGE EMPLOYER, AND A GOVERNMENT EMPLOYER WITH A LONG LINE OF BUREAUCRACY & FUNDING ISSUES WITHIN A

62B17 (R03/01)

## WORKERS' COMPENSATION BOARD COMMENT 6861 Westminster Highway, Richmond, BC, V7C 1C6 Mailing Address: PO Box 6360, Vancouver BC, V6B 8L6 Telephone 604 276-3100 Toll Free 1-888-621-7233 Fax 604 276-3247

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An employer, worker, supplier, union or other person aggrieved may submit a request for review of this report or orders in this report, in writing, to the Prevention Division within 80 calender days of the date of this report. This time cannot be extended. Employers requiring assistance can contact the Employers' Advisers at 1-800-863-4281.

Date of issue	Number	Number of Orders
2001/08/17	2001122480067	0

Employer	Location	Classification Unit Number	Activity Time Recorded	Travel Time Recorded
			B.00	1.60

Inspection Text (Continued)

RIGID REPORTING STRUCTURE IS OBVIOUSLY A MEDIATING FACTOR. HOWEVER, CO-OPERATION, COMMUNICATIONS AND COMMON SENSE WOULD GO A LONG WAY TO ALLEVIATE THE CONCERNS AND FRUSTRATIONS OF THE WORKERS AS WELL AS GIVE THE EMPLOYER SOME EASE IN MANAGING THEIR WORKPLACE.

CHANGE SOMETIMES ONLY COMES AFTER A HIGHLY PUBLIC AND DRAMATIC INCIDENT INVOLVING INJURY OR DEATH TO WORKERS; OFTEN ACCOMPANIED BY A STRONG COMMUNITY CONCERN FOR PUBLIC SAFETY. WE SEE THAT FREQUENTLY HAPPEN. A RECENT INCIDENT WHEN A PRISIONER WAS BEING TRANSPORTED BY PLANE COULD HAVE HAD SIGNIFICANTLY GREATER CONSEQUENCES. AS IT ENDED, THE NEWS REPORTED THAT A PRISIONER JUMPED FROM A PLANE. END OF STORY. WE ALL KNOW BETTER.

THIS OFFICER STRONGLY URGES THIS EMPLOYER TO ACT; TO FINALIZE COMPLIANCE PLANS AND COMPLY WITH THE OUTSTANDING CRDERS WITHOUT DELAY.

THE SYSTEM OF ASSIGNING DEPUTIES CURRENTLY IN PLACE HAS RESULTED IN SEVERAL REFUSAL TO WORK SCENARIOS AND RIGHTLY SC. IT WAS INEVITABLE AND TIMELY THAT THIS ISSUE BE BROUGHT FORTH. TO DATE IT APPEARS THAT BOTH MANAGEMENT AND WORKERS HAVE BEEN LARGELY IGNORING THE ISSUE HOPING THAT IT WOULD RESOLVE ITSELF. THIS IS CERTAINLY THE ROAD TO A SERIOUS INCIDENT. SAFETY PROFESSIONALS CAN RECOGNIZE THE SAFETY PYRAMID BUILDING HERE.

IT WAS AGREED AT THIS MEETING THAT THE TIME HAD COME TO RESOLVE THE ISSUE. MANAGEMENT REMAINS CONFIDENT OF THEIR PRISIONER RISK ASSESSMENT METHODS. CONSEQUENTLY, THEY HAVE THE RIGHT TO MANAGE AND ASSIGN WORK. THEY ARE THE INDIVIDUALS THAT WILL HAVE TO STAND BEHIND THEIR DECISIONS AND ASSIGNMENTS AND BEAR THE RESPONSIBILITY FOR THE CONTINUES SAFETY OF THEIR STAFF. TO INSPIRE CONFIDENCE, THEY HAVE AGREED TO BE MORE COMMUNICATIVE AS TO THEIR RISK ASSESSMENT METHODS AND COMMUNICATE WITH THE DEPUTIES MORE OPENLY AS TO THE HISTORY OF PRISIONERS IN THEIR CHARGE - WHAT LEVEL OF RISK THEY ARE CURRENTLY AT AND WHAT THEY HAVE BEEN IN THE PAST AND RATIONALE FOR ANY CHANGES IN LEVEL OF RISK.

THEY MUST ALSO BE OPEN TO DISCUSS THE DEPUTIES CONCERNS IN A NON BIASED MANNER AT THE TIME OF ASSIGNMENT AND GIVE SPECIFIC JOB INSTRUCTION TO THESE DEPUTIES. THE DEPUTY IN CHARGE OF AN ESCORI FOR LEVEL 2 TRANSFERS WILL BE SPECIFICALLY ASSIGNED AND BE AN INDIVIDUAL WHO HAD ALL THE TRAINING REQUIRED FOR THE TASK. DEPUTIES HAVE THE RIGHT TO REFUSE UNSAFE WORK AS ALWAYS. HOWEVER, THE REGULATION STIPULATES THE STEPS WHICH MUST BE TAKEN UNDER REGULATION 3.12 AND THESE STEPS MUST BE FOLLOWED EXACTLY BEFORE THE WCB IS CALLED. IF A DEPUTY REFUSES UNSAFE WORK, THE CURRENT SYSTEM OF RELIEVING HIM/HER AND ASKING ANOTHER DEPUTY UNTIL THE FULL ESCORT GROUP IS OBTAINED CANNOT CONTINUE. THIS UNDERMINES MANAGEMENTS DUTY TO MANAGE AND THEIR DUTY ALSO TO ENSURE THEIR STAFF ARE TRAINED AND ABLE TO COMPLETE THEIR ASSIGNED TASKS. THIS IS MANAGEMENT'S RESPONSIBILITY AND THE EMPLOYER'S RESPONSIBILITY.

TRAINING NEEDS ARE AS YET UNSATISFIED FROM THE PERSPECTIVE OF DRIVING, EMERGENCY

Employer Representative	Officer of the Board
IRA PRATT	LYNDA FORAN

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# WORKERS' COMPENSATION BOARD COMMENT 6961 Westminster Highway, Richmond, BC, V7C1C8 Mailing Address: PO Box 8360, Vancouver BC, V68 8.6 Telephone 604 276-3100 Toll Free 1-869-621-7233 Fax 604 276-3247

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Date of issue	Number	Number of Orders
2001/08/17	2001122460067	0

Employer	Locælon	Classification Unit Number	Activity Time Recorded	Trave: Time Recorded
			8.00	1.60

#### Inspection Text (Continued)

RESPONSE ON THE ROAD, ESCAPE, COMMUNICATIONS, BACK UP ASSISTANCE AND EMERGENCY EQUIPMENT AND PERSONNEL. DECISIONS MUST BE MADE AT A HIGHER LEVEL TO ENSURE THE SAFETY OF DEPUTIES, THE PUBLIC AND TO PROVIDE FOR THE EVER ESCALATING RISK OF VIOLENCE IN THIS JOB. IN THE MEANTIME, THIS OFFICER ASKED BOTH PARTIES TO COMMUNICATE MORE OPENLY AND BE MORE FORTHCOMING WITH JOB RELATED INFORMATION AND WITH THEIR SPECIFIC CONCERNS/QUESTIONS. SENIOR PERSONNEL SHOULD BE MORE AVAILABLE TO WORKERS TO GIVE THEM STRAIGHTFORWARD AND PRACTICAL ANSWERS TO THEIR JOB RELATED QUESTIONS. JUDGEMENT IS A BIG PART OF THIS JOB AND USING THE EXPERTISE OF SEASONED OFFICERS COULD GO A LONG WAY TO

IT WAS ALSO AGREED THAT ALL PARTIES WOULD BE REASONABLE. AND THAT PATIENCE COULD BE EXPECTED ALSO IN THIS INTERIM PERIOD TO MAKE THE WORKPLACE MORE OPEN AND RESTORE CONFIDENCE. NATURALLY, ANY ATTEMPTS AT OVERT OR COVERT DISCIPLINE WOULD BE SEEN AS GOING BACK ON THIS COMMITTMENT. AGREEMENTS WERE MADE AT THIS MEETING AND THEY ARE DOCUMENTED WITHIN THIS REPORT AND IN THIS OFFICER'S NOTES. THIS OFFICER HAS ACCEPTED EVERYONE'S WORD. SHE WILL ALSO HOLD ALL PARTIES TO IT. THERE ARE NO ORDERS ISSUED AT THIS TIME. ORDERS WOULD REQUIRE PENALTY ACTION. THIS OFFICER WOULD PREFER THAT THIS EMPLOYER BETTER USE THOSE FUNDS TO PROCURE EQUIPTMENT AND TRAINING.

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1	IRA PRATT	Officer of the Board	
		LYNDA FORAN	
	82047 (DASIA)		

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