

An employer who fails to comply with Occupational Health and Safety Regulations or Board orders or directions is subject to sanctions as prescribed in the Workers Compensation Act,

Occupational Health and Safety Regulations require that one copy of this report remain posted in a conspicuous place at or near the operation inspected for at least seven days, or until compliance has been achieved, whichever is the longer period.

Report Date	Number	Employee Number	Number of Orders	Employer	Location
2000-05-04	2000127840169		2	4000	028

Number of Workers	Shift	Project Type	Project Number	Closure Imposed	Closure Removed	Classification Unit Number	SIC
11	1					841102	8250

Lab Samples Taken	Direct Readings	Results Presented	Sampling Inspection	Assisting Employees
N	N	N		

Head Office	Job Site
PROVINCIAL GOVERNMENT PUBLIC SERVICE EMPLOYEE REL COM 548 MICHIGAN ST VICTORIA BC V8V 1S3	MINISTRY OF ATTORNEY GENERAL COMMUNITY CORRECTIONS 8285 - 120TH STREET DELTA, BC

Portion Inspected	VIOLENCE AT WORKPLACE PARTIAL	Principal Contractor	PROVINCE OF BC
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Type of Industry	CORRECTIONAL SERVICES
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Observations	REFER TO ORDERS ON FOLLOWING PAGE(S)
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Employer Representative Name	Accompanied By Employer Representative
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RANDY KENNETT	RANDY KENNETT
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Employer Representative Position	Accompanied By Worker Representative
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OFFICE MANAGER	SHEILA VELLAR
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Telephone Number	Organization
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604 501-3292	BCGEU
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Signature	Officer of the Board / Signature
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	BHATTI, MOHINDER
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Administration Notes
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A request for a review of the orders in this report may be submitted to the Prevention Division within 60 calendar days of the date of this report. The time cannot be extended.

Report Date	Number	Employee Number	Employer
2000-05-04	2000127840169		PROVINCIAL GOVERNMENT

Inspection Text

Route slip.

An inspection was conducted to address the issue of workplace violence. The workers at this office are exposed to risk of violence from the clients.

With reference to Order #1;

The employer has some policies in place. The employer requires a workplace violence prevention program. The program must be in writing.

After discussing the work practices of the workers in this office it is evident that, at times there may be only two workers in the building. These workers meet with clients in their offices and may not be able to watch or hear each other. This issue must be addressed by some effective means (Panic buttons, buzzers or procedures ect.).

With reference to Order #2;

The workers have not received any training on workplace violence recently. It is the responsibility of the employer to provide the required training and education to all the workers who are exposed to the risk of violence. Refresher training should be provided, at least once a year.

Employer Representative	Officer of the Board
	BHATTI, MOHINDER

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Report Date	Number	Employee Number	Employer
2000-05-04	2000127840169		PROVINCIAL GOVERNMENT

Order Number	Decision	WCB Reference	Action Due Date
1	F	OHS 4 29 (b)	

AT THIS WORKPLACE THERE IS A RISK OF INJURY TO WORKERS FROM VIOLENCE ARISING OUT OF THEIR EMPLOYMENT, AND THE ELIMINATION OF THE RISK IS NOT POSSIBLE. THE EMPLOYER HAS NOT ESTABLISHED ADEQUATE PROCEDURES, POLICIES AND WORK ENVIRONMENT ARRANGEMENTS TO MINIMIZE THE RISK.

THIS IS IN CONTRAVENTION OF THE OCCUPATIONAL HEALTH AND SAFETY REGULATION SECTION 4.29(b).

IF A RISK OF INJURY TO WORKERS FROM VIOLENCE IS IDENTIFIED BY AN ASSESSMENT PERFORMED UNDER SECTION 4.28 THE EMPLOYER MUST IF ELIMINATION OF THE RISK TO WORKERS IS NOT POSSIBLE, ESTABLISH PROCEDURES, POLICIES AND WORK ENVIRONMENT ARRANGEMENTS TO MINIMIZE THE RISK TO WORKERS.

Order Number	Decision	WCB Reference	Action Due Date
2	F	WCA 115 (2) (f)	

THIS EMPLOYER HAS NOT PROVIDED THE WORKERS WITH ADEQUATE INFORMATION, INSTRUCTION AND TRAINING IN "VIOLENCE AT WORKPLACE" TO ENSURE THE HEALTH AND SAFETY OF THOSE WORKERS IN CARRYING OUT THEIR WORK.

THIS IS IN CONTRAVENTION OF THE WORKERS COMPENSATION ACT SECTION 115 (2)(f).

AN EMPLOYER MUST PROVIDE TO THE EMPLOYER'S WORKERS THE INFORMATION, INSTRUCTION, TRAINING AND SUPERVISION NECESSARY TO ENSURE THE HEALTH AND SAFETY OF THOSE WORKERS IN CARRYING OUT THEIR WORK AND TO ENSURE THE HEALTH AND SAFETY OF OTHER WORKERS AT THE WORKPLACE.

Employer Representative	Officer of the Board
	BHATTI, MOHINDER