

6951 Westminster Highway, Richmond, BC
Mailing Address: PO Box 5350, Vancouver BC, V6B 5L5
Telephone 604 276-3100 Toll Free 1-888-621-7233 Fax 604 276-3247

The *Workers Compensation Act* requires that the employer must post a copy of this report in a conspicuous place at or near the workplace inspected for at least seven days, or until compliance has been achieved, whichever is the longer period. A copy of this report must also be given to the joint committee or worker health and safety representative, as applicable.

Inspection Report #201515624084A

Employer Name	Jobsite Inspected	Scope of Inspection
PROVINCIAL GOVERNMENT	CENTRE 2250 WEST TRANS CANADA HWY KAMLOOPS BC	KAMLOOPS REGIONAL CORRECTIONAL

Date of Initiating Inspection	Date of This Inspection	Delivery Date of This Report	Delivery Method
Jun 24, 2015	Jun 24, 2015	Jul 20, 2015	In Person

THERE IS ONE (1) ORDER OUTSTANDING**ACTION REQUIRED****Summary of Orders**

See "Orders – Full Details" section of this Inspection Report for orders cited

Order No.1 <input type="checkbox"/>	Status: Outstanding	Cited: OHS4.30(2)
Notice of Compliance Required.		

ORDER STATUS LEGEND

Order Status	Description
Outstanding	Order Outstanding - Action Required to Achieve Compliance
Complied	Compliance Achieved - No Further Action Required
Closed	Order Could Not be Followed Up – No Further Action Required
Rescinded	Order has been cancelled – No Further Action Required

WorkSafeBC is subject to the Freedom of Information and Protection of Privacy Act.
Information has been severed from this document under this Act.

INSPECTION NOTES

This inspection report has been issued following a response to a report of worker injury from the violent action of a person.

On June 22, 2015, a Living Unit Officer was assaulted by an inmate in the living unit, resulting in injuries to the officer.

I have reviewed specific information related to the incident and the means of communicating known risks to workers. Although the employer has several ways of communicating and documenting information, including previous history of violence, I find that there is not an effective means of flagging individuals with a documented history of violence. Currently, the onus is on Living Unit Officers to review the inmate's client log. Client logs are available electronically to Corrections staff. The challenge evident in finding information in a client log, is that there is an abundance of information, but the sheer volume of information recorded makes it impracticable to determine if an elevated risk of violence has been previously identified.

Occupational Health and Safety Policy 4.30 is copied here for reference:

Section 4.30 includes a requirement for employers to advise workers of the results of the risk assessment under section 4.28 and to instruct workers in the measures they have taken under section 4.29 to eliminate or minimize any risk of violence. The training should be sufficient so that workers are aware of any risk of violence and the appropriate measures to be taken if violence occurs or is threatened. It should cover all the circumstances of the place of employment found to be material to the risk assessment.

Information provided to workers with respect to the nature and extent of the risk of violence in their place of employment must, where practicable, be conveyed to workers prior to their exposure to the risk. This requirement includes information such as:

- procedures providing for information obtained by workers ending a shift to be communicated to workers starting a following shift; and*
- procedures for communicating the results of overall past experience such as the flagging on computer systems of individuals with past records of violence.*

The current system does not effectively communicate information to workers. Compliance with the order issued will be based on an assessment of the communication system, and development of effective procedures.

ORDERS

An employer who fails to comply with Part 3 of the *Workers Compensation Act*, the *Occupational Health & Safety Regulation*, or WorkSafeBC orders may be subject to monetary or other sanctions as prescribed by the *Workers Compensation Act*.

Orders - Full Details

Order No.1 <input type="checkbox"/>	Status: Outstanding	Cited: OHS4.30(2)
<p>The employer has failed to provide to workers who may be exposed to the risk of violence with adequate information related to the risk of violence from persons who have a history of violent behaviour and whom workers are likely to encounter in the course of their work.</p> <p>This is in contravention of the Occupational Health and Safety Regulation Section 4.30(2).</p> <p>The duty to inform workers in Subsection 4.30(1) includes a duty to provide information related to the risk of violence from persons who have a history of violent behaviour and whom workers are likely to encounter in the course of their work.</p> <p><u>Measures to Ensure Compliance:</u> The employer must implement an effective system for the communication of risk of violence from persons who have a known history of violence, to workers who are likely to encounter these persons in the course of their work.</p> <p>Pursuant to section 194 (1) of the Workers Compensation Act, the employer must prepare a Notice of Compliance report. In accordance with section 194 (2), this report must detail what has been done to comply with the order, and where compliance has not been achieved by the time the report has been submitted, include a plan of what will be done to comply and when compliance will be achieved.</p>		

REFERENCES

In addition to any orders and the information provided in the Inspection Notes in this Inspection Report, the officer may discuss other health and safety issues with the employer arising out of the inspection. The information below sets out the health and safety requirements discussed with the employer, and unless otherwise noted, violations of these requirements were not observed.

Reference	Details Discussed
<p>WCA194(1)</p> <p>You are required to notify the Board, in writing, of the steps to be taken to correct the contraventions cited that require a 'Notice of Compliance' [Decision Code will contain the letter N].</p> <p>The Notice of Compliance shall be delivered to the nearest Board office by month, day, year.</p> <p>This order includes a requirement for a compliance report in accordance with WCA section 194(1). You are required to notify the Board, in writing, of the steps to be taken to correct the contraventions cited that require a 'Notice of Compliance'.</p> <p>The Notice of Compliance shall be delivered to the nearest Board office.</p> <p>This order includes a requirement for a compliance report in accordance with WCA section 194(1). This Inspection Report contains one or more orders requiring you to submit a Notice of Compliance report. This report must be prepared in accordance with section 194(2) of the Workers Compensation Act.</p>	<p>Notice of Compliance</p>
<p>WCA194(2)</p> <p>The employer or other person directed by an order under subsection (1) must prepare a compliance report that specifies:</p> <ul style="list-style-type: none"> (a) what has been done to comply with the order, and (b) if compliance has not been achieved at the time of the report, a plan of what will be done to comply and when compliance will be achieved. 	<p>Notice of Compliance</p>

Employer #	Mailing Address	Classification Unit #	Operating Location
4000	Justice - Kamloops Regional Correctional Centre PO Box 820 Kamloops BC Canada V2C 5M9	841102	033

Lab Samples Taken	Direct Readings	Results Presented	Sampling Inspection(s)	Workers onsite during Inspection	Notice of Project Number
N	N	N		25	

Inspection Report Delivered To	Employer Representative Present During Inspection	Worker Representative Present During Inspection	Labour Organization & Local

WorkSafeBC Officer Conducting Inspection	Contact Details	
Vincent Strain	Phone: (250) 371-6030	Email: Vince.Strain@worksafebc.com

Inspection Time*	Travel Time*
7 hrs	0.75 hrs

*The time recorded above reflects the cumulative inspection time and travel time associated to the inspection activity cycle. Additional time may be added for subsequent activity.

Right to a Review of Orders

Any employer, worker, owner, supplier, union, or a member of a deceased worker's family directly affected may, within 90 calendar days of the delivery date of this report, in writing, request the Review Division of WorkSafeBC to conduct a review of an order, or the non-issuance of an order, in this report by contacting the Review Division. Employers requiring assistance may contact the Employers' Advisers at 1-800-925-2233.

WorkSafeBC values your feedback. To obtain that feedback, an external market research provider may be contacting you to complete a survey.

PROVINCIAL GOVERNMENT



Justice - Kamloops Regional Correctional Centre
PO Box 820
Kamloops BC Canada V2C 5M9