

WORKING TO MAKE A DIFFERENCE

An employer who fails to comply with the Occupational Health & Safety Regulation or Board orders or directions is subject to sanctions as prescribed in the Workers Compensation Act.

Occupational Health & Safety Regulation requires that one copy of this report remain posted in a conspicuous place at or near the operation inspected for at least seven days, or until compliance has been achieved, whichever is the longer period.

An affected employer, worker, owner, supplier, union or member of a deceased worker's family may, within 90 calendar days of this report, in writing, request the Review Division of the WCB to conduct a review of an order, or the non-issuance of an order, in this report by contacting the Review Division at the Board's Richmond Office. The time limit may be extended in certain circumstances. Employers requiring assistance can contact the Employers' Advisers at 1-800-925-2233 --workers can contact the Workers' Advisers at 1-800-663-4261.

Date of Issue	Number	Number of Orders	Employer	Location	Classification Unit Number	Activity Time Recorded*	Travel Time Recorded*
2007-10-25	2007157520370	0	4000	028	841102	1.50	0.50

* The Time Recorded reflects only that time which has been charged to this inspection up until the document was printed for delivery. Subsequent time may be added for additional activity related to this inspection.

Number of Workers	Project Number	Site Visit Date	Lab Samples Taken	Direct Readings	Results Presented	Sampling Inspection(s)
>100		2007-10-23	N	N	N	

Head Office	Job Site
PROVINCIAL GOVERNMENT WORKERS' COMPENSATION PROGRAMS BC PUBLIC SERVICE AGENCY P O BOX 9404 STN PROV GOV'T VICTORIA BC V8W 9V1	Surrey Pretrial Services Centre 14323 - 57th Ave. Surrey, BC

Portion Inspected	Meeting UNKNOWN
Violations	NO ORDERS WRITTEN

Employer Representative Name	Accompanied By Employer Representative
Steve Phillips	Steve Phillips
Employer Representative Position	Accompanied By Worker Representative
DEPUTY WARDEN	Sandra Vallee
Phone Number	Organization
-	BC Government & Service Employees Union
Signature	Officer of the Board / Signature
	SCHOUTEN, RONALD

For Internal Use Only

Delivery Method: Email

Regulation(s) Referenced in Inspection Text

OHS 4.29.(b)

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Inspection Text

Issued on: 2007/10/25

Officer Inspection Text

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This revised and updated inspection report was generated to record the findings of a site meeting with an employer representative and a worker representative to review the progress made to date in implementing the outstanding recommendations contained in the document "Risk Assessment for Violence in the Workplace In relation to an Increasing Count".

Attending the meeting with this Officer were SPSC Deputy Warden, Steve Phillips and OSH Worker Representative Sandra Vallee.

The risk assessment contained twenty one recommendations to reduce the risk of workplace injury due to violence. Many of these were implemented prior to the date of the last inspection report on September 24, 2007. This report addresses only the recommendations which were still outstanding at that date.

- Radios For Living Unit Officers: The issuing of radios which commenced on or about September 14th has been completed and the feedback from the Corrections Officers (CO's) has been favourable. The policy for use of the radios has been adhered to and the "chatter" kept to a minimum as all officers understand the importance and safety aspect of the radio usage.

- Staff Training: The "Evolutions" training program has commenced and to date 4 groups of staff have received training and 1 is currently in progress. In house training is now scheduled in advance and monitored for effectiveness and content. As well, expressions of interest have been sought for CO's to be "trainers".

- Standing Operating Procedures: SOP and post description review and update underway (anticipated 6-12 month project).

- Living Unit Inmate Services: Additional inmate chairs are in place and lightweight plastic stools have been ordered with an approx. ETA of Oct. 25th. Rice cookers have been ordered and will be put into service as soon as they all have arrived. All additional required dining room tables have been installed. All broken microwaves have been repaired and spares are now available for quick replacement in case of future breakdowns.

The acoustical testing for the all important additional inmate phones has been completed and the employer awaits the report from the consultant. Telus will be conducting on-site live tests with ICCS phones and inmates and if successful the installation will be scheduled for the near future.

- Inmate Work Programs: Maintenance Program is now fully implemented and the intention is that at least one of the two will be running during regular business hours, with the exception of instances of lockdown or emergency situations etc. which would take priority. As for additional work programs, there are several ideas under consideration but this is at

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Steve Phillips	SCHOUTEN, RONALD

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the preliminary stages only.

- Core Programs: CORE Programs are now being delivered on a continual basis.

- Egress Routes: The Consultant has completed review and will be forwarding a proposal within the next two weeks. Once the proposal has arrived a workgroup (including CO representation) will be assembled to review the proposal and to review the Living Unit workstation arrangements and try to find the best way to incorporate the two.

Note: North Fraser has modified one of their living unit workstations as a pilot and SPSC will review NFPC's pilot to see if similar option could work here.

- Intake Process: Training for binders to replace the living unit rosters is underway and implementation of the new system is scheduled sometime in November.

- Search Procedures: At this time the procedures for (scheduled searches) has not been confirmed due to the delicate nature and balance of inmate lockdown durations and frequency during every 24hr period. Searches at this time are being conducted when needed as identified by standard criteria such as, potential weapon, excessive hoarding in cells, etc.

- ICCS Training: The ICCS Training program has been developed and training is to occur over the next 3 weeks.

- Shift Exchange: Staff have been advised of the importance of the shift exchange process and information sharing. The shift exchanges were monitored between Oct. 19th and 22nd and these assessments were recorded and reported to the employer for review. Although not all reports have been reviewed to date, the ones which were reviewed met the required information sharing criteria.

Additional discussions and comments received indicate that the employer and the workers are now working well together to try and implement the recommended actions, processes and procedures to reduce the risk of workplace violence to all workers at the facility.

It was also noted during this meeting that communication between the employer and the workers has improved, and must continue to improve, in order to ensure that miscommunication and/or rumours do not undermine the progress made to date within this facility.

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