

My name is Joyce Lee and I am interested in becoming a member of the BCGEU Bargaining Committee. Throughout my four years at BC Housing, I have navigated through different positions and departments, which have given me a solid understanding of the issues facing union members within the Commission. I started in Applicant Services as an Applications Agent where I learned how to communicate with clients tactfully and listened to their concerns/needs to find solutions and resources for them. I also have over 10+ years of customer service experience in the retail environment developing my skills and addressing customer concerns. I will apply these skills and listen to the union members' feedback regarding our current collective agreement, identifying any concerns they might have. I will ensure that all opinions are heard in order to find the best solution for all of us. I have referred to the collective agreement many times throughout my career at BC Housing and I am familiar with the key areas. In my current role as Senior Agreement Specialist, I work with contracts and consult with multiple stakeholders daily. My strengths are reading, understanding, and explaining agreements from a contractual perspective. When our new collective agreement is written, I will use my expertise to review it to the best of my ability.

I am honoured to be nominated for the Bargaining Committee and look forward to having your support at the bargaining table.