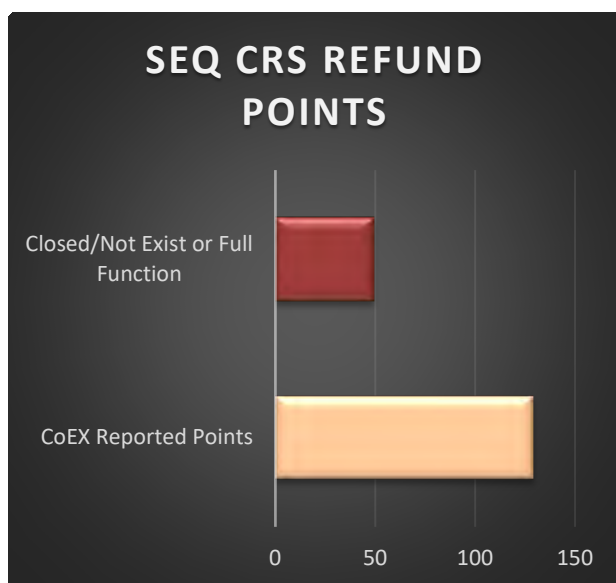


REVIEW OF CONTAINERS FOR CHANGE (COEX) REFUND POINTS IN SOUTH EAST QUEENSLAND 2020



TOTAL
ENVIRONMENT
CENTRE

PO Box K61, Haymarket. NSW. 1240

www.tec.org.au

02 9211 5022

Executive Summary

The Containers for Change website displays all of its refund points across Queensland, where people can deposit their bottles and cans for a 10cent refund. The scheme began over 16months ago and should be entering a consolidation phase in its second year. It is run by the industry based, not-for-profit group Container Exchange (COEX). It is responsible for ensuring that an effective and efficient scheme operates in Queensland, and that there is convenient and state-wide access to container refund points.¹

Over a two-week period (22 February to 9 March 2020 prior to any impact from COVID-19 measures), refund points in Gold Coast, Logan, Ipswich, Brisbane, Redland and Moreton Bay were visited. Data was recorded about the type of refund point (bag drop, over the counter depot etc.); any signage; whether they exist; and any additional and notable information.

The Sunshine Coast and Noosa were surveyed on the 4-5 April 2020, involving 25 sites. However, 10 Return-it over the counter bag drops were closed recently due to COVID-19 and were excluded from our survey conclusions. On 6 April 2020, 13 Moreton Bay sites were assessed, with 2 Return-it closed due to COVID-19.

In total, this equaled all 129 reported active refund points listed on the COEX website in the region, including if they existed or not (excluding closed Return-it points²). Two over the counter depots (Macleay and Russell Islands) were not reviewed due to difficulties getting to them.



Note: Somerset, Lockyer Valley, Toowoomba, Scenic Rim not reviewed in this current survey.

¹ <https://www.qld.gov.au/environment/pollution/management/waste/recovery/reduction/container-refund/container-refund-about> accessed 17 March 2020

² At date of inspection

There were 129 points assessed in our conclusions:

- 64 bag drops (13 Gold Coast, 9 Logan, 5 Ipswich, 14 Central/East Brisbane, 9 North Brisbane, 11 Sunshine Coast/Noosa, 3 Moreton Bay),
- 35 over-the-counter depots (6 Gold Coast, 7 Logan, 5 Ipswich, 4 Central/East Brisbane, 5 North Brisbane, 3 Sunshine Coast/Noosa, 5 Moreton Bay),
- 7 mobile/pop up points (4 Ipswich, 1 Central/East Brisbane, 2 Moreton Bay),
- 9 reverse vending machine (RVM)/drop-off depots (1 Gold Coast, 2 Logan, 2 Ipswich, 2 Central/East Brisbane, 1 North Brisbane, 1 Sunshine Coast/Noosa)
- 14 did not exist or were closed (5 Gold Coast, 8 North Brisbane, 1 Moreton Bay).

35 refund points were not operating correctly – no QR codes or replacement numbers and/or no orange bags and information on where to get them. One remained on the website despite the operator desiring its removal.

38% of refund points either don't exist, are closed or not operating correctly.

All mobile/pop up points (except Return-it Victoria Point) were problematic due to opening times. Many had limited opening hours which could be improved to suit busy times (many closed on weekends).

All Envirobank bag drops had no signage other than on the 'pod', at times making it hard to locate and in one instance, wasn't able to be located (DFO Brisbane). While showing evidence of some use almost all did not provide bags or QR tags on site with availability in only some cases directed to other more distant locations causing inconvenience to collecting refunds. There is a question about their significance for the ongoing contribution to and convenience for container recovery.

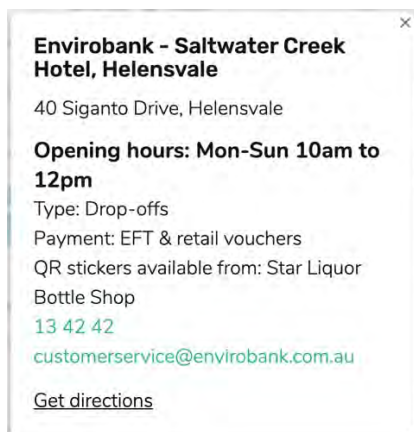
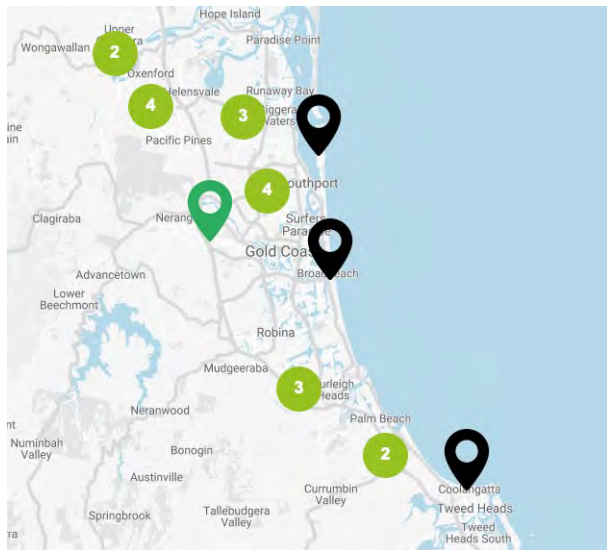
All over-the-counter (incl RVM) depots worked very well and appeared to have a large amount of people coming through. These were busier due to their location, parking and having staff on site. Staff helped answer questions; customers know their bottles and cans are secured and counted, with immediate payment.

The population served per refund point is about 38,000 – over three times the more convenient NSW ratio of 12,000.

Table of Contents

Gold Coast.....	5
South Brisbane / Logan.....	14
Ipswich.....	21
Central Brisbane + East Brisbane.....	28
North Brisbane	36
Sunshine Coast/Noosa.....	44
Moreton Bay.....	54

Gold Coast

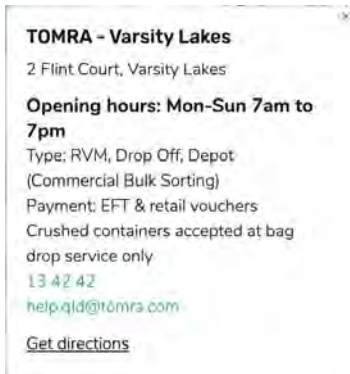


Bag drop in shopping centre carpark

Saturday 22nd February 11:45am

No signage beyond container

QR codes available but no orange bags, no info about where to get orange bags



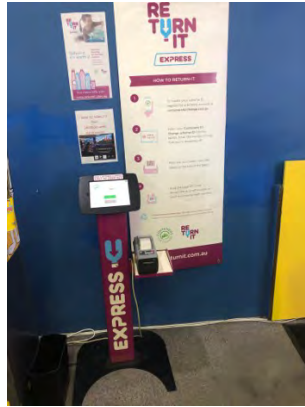
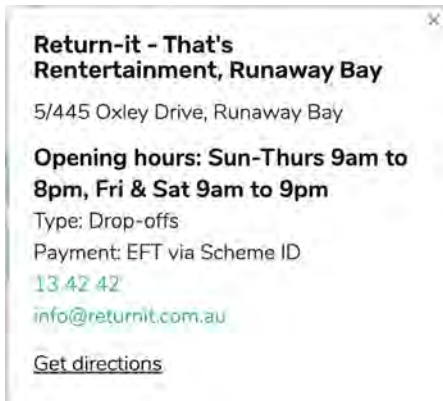
Reverse vending machine depot
 Saturday 22/2
 Building and street signage
 Open 7 days/with staff on site
 Busy and operating well



Website says closed temporarily, no drop off in sight
 Helensvale Tavern staff have not heard anything about it



Over the counter (counted by man rather than machine) depot DRIVE THROUGH
 Saturday 22nd February 12:00pm
 Signage on street outside warehouse driveway
 3 staff on site



Bag drop (bins outside DVD store, QR code machine inside)
 Saturday 22nd February 12:30pm
 Signage on street in front of shopping centre
 DVD store staff on site

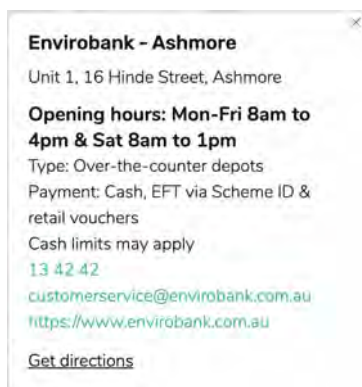


Bag drop (QR code machine inside/ no purple bins in sight)
 Saturday 22nd February 12:45pm
 Paper bag over QR machine saying "OUT OF ORDER"



Bag drop and signage not in sight.

Locked up warehouse at address so couldn't ask anyone about it



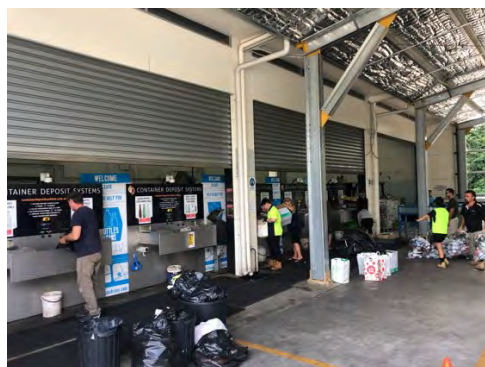
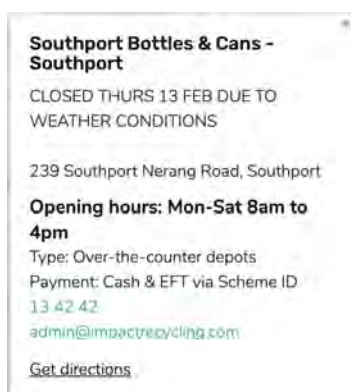
Over the counter depot

Saturday 23rd February 1.00pm

Staff on sight

Signage on street

Depot also had an office for queries and to pick up orange bags for the drop off locations

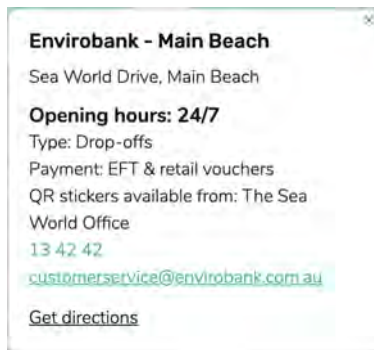


Over the counter depot, drive through

Saturday 22nd February 1:15pm

Signage on street

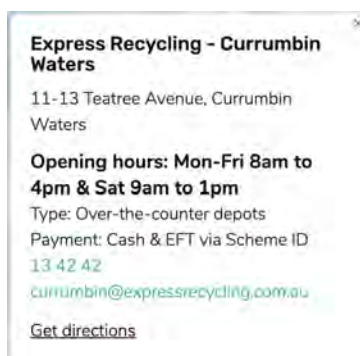
Staff on site



Bag drop in SeaWorld carpark Saturday 22nd February 1:45pm
 No signage beyond container
 No exact address on website, somewhat confusing that it is in the SeaWorld carpark,
 QR codes available but no orange bags.



Bag drop in Kirra hotel carpark
 Monday 24th February 10:15am
 No signage beyond container
 No QR codes, orange bags or information about where to find orange bags



Over the counter depot drive through
 Monday 24th February 10:40am
 Staff on site (one out back and the other cleaning and assisting patrons)
 Signage out on street
 Closed on Sunday

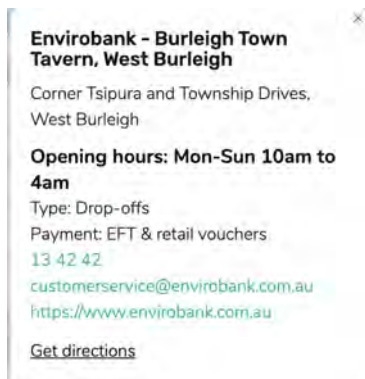


Bag drop just outside of school oval

Monday 24th February 10:50am

No signage beyond container

QR codes have to be collected from a reception not on site, no orange bags or information about how to get orange bags



Bag drop in tavern parking lot

Monday 24th February 11:00am

No signage beyond container

No QR codes, orange bags or information about how to get orange bags



Over the counter DRIVE THROUGH, counted by staff

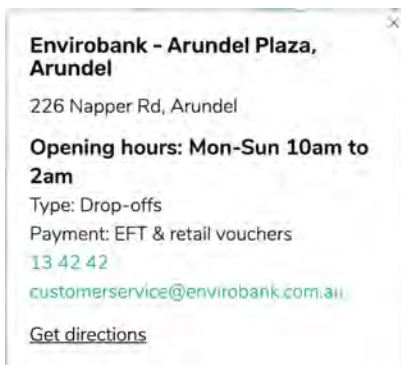
Monday 24th February 11:15am

2 staff on site

Street signage visible from street



Over the counter drive through
 Monday 24th February 11:40am
 Staff on site
 Many signs on street and very clearly visible



Bag drop in tavern parking lot
 Monday 24th February 12:00pm
 No signage beyond container
 No orange bags or information about where to get them



No bag drop in sight or signage about it

Envirobank - Coles, Pacific Pines
 2 Norris Street, Pacific Pines
Opening hours: Mon-Fri 7am to 9pm & Sun 9am to 6pm
 Type: Drop-offs
 Payment: EFT & retail vouchers
 QR stickers available from: Coles Service Desk
 13 42 42
customerservice@envirobank.com.au
[Get directions](#)



Bag drop in shopping centre parking lot
 Monday 24th February 12:20pm
 No signage beyond container
 No orange bags or information about where to get them

Citizen Blue - Oxenford
 15 Global Plaza, Oxenford
Opening hours: CLOSED TEMPORARILY
 Type: Drop-offs
 Payment: EFT via Scheme ID
 13 42 42
[Get directions](#)

No bag drop in sight or signage about it

Envirobank - Upper Coomera
 58 Highland Way, Upper Coomera
Opening hours: Mon-Sun 7am to 7pm
 Type: Drop-offs
 Payment: EFT via Scheme ID
 13 42 42
customerservice@envirobank.com.au
[Get directions](#)



Bag drop in shopping centre parking lot
 Monday 24th February 12:50pm
 No signage beyond container
 No orange bags or information about where to get them



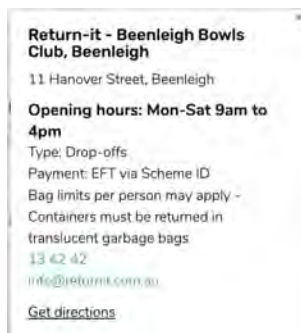
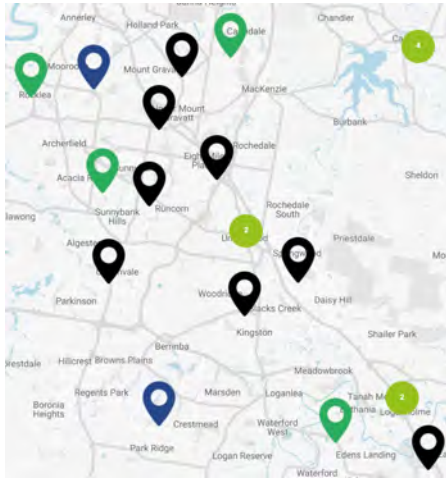
Bag drop on street side

Monday 24th February 1:00pm

No signage beyond container

No QR stickers available (says to use tablet but no tablet in sight)

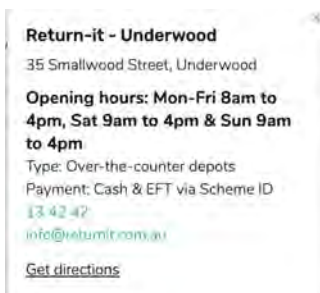
South Brisbane / Logan



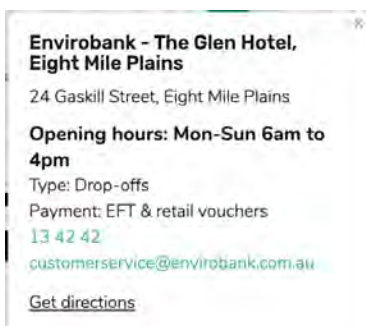
Bag drop in bowls club
Saturday 22nd February 11:00am
No signage around bag drop
Staff on site are bowls club staff
Have to retrieve QR sticker inside then walk out of the bowls club to place in the bin



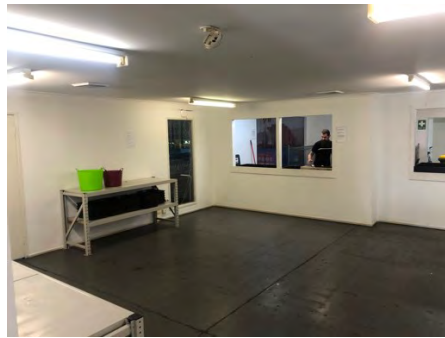
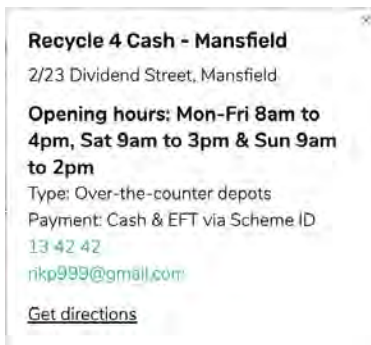
Over the counter drive through counted manually
 Saturday 22nd February 10:40am
 Only signage on building
 Staff on site
 Scouts offer pick up services for NGO organisations



Over the counter depot
 Saturday 22nd February 10:30am
 Large signage surrounding warehouse
 Many staff on site



Bag drop in Glen hotel carpark Saturday 22nd February 10:20am
 No signage beyond container
 No orange bags at site - displays 3 of the closest places to get them

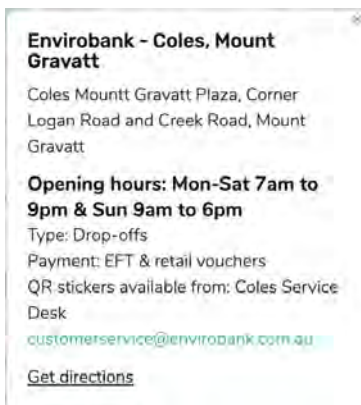


Over the counter depot, counted by person

Saturday 7th March 1:00pm

Signage and banners on street

2 staff on site (one on entry and one counting bottles and cans behind the counter)

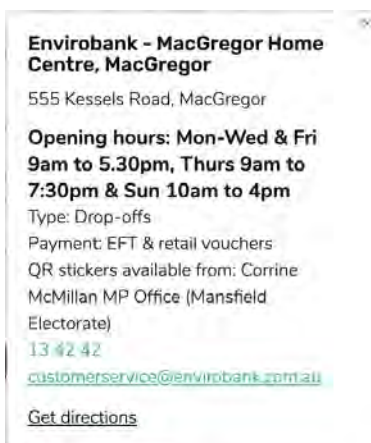


Bag drop in shopping centre car park

Saturday 7th 1:10pm

No signage beyond container (visible from street)

QR stickers available inside from Coles help desk, no orange bags or information on where to find it



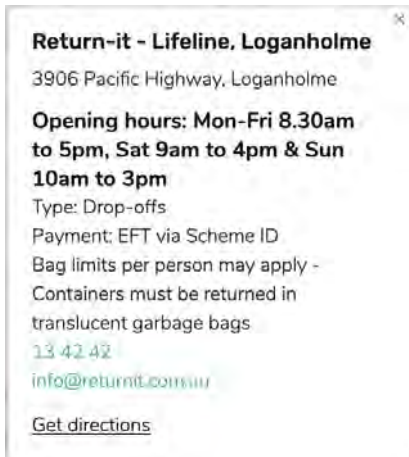
Bag drop in shopping centre carpark

Saturday 7th March 1:30pm

QR codes available from nearby office and no orange bags (no information on where to get them)



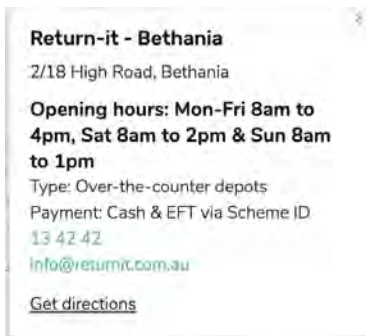
Bag drop in school car park
 Saturday 7th March 1:50pm
 Signage on street outside school
 iPad is asleep, but stickers and a pen is provided to write own Scheme ID on your bags



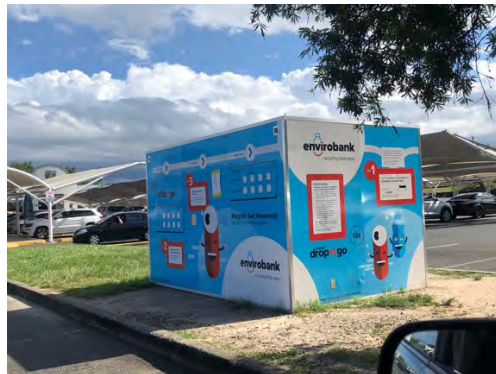
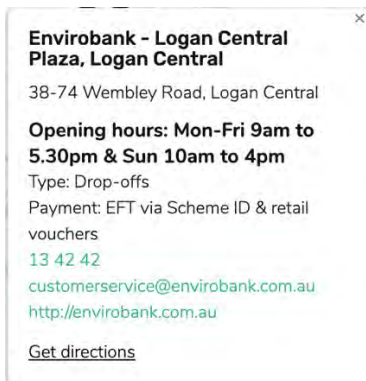
Bag drop in Lifeline carpark
 Saturday 7th March 2:15pm
 No signage beyond the container
 Staff are Lifeline staff
 To get QR codes you have to go into the Lifeline and ask staff to print out a QR sticker



Over the counter depot counted manually
 Saturday 7th March 2:20pm
 Many staff on site
 A-frame sign and banner on street side
 Also sell drinks and snacks, few customers inside having a drink



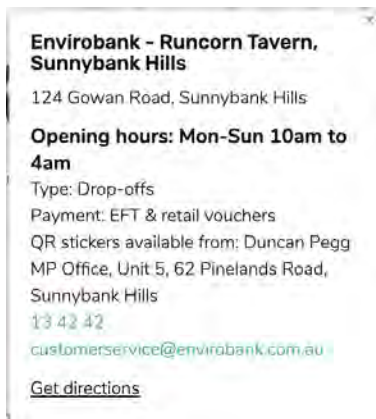
Over the counter drive through depot counted manually
 Saturday 7th March 2:40pm
 Many staff on site
 Signage on street outside warehouse



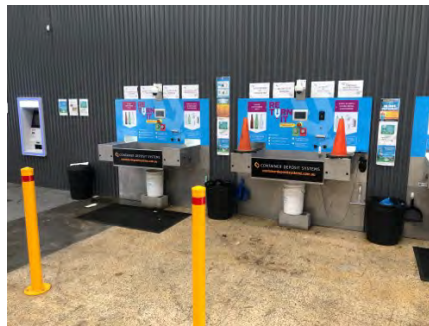
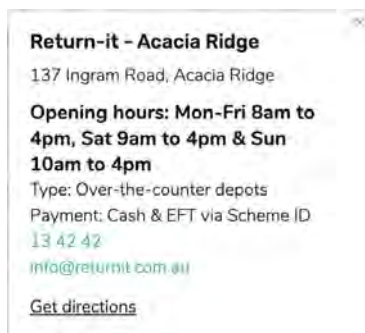
Bag drop in shopping centre car park
 Saturday 7th March 3:00pm
 No signage beyond container
 No QR sticker (have to supply own) and no orange bags (has information on where to find them)



Bag drop at school car park
 Saturday 7th March 3:20pm
 No signage beyond container (clearly visible from main road)
 School provides it's code for people to donate their cans to the school special education program
 Bag drop in shopping centre car park Saturday 7th March 3:30pm



No signage beyond container (clearly visible from main road)
 QR stickers available from offsite office and no orange bags (no information on how to get them)



Over the counter depot and bag drop
 Saturday 7th March 3:45pm
 Multiple staff on site
 Signage on street in front of warehouse
 Has both a bag drop and over the counter, QR stickers for bag drop are available from staff (if you come when closed, have to provide your own QR stickers)



Over the counter depot drive through
 Saturday 7th March 4:00pm closed (missed opening hours by 3 minutes)
 Staff on site
 Signage on main street and out the front of warehouse

TOMRA - Crestmead

67-69 Rai Drive, Crestmead

Opening hours: Mon-Sun 7am to 7pm

Type: RVM, Drop Off, Depot

(Commercial Bulk Sorting)

Payment: EFT & retail vouchers

Crushed containers accepted at bag drop service

13 42 42

help.qld@tomra.com

[Get directions](#)



Reverse vending machine depot

Visited: Thursday 27/2

Building and street signage

Open 7 days/with staff on site

TOMRA - Salisbury

655 Toohey Road, Salisbury

Opening hours: Mon-Sun 7am to 7pm

Type: RVM, Drop Off, Depot

(Commercial Bulk Sorting)

Payment: EFT & retail vouchers

Crushed containers accepted at bag drop service only

13 42 42

help.qld@tomra.com

[Get directions](#)



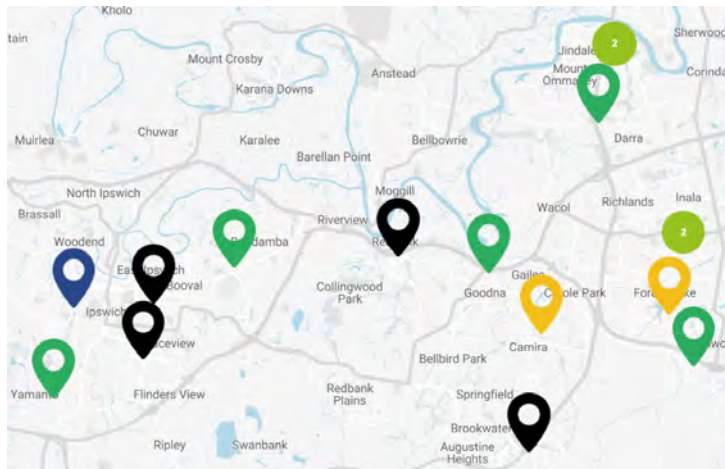
Reverse vending machine depot

Visited: Thursday 27/2

Building and street signage

Open 7 days/with staff on site

Ipswich



Bag drop in shopping centre car park

Sunday 8th March 11:40am

No signage beyond container

No QR stickers (available at Coles helpdesk) or orange bags (no information on where to find them)



Over the counter depot joined with a timber merchant, counted by person

Sunday 8th March 11:50am CLOSED

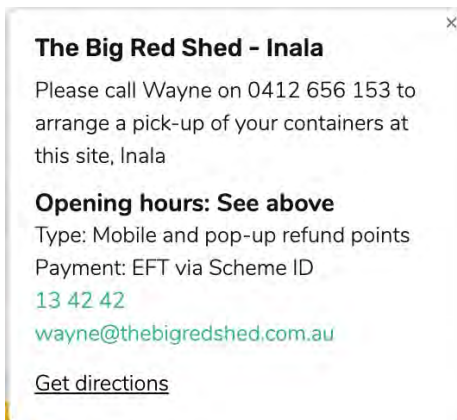
Staff on site

Large signage on shed (clearly visible from street)

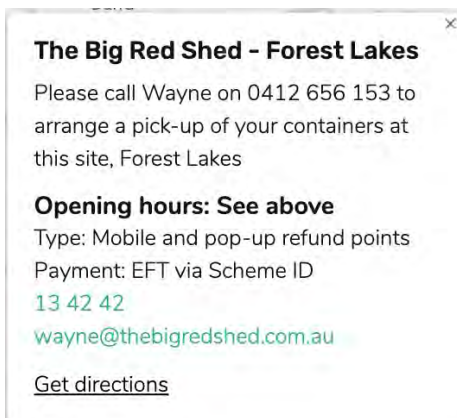
Closed Sundays (potentially busy day)



Mobile / pop up refund point
 Sunday 8th March 12:00pm CLOSED
 Unsure if being used (no signage to be seen or obvious placement of the refund point)



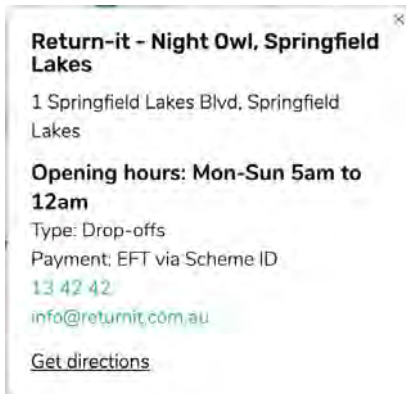
Mobile pick up point in KFC car park
 Sunday 8th Match 12:10pm
 Must call owner of the big red shed to organise a pick up, unnecessary considering other depots being 5 minutes away



Mobile pick up point
 Sunday 8th Match 12:20pm
 Must call owner of the big red shed to organise a pick up, unnecessary considering other depots being 5 minutes away



Over the counter depot drive through counted by person
 Sunday 8th March 12:30pm
 Multiple staff on site
 Large signage on street (clearly visible)



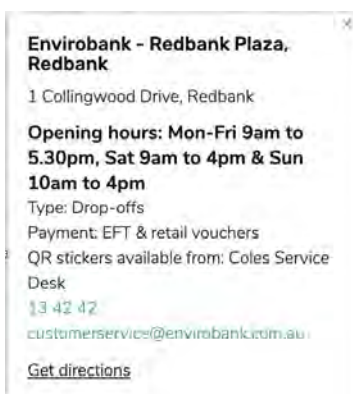
Bag drop inside Night Owl
 Sunday 8th March 1:00pm
 Staff on site is Night Owl staff A-frame sign at store front
 Bags are placed on a mat inside the store, quite dirty looking (requires cleaning after every drop)



Mobile/pop-up refund point
 Sunday 8th March 1:10pm closed
 Unsure if being used (no signage to be seen or obvious placement of the refund point)



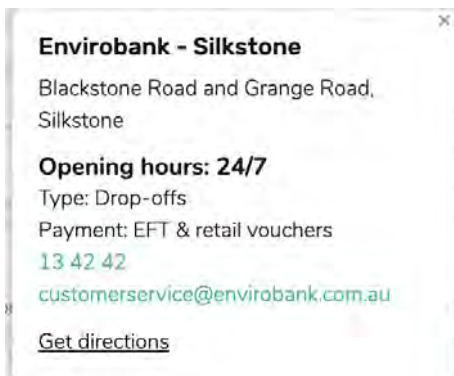
Over the counter depot drive through counted by person
 Sunday 8th March 1:20pm
 Multiple staff on site
 Many large signs on street (can see from highway)



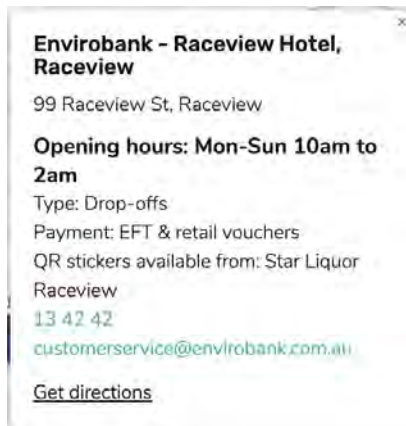
Bag drop in shopping centre car park
 Sunday 8th March 1:30pm
 No signage beyond container (large carpark, signage is necessary)



Over the counter depot counted by person
 Sunday 8th March 1:45pm closed
 Staff on site
 Signage on warehouse (clearly visible from street)
 Closed Sundays (potentially busy day)



Bag drop in shopping centre car park
 Sunday 8th March 2:00pm
 No signage beyond container
 No QR sticker (have to supply own) or orange bags (or information on where to find them)



Bag drop in tavern car park

Sunday 8th March 2:00pm

No signage beyond container (clearly visible from street)

QR stickers available from liquor store and no orange bags (no information on where to get them)



Over the counter depot drive through counted by person

Sunday 8th March 2:15pm closed

Staff are on site

A lot of signage, boarding the warehouse on street

Closed Sundays

TOMRA - Seventeen Mile Rocks
 9 Counihan Road, Seventeen Mile Rocks

Opening hours: Mon-Sun 7am to 6pm
 Type: RVM, Drop Off, Depot
 (Commercial Bulk Sorting)
 Payment: EFT & retail vouchers
 Crushed containers accepted at bag drop service only
 13 42 42
help.qld@tomra.com
[Get directions](#)



Reverse vending machine depot
 Visited: 7/3
 Building and street signage
 Open 7 days/with staff on site

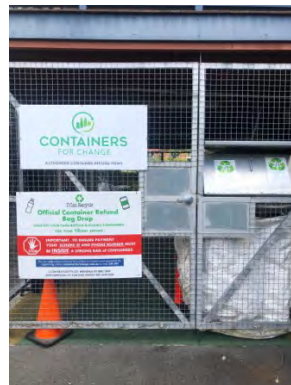
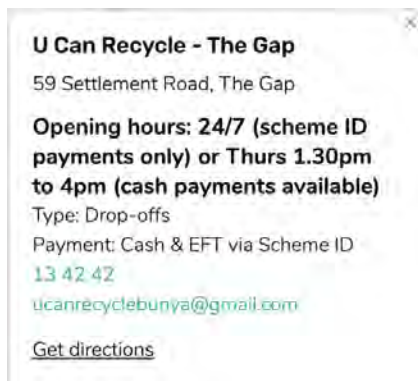
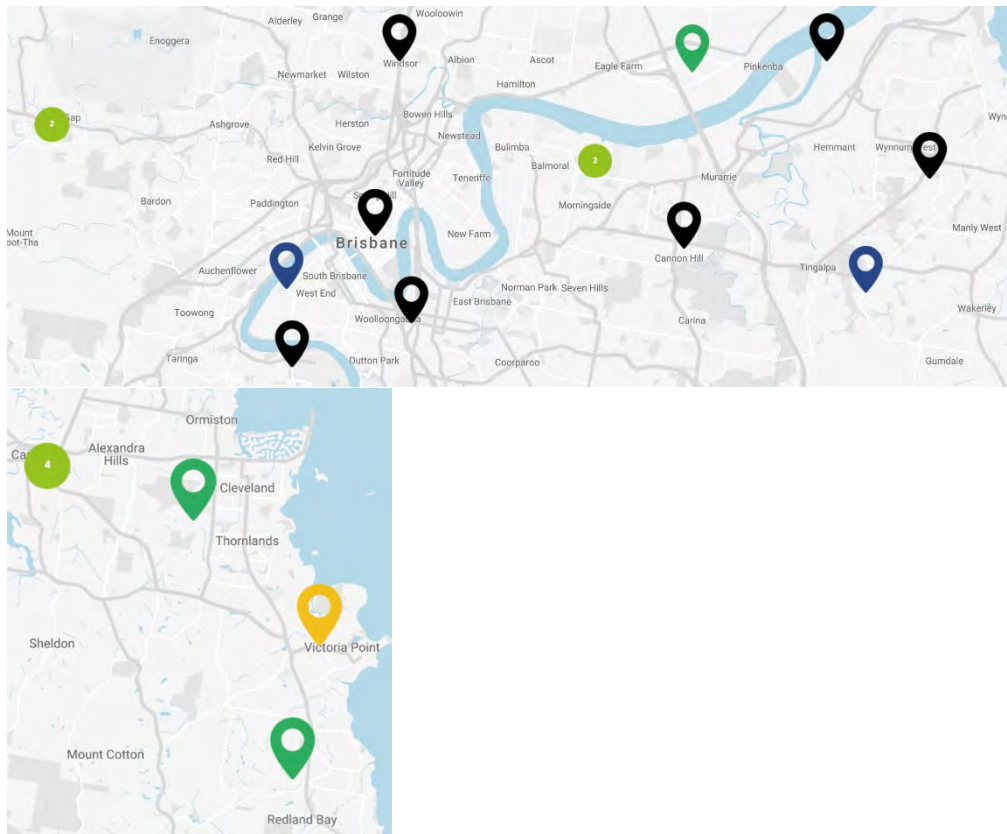
TOMRA - West Ipswich
 355 Brisbane Street, West Ipswich

Opening hours: Mon-Sun 7am to 7pm
 Type: RVM, Drop Off, Depot
 (Commercial Bulk Sorting)
 Payment: EFT & retail vouchers
 Crushed containers accepted at bag drop service only
 13 42 42
help.qld@tomra.com
[Get directions](#)



Reverse vending machine depot
 Visited: 7/3
 Building and street signage
 Open 7 days/with staff on site

Central Brisbane + East Brisbane



Bag drop in church car park

Friday 21st February 2:00pm

Digital signage in front of church rotates through local ads and containers for change sign

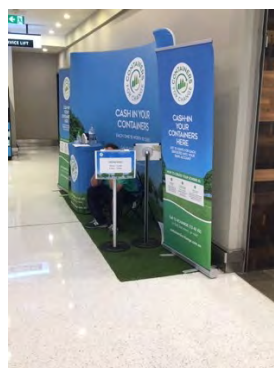
Have to provide your own bag and scheme ID QR code online.



Bag drop in school carpark
 Sunday 1st March 10:05am
 Signage (banner) on school front
 iPad is asleep, but stickers are provided to write own scheme ID. School has copies of its scheme ID so people to donate to school



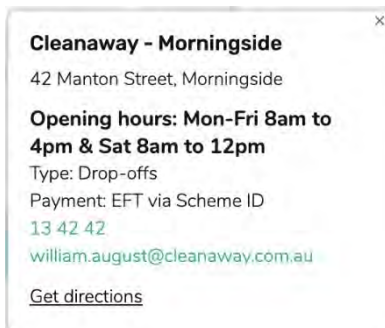
Bag drop in oval carpark
 Sunday 1st March 10:30am
 No signage beyond container
 No QR codes, orange bags or information about how to get orange bags



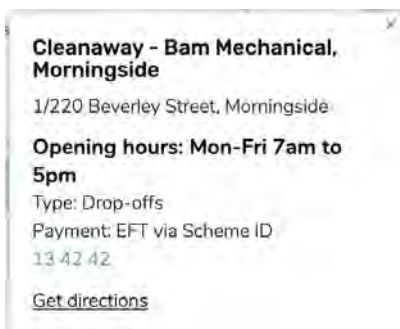
Bag drop in shopping mall
 Tuesday 3rd March 10:00am
 Operator on site, run by COEX collects 50-70 bags per day also used to give info about scheme
 No free parking (obstructs people's desire to recycle)



Bag drop outside small business
 Saturday 22nd February 10:00am
 No signage beyond bag drop
 Staff on site is the man who runs small business
 Staff prevents no extra stickers being taken



Bag drop inside warehouse
 Sunday 1st March 11:15am closed
 Staff on site during open hours
 Signage on fence in front of building



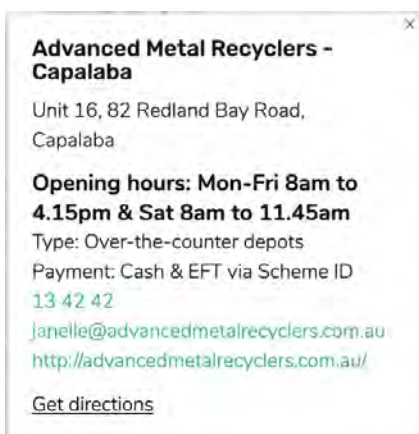
Bag drop
 Sunday 1st March 11:30am
 Unsure if being used due to it being closed and no signage anywhere. Assume the bag drop is inside the mechanics shop which is currently closed



Bag drop in shopping centre carpark
 Sunday 1st March 10:30am
 No signage beyond container
 QR stickers available at Coles help desk, no orange bags or information about how to get orange bags



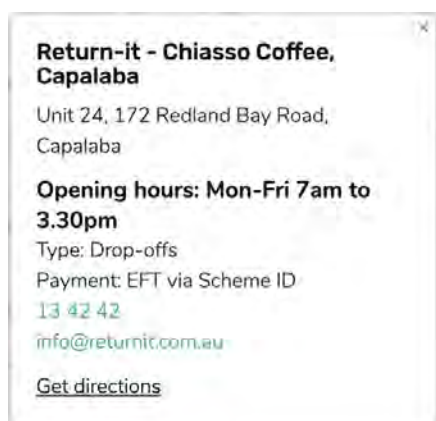
Bag drop off in warehouse
 Sunday 1st March 12:30pm
 Big sign on warehouse
 CLOSED when arrived, however looks similar to most warehouse drop offs



Over the counter depot
 Sunday 1st March 12:40pm closed
 Signage on warehouse and on main road
 Shut when arrived, looks similar to other over the counter depots (Express Recycling Currumbin)



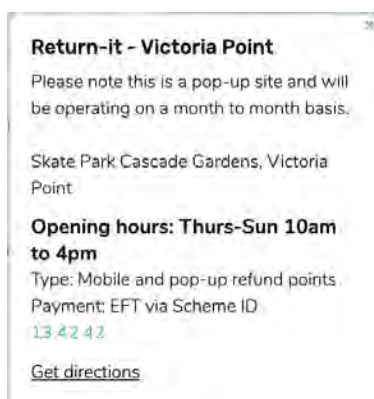
Bag drop inside lifeline
 Sunday 1st March 12:45pm
 Staff are Lifeline staff
 No signage beyond tablet and bins



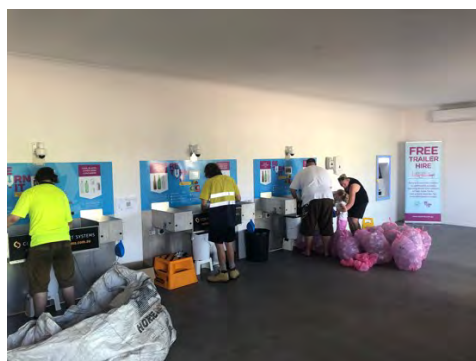
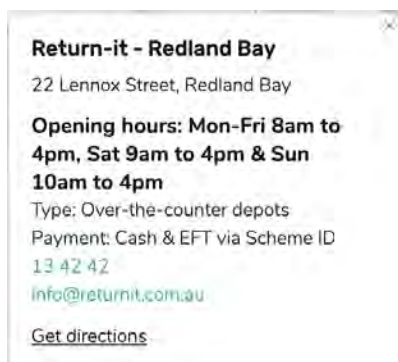
Bag drop in coffee shop
 Sunday 1st March 12:50pm closed
 Staff on site are coffee shop staff
 Signage on coffee shop front door
 Closed on weekends



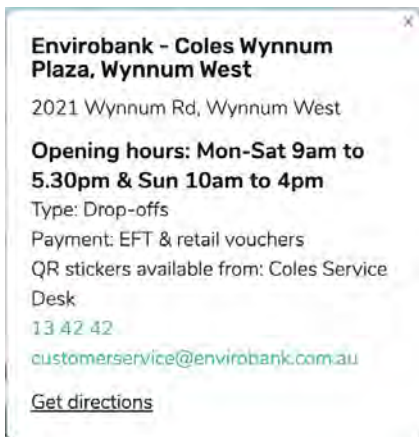
Over the counter depot
 Sunday 1st March 1:05pm closed
 Staff on site
 Signage on building and surrounding fence



Pop-up site (gazebo at skate park)
 Sunday 1st March 1:46pm
 Staff on site
 Signage on main road leading to skate park



Over the counter depot
 Sunday 1st March 2:00pm
 Staff on site
 Signage on street outside warehouse

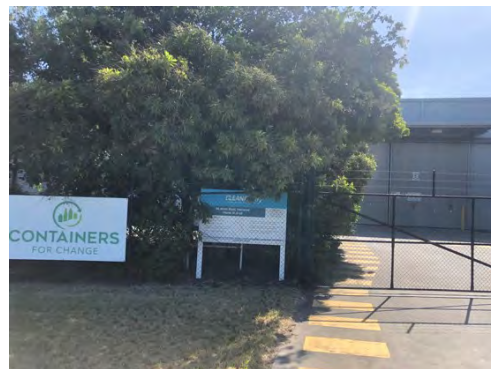
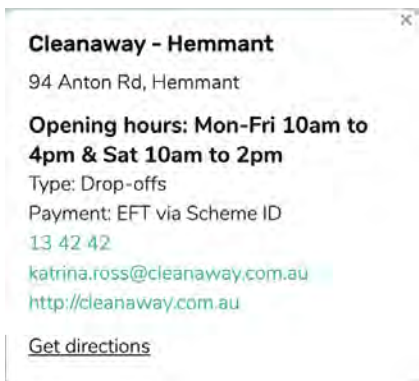


Bag drop in shopping centre carpark

Sunday 1st March 2:40pm

No signage beyond container

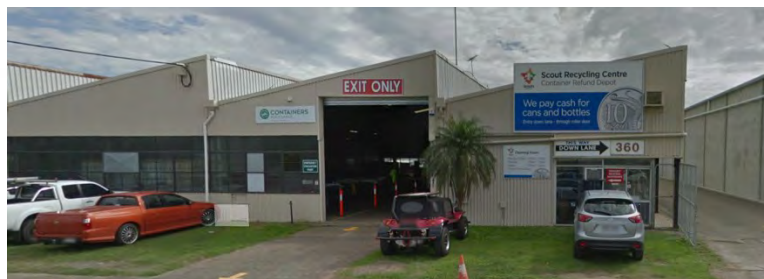
QR stickers available from Coles help desk, no orange bags or information about how to get them



Drop off in warehouse

Sunday 1st March 2:50pm

Closed when arrived, looks similar to other over the counter depots (Express Recycling Currumbin)



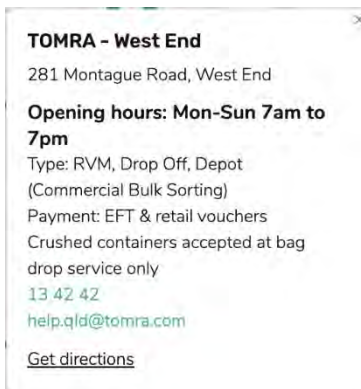
Full service depots that provide both cash and electronic refunds.

Visited: Sunday 1/3

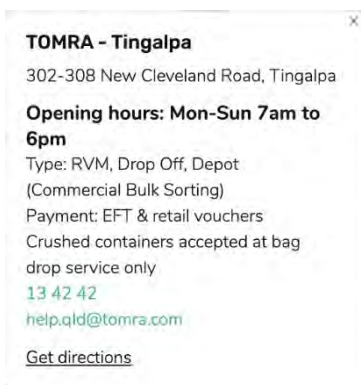
Each centre also provides a collection service for not-for-profit organisations and returns 7 cents per container back to those organisations



Bag drop in school carpark
 Sunday 1st March 3:30pm
 Signage (banner) on school front
 iPad is asleep, but stickers are provided to write own scheme ID.



Reverse vending machine depot
 Visited: Sunday 1/3
 Building and street signage
 Open 7 days/with staff on site



Reverse vending machine depot
 Visited: Sunday 1/3
 Building and street signage
 Open 7 days/with staff on site

North Brisbane



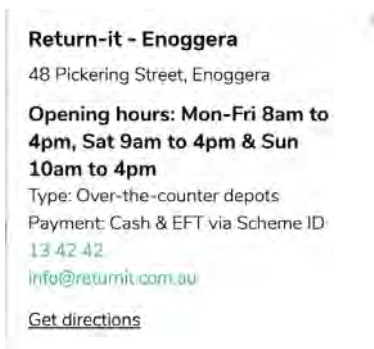
Envirobank - Coles, Mitchelton
Coles Brookside Shopping Centre car park, 159 Osborne Road, Mitchelton
Opening hours: Mon-Sat 7am to 9pm & Sun 9am to 6pm
Type: Drop-offs
Payment: EFT & retail vouchers
QR codes available from: Coles Customer Service Desk, Brookside
33 42 42
customerservice@envirobank.com.au
[Get directions](#)



Bag drop in shopping center car park
Thursday 27th February 11:00am
No signage beyond container
No orange bags, no information about where to get orange bags



Bag drop in tavern parking lot
 Thursday 27th February 11:40am
 No signage beyond container
 No orange bags or information about where to get them



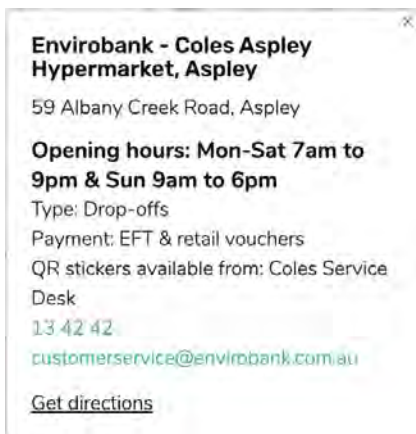
Over the counter depot
 Thursday 27th February 11:15am
 Large signage on street
 Staff on site



Bag drop is school car park
 Thursday 27th February 11:30am
 No signage beyond container (very clear from street)
 iPad not working however sticker provided to write your own scheme ID on bag



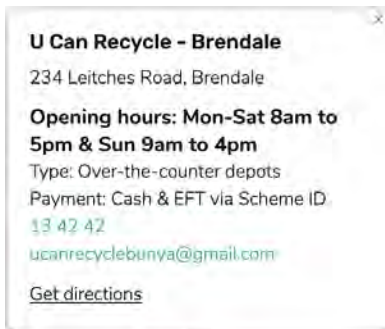
Over the counter depot counted by people Thursday 27th February 11:40am
 Large signage on street
 Staff on site



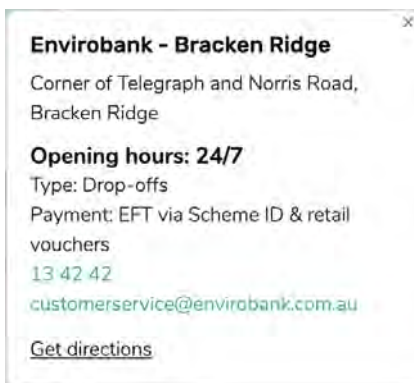
Bag drop in shopping Centre car park
 Thursday 27th February 12:00pm
 No signage beyond container
 No orange bags or information about where to get them



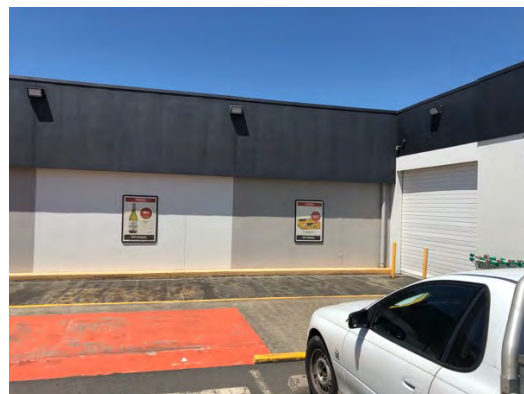
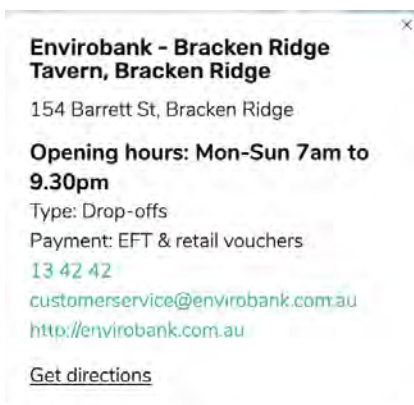
No bag drop at location – doesn't exist



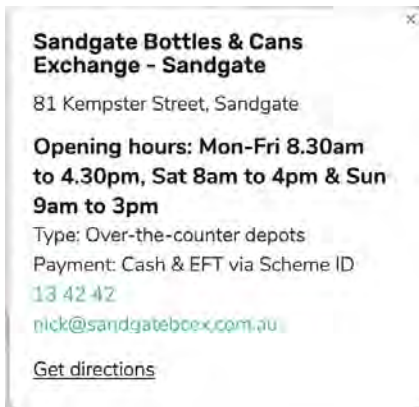
Over the counter depot drive through counted by people
 Thursday 27th February 12:26pm
 Staff on site
 Signage on street



Bag drop in shopping center car park
 Monday 2nd March 12:30pm
 No signage beyond container
 No orange bags or information about where to get them



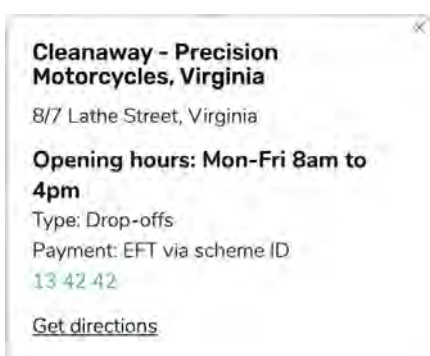
No bag drop in sight
 Monday 2nd March 12:45pm
 Asked the staff at the tavern and they pointed me where it usually is, but it was not there.



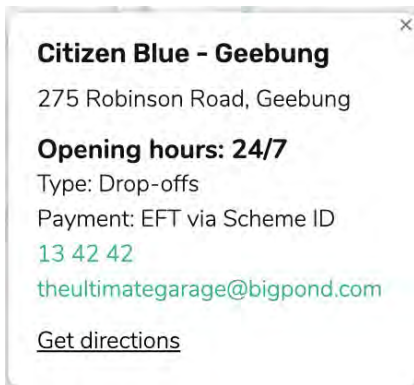
Over the counter depot
Monday 2nd March 12:50pm
Multiple staff on site
Signage on street outside warehouse



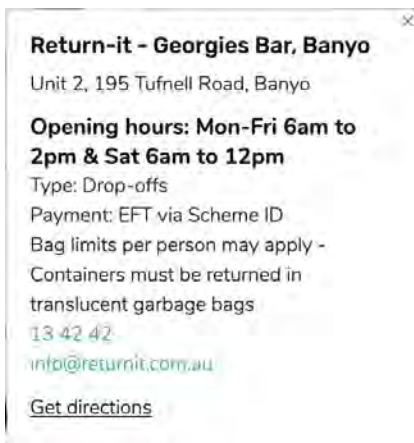
Bag drop in school carpark
Monday 2nd March 1:05pm
No signage beyond container
iPad is asleep, but stickers are provided to write own scheme ID.



Monday 2nd March 1:20pm
No signage
Doesn't work, Precision Motorcycle staff said the tablet they received has never worked after people have come to fix it multiple times. Also, said after all the fuss, he would like it gone



Doesn't exist



Bag drop in bar (tablet inside, bins directly outside)
Monday 2nd March 1:50pm
Staff on site are bar staff
A-frame sign placed on street out front



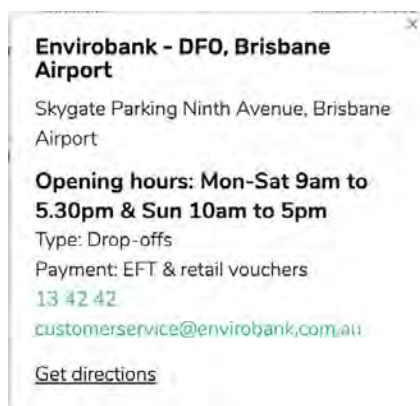
Doesn't exist



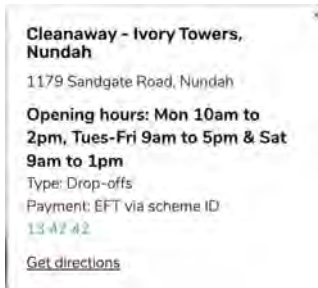
Over the counter depot drive through manual counted
 Monday 2nd March 2:00pm
 Many staff on site
 Large signage on street
 Depot also had an office for queries and to pick up orange bags for the drop off locations



Bag drop in shopping center car park
 Monday 2nd March 2:15pm
 No signage beyond container
 No orange bags but there was a sign showing the closest locations to find orange bags



Monday 2nd March 2:30pm
 Huge carpark and no signage where to find the container. Couldn't locate



Doesn't exist

Monday 2nd March 2:50pm

Shop owner said her shop was supposed to be taken off the website as she does not have a bag drop

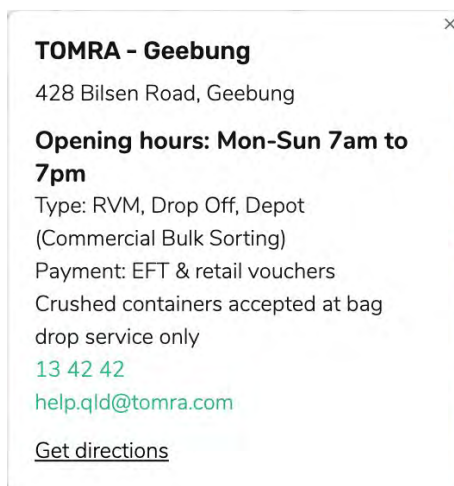


Bag drop in school oval

Monday 2nd March 3:00pm

Sign along school fence surrounding oval

Tablet not working, note says to use labels provided, however no labels were there



Reverse vending machine depot

Visited: Sunday 1/3

Building and street signage

Open 7 days/with staff on site

Sunshine Coast

Envirobank - Glass House Mountains Tavern, Glass House Mountains

10 Reed St, Glass House Mountains

Opening hours: Sun-Wed 10am to 8.30pm, Thu 10am to 10pm, Fri 10am to 12am & Sat 10am to 8pm

Type: Bag drops

Payment: EFT & retail vouchers

QR stickers available from: Thirsty Camel bottle shop

13 42 42

customerservice@envirobank.com.au



Saturday 4th April 2020 at 9:12am

Side of Glasshouse Mountains Tavern in carpark

No signage beyond container

QR codes available, 'step 1'/ information on orange bags blocked by shipping container (dark blue next to depot).

Return-it - Bloomhill, Beerwah

CLOSED UNTIL FURTHER NOTICE

2/66 Simpson Street, Beerwah

Opening hours: Mon-Sat 9.30am to 4pm & Sun 9am to 12.30pm

Type: Bag drops

Payment: EFT via Scheme ID

Bag limits per person may apply - Containers must be returned in translucent garbage bags

13 42 42

info@returnit.com.au

Closed due to COVID19

Envirobank - Coles, Caloundra

47 Bowman Rd, Caloundra

Opening hours: Mon-Sat 7am to 9pm & Sun 9am to 6pm

Type: Bag drops

Payment: EFT & retail vouchers

13 42 42

customerservice@envirobank.com.au



Saturday 4th April 2020 at 9:50am

End of carpark at Caloundra Stockland Coles Centre

No signage beyond container

Upon arrival, a man was unrolling the QR codes from the depot, taking many, leaving a small amount.

No orange bags available or information on orange bags

Return-it - Caloundra Primary School, Caloundra

CLOSED UNTIL FURTHER NOTICE

Closed due to COVID19

56A Queen Street, Caloundra

Opening hours: Mon-Sun 8am to 6pm

Type: Bag drops

Payment: EFT via Scheme ID

13 42 42

info@returnit.com.au

Return-it - Caloundra West

148 Mark Road East, Caloundra West

Opening hours: Mon-Sat 8am to 4pm & Sun 8am to 2pm

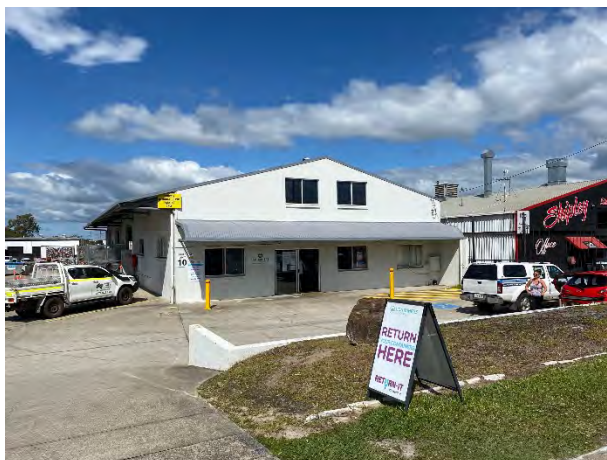
Type: Over-the-counter depots

Payment: Cash & EFT via Scheme ID

Bag drop option available

13 42 42

info@returnit.com.au



Saturday 4th April 2020 at 10:07am

Signage on road (visible when driving)

Staff on site

Envirobank - Aussie World, Palmview

1 Frizzo Road, Palmview

Opening hours: Mon-Sun 10am to 7pm

Type: Bag drops

Payment: EFT via Scheme ID & retail vouchers

QR stickers available from: Celebrations Bottle Shop

13 42 42

customerservice@envirobank.com.au

<https://www.envirobank.com.au>



Saturday 4th April 2020 at 1:40pm

Carpark of Aussie World, near service station

No signage beyond container

QR codes available, no orange bags or information about orange bags

Envirobank - The Creek Tavern, Mountain Creek

172 Karawatha Drive, Mountain Creek

Opening hours: Mon-Sun 10am to 1am

Type: Bag drops

Payment: EFT & retail vouchers

QR stickers available from: Bottle 'O' Shop

13 42 42

customerservice@envirobank.com.au



Saturday 4th April 2020 at 10:36am

Depot close to The Creek Tavern and visible from carpark entrance

No signage beyond container

QR codes available, no orange bags or information about orange bags. One side of depot inaccessible.

**Envirobank - Goodlife
Community Centre, Buderim**

100 Buderim Pines Drive, Buderim

**Opening hours: Mon-Fri 5.30am
to 8pm & Sat 7am to 12pm**

Type: Bag drops

Payment: EFT & retail vouchers

**QR stickers available from: Goodlife
Centre Reception**

13 42 42

customerservice@envirobank.com.au



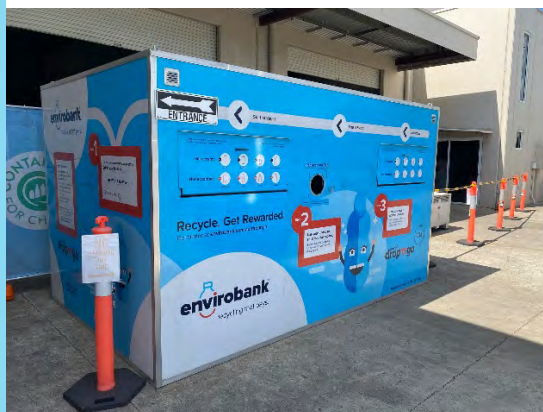
Saturday 4th April 2020 at 10:51am

End of carpark inside Goodlife Community Centre (found this difficult to find due to no signage from carpark entrance and very large carpark- this was right at the back)

No signage beyond container

QR codes available, black bags available with QR codes (looked like they were provided by Goodlife Community Centre)

 **Buderim Depot dropn'go**
10 Kayleigh Drive, Buderim, QLD 4556
Contact: 1800368476
Opening Hours:
Mon-Fri: 8:00am – 4:00pm
Saturday: 8:00am – 1:00pm
Closed Sundays and Public Holidays
Payment options: Cash, EFT, Crunch



Saturday 4th April 2020 at 11:00am

Large depot with bag drop at the front

Signage on road and building

Staff

Easy deposit, could drop bags in bag drop or to depot.

(NOTE: This location was not listed on COEX site)

Return-it - Bloomhill, Buderim

CLOSED UNTIL FURTHER NOTICE

Closed due to COVID19

58 Ballinger Road, Buderim

Opening hours: Mon-Fri 9am to 4.30pm & Sat 9am to 12.30pm

Type: Bag drops

Payment: EFT via Scheme ID

**Bag limits per person may apply -
Containers must be returned in
translucent garbage bags**

13 42 42

info@returnit.com.au**Return-it - Bloomhill, Mooloolaba**

CLOSED UNTIL FURTHER NOTICE

Closed due to COVID19

105 Brisbane Rd, Mooloolaba

Opening hours: Mon-Fri 9am to 4.30 & Sat 9am to 12.30pm

Type: Bag drops

Payment: EFT via Scheme ID

**Bag limits per person may apply -
Containers must be returned in
translucent garbage bags**

13 42 42

info@returnit.com.au**Return-it - Bloomhill, Kunda Park**

CLOSED UNTIL FURTHER NOTICE

Closed due to COVID19

22 Hitech Drive, Kunda Park

Opening hours: Mon-Fri 7am to 3.30pm & Sat 9am to 12pm

Type: Bag drops

Payment: EFT via Scheme ID

**Bag limits per person may apply -
Containers must be returned in
translucent garbage bags**

13 42 42

info@returnit.com.au

TOMRA - Kunda Park

5 Pike Street, Kunda Park

Opening hours: Mon-Sun 7am to 6pm (bag drop option not currently available)

Type: Reverse vending machines (RVMs)

Payment: EFT & retail vouchers

13 42 42

help.qld@tomra.com



Saturday 4th April 2020 at 11:12am

Building signage which was visible from main road

Staff on site Open 7 days

Easy deposit, Staff members engaging with customers (from safe distance), asking if people needed help etc. Very helpful

Return-it - Caltex, Maroochydore

Closed due to COVID19

CLOSED UNTIL FURTHER NOTICE

78-84 Aerodrome Rd, Maroochydore

Opening hours: Mon-Sun 4.30am to 11pm

Type: Bag drops

Payment: EFT via Scheme ID

Bag limits per person may apply - Containers must be returned in translucent garbage bags

13 42 42

info@returnit.com.au

Envirobank - Duporth Tavern, Maroochydore

Closed due to COVID19

52-62 Duporth Ave, Maroochydore

Opening hours: Mon-Sun 8am to 6pm

Type: Bag drops

Payment: EFT & retail vouchers

QR stickers available from: Inside Tavern

13 42 42

customerservice@envirobank.com.au

Envirobank - Sunshine Homemaker Centre, Maroochydore

100 Maroochydore Road, Maroochydore

Opening hours: Sun-Wed 10am to 10pm, Thurs & Fri 10am to 3am & Sat 10am to 1am

Type: Bag drops

Payment: EFT & retail vouchers

13 42 42

customerservice@envirobank.com.au



Saturday 4th April 2020 at 11:26am

Bag drop near home makers carpark entrance

No signage past container

No QR codes, no oranges bags or information about orange bags

Envirobank - Coles, Nambour

9-13 Mills Street, Nambour

Opening hours: Mon-Sat 7am to 9pm & Sun 9am to 6pm

Type: Bag drops

Payment: EFT & retail vouchers

QR stickers available at: Coles Service Desk

13 42 42

customerservice@envirobank.com.au



Saturday 4th April 2020 at 1:18pm

In the middle of carpark at Coles centre, close to trolley drop off

No signage beyond container

Two chutes broken, no QR codes, no orange bags or information about orange bags. Extra black bags with QR codes placed behind chute due to broken chutes.

Return-it - Bloomhill, Nambour

CLOSED UNTIL FURTHER NOTICE

Closed due to COVID19

Unit 1 B, 97 Blackall Terrace, Nambour

Opening hours: Mon & Tues 9am to 4pm, Wed-Fri 9am to 4.30pm & Sat 10am to 1pm

Type: Bag drops

Payment: EFT via Scheme ID

13 42 42

info@returnit.com.au

Envirobank - Pete's Village Bakery, Yandina

5 Farrell St, Yandina

Opening hours: Mon-Fri 5am to 5.30pm & Sat 5am to 1.30pm

Type: Bag drops

Payment: EFT & retail vouchers

QR stickers available from: Pete's Village Bakery

13 42 42

customerservice@envirobank.com.au



Saturday 4th April 2020 at 1:04pm

Back of carpark behind shops

No signage beyond container

No QR codes, no orange bags or information about orange bags. Small light attached to top of container- thought this was a good idea for safety at night time (other containers did not have this)

Envirobank - Coles, Peregian Springs

1 Ridgeview Drive, Peregian Springs

Opening hours: Mon-Fri 8am to 6pm

Type: Bag drops

Payment: EFT & retail vouchers

QR stickers available from: Coles Service Desk

13 42 42

customerservice@envirobank.com.au



Saturday 4th April 2020 at 11:52am

Bag drop next to shops at Coles centre

No signage past container but visible upon driving into carpark as it is directly next to Coles

No QR codes, no orange bags or information about orange bags

Envirobank - Eumundi

20-56 Napier Road, Eumundi

Opening hours: 24/7

Type: Bag drops

Payment: EFT via Scheme ID

13 42 42

customerservice@envirobank.com.au



Saturday 4th April 2020 at 12:47pm

Bag drop located in carpark across from market space

No signage beyond container, visible from road

No QR codes, no orange bags or information about orange bags.

Noosa

Return-it - Caltex, Tewantin

CLOSED UNTIL FURTHER NOTICE

Closed due to COVID19

44 Doonella Street, Tewantin

Opening hours: Mon-Thurs

4.30am to 10pm, Fri & Sat 4.30am

to 12am & Sun 4.30am to 10pm

Type: Bag drops

Payment: EFT via Scheme ID

Bag limits per person may apply -

Containers must be returned in

translucent garbage bags

13 42 42

info@returnit.com.au

Express Recycling - Noosaville

26 Action Street, Noosaville

Opening hours: Mon-Fri 8am to

4.30pm, Sat 9am to 2pm & Sun

9am to 1pm

Type: Over-the-counter depots

Payment: Cash & EFT via Scheme ID

Bag drop option available

13 42 42

noosa@expressrecycling.com.au



Saturday 4th April 2020 at 12:09am

Signage on fence and building

Staff on site 6 days

Return-it - Bloomhill, Cooroy

CLOSED UNTIL FURTHER NOTICE

21 Maple Street, Cooroy

Opening hours: Mon-Fri 9am to 4.30 pm & Sat 9am to 12.30pm

Type: Bag drops

Payment: EFT via Scheme ID

**Bag limits per person may apply -
Containers must be returned in
translucent garbage bags**

13 42 42

info@returnit.com.au

[Get directions](#)

Closed due to COVID19

Envirobank - Cooroy

5 Johnson Court, Cooroy

Opening hours: Mon-Fri 8am to 4pm & Sat 8am to 1pm

Type: Over-the-counter depots

Payment: Cash, EFT via Scheme ID & retail vouchers

Bag drop option available, cash limits may apply

13 42 42

customerservice@envirobank.com.au



Saturday 4th April 2020 at 12:34pm

Signage on road and building

Staff on site 6 days

MORETON BAY

Return-it - IKEA, North Lakes

3 North Lakes Drive, North Lakes

Opening hours: 24/7

Type: Bag drops

Payment: EFT via Scheme ID

Containers must be returned in translucent garbage bags

13 42 42

info@returnit.com.au

[Get directions](#)



6 April 10am

No signage

No staff bag drop

Comments: working and well used. Container was full of returned containers (note: dropped bag of containers on ground)

Return-it - North Lakes

81 Flinders Parade, North Lakes

Opening hours: Mon-Fri 8am to 5pm & Sat 9am to 4pm & Sun 10am to 4pm

Type: Over-the-counter depots

Payment: Cash & EFT via Scheme ID

Bag drop option available

13 42 42

info@returnit.com.au

[Get directions](#)



6 April 11am

Signage on roadside/depot

Staffed depot

Busy, staffing and working well

Cleanaway - Narangba

200 Potassium Street, Narangba

Opening hours: Mon-Fri 6am to 4pm

Type: Bag drops

Payment: EFT via Scheme ID

13 42 42

[Get directions](#)



Cleanaway site but no CRS refund point

Return-it - Narangba

3 Ferrier Road, Narangba

Opening hours: Mon-Fri 8am to 4pm, Sat 9am to 5pm & Sun 9am to 4pm

Type: Over-the-counter depots

Payment: Cash & EFT via Scheme ID

Bag drop option available

13 42 42

info@returnit.com.au

[Get directions](#)



6 April 11.30am

Signage on street

Staffed depot

Busy, well attended and working well.

Express Recycling - Clontarf

(Entry via Huntington Street) 266 Duffield Road, Clontarf

Opening hours: Mon-Fri 8am to 4pm, Sat 9am to 2pm & Sun 9am to 1pm

Type: Over-the-counter depots

Payment: Cash & EFT via Scheme ID

Bag drop option available

13 42 42

redcliffe@expressrecycling.com.au

[Get directions](#)



6 April 12 noon

Signage on street

Staffed depot

Busy, operating well

Envirobank - Coles Peninsula Fair, Kippa Ring

272 Anzac Avenue, Kippa Ring

Opening hours: Mon-Sat 7am to 9pm & Sun 9am to 6pm

Type: Bag drops

Payment: EFT & retail vouchers

QR stickers available from: Coles Service Desk

13 42 42

customerservice@envirobank.com.au

[Get directions](#)



6 April 11.40

No signage-difficult to find in back car park (even police station in shopping centre did not know of it)

Bag drop

Not working correctly-no bags or QR stickers. On approach, man observed changing stickers on deposited bags

Envirobank - Morayfield Tavern, Morayfield

Unit 146, 150 Morayfield Road, Morayfield

Opening hours: 24/7

Type: Bag drops

Payment: EFT & retail vouchers

13 42 42

customerservice@envirobank.com.au

[Get directions](#)



6 April 1 pm

No signage but clear from main street

Bag drop

Was working correctly - no bags but QR stickers available

Caboolture Scrap Metal Recycling - Caboolture

16 Machinery Parade, Caboolture

Opening hours: Mon-Fri 9am to 3pm

Type: Over-the-counter depots
Payment: Cash & EFT via scheme ID

Bag drop option available

13 42 42

info@scrapmetalcaboolture.com.au

[Get directions](#)



6 April 2pm

Signage on street

Staffed depot

Well run and efficient, staff out assisting customers. Offer 24/7 bag drop.

Express Recycling - Bribie Island

21 Armitage Street, Bongaree

Opening hours: Mon-Fri 8am to 4.30pm & Sat 9am to 2pm

Type: Over-the-counter depots
Payment: Cash & EFT via Scheme ID

Bag drop option available

13 42 42

bribie@expressrecycling.com.au

[Get directions](#)



6 April 2.30pm

Signage on street

Staffed depot

Working well and busy

Return-it - Lifeline, Margate

FROM MON 6 APR, CLOSED
UNTIL FURTHER NOTICE - Please
hold on to your containers.

25 Beaconsfield Street, Margate

Opening hours: Mon-Fri 8.30am to 5pm & Sat 9am to 4pm

Type: Bag drops
Payment: EFT via Scheme ID

13 42 42

info@returnit.com.au

[Get directions](#)

Closed due to COVID19

**Return-it - Bounty Boulevard
State School, North Lakes**

190 Bounty Boulevard, North Lakes

**Opening hours: Mon-Sun 7am to
5pm**

Type: Bag drops

Payment: EFT via Scheme ID

info@returnit.com.au

[Get directions](#)

Closed due to COVID19

POP Ups (not there during investigation)

Salvage and Recycle - Dayboro

3512 Mt Mee Road, Dayboro

**Opening hours: Tues 1pm to 5pm
& Wed 10am to 2pm**

Type: Mobiles and pop-ups

Payment: Cash & EFT via Scheme
ID

13 42 42

info@salvageandrecycle.com

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**Salvage and Recycle - Samford
Valley**

408 Mount Glorious Road, Samford
Valley

**Opening hours: Thurs-Sat 10am
to 2pm**

Type: Mobiles and pop-ups

Payment: Cash & EFT via Scheme
ID

13 42 42

info@salvageandrecycle.com

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