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| * Concerned at the intended high costs to hire scooters and pay membership to join Shop-Mobility * Surely shortfall could come from business rates or public donations * Visits will be curtailed * Enjoy visits -small pleasure is to be denied to me and many others by introduction of proposed charges |
| * Stunned by your new proposals * Penalising the disabled as they are an easy target * Only visit annually - I would have to pay £10 for loan of motor-scooter. * £40 annual fee plus £5 each time - is an insult. * Expensive to meet up with a friend and have a bite to eat * No for me I will now do my shopping online so much less expensive |
| * Was shocked to learn of the plan to charge for the Shopmobility Services. * I wonder if a charge of say £30.00 membership fee & £3 charge for a scooter might be more acceptable for a 3 hour duration |

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| * Not opposed to the principle of charging but totally opposed to membership fee * The proposed Membership fee of £40 pa is exorbitant bordering on obscene. * Extremely unfair on the occasional visitor to the city |
| * £40 membership is way too much to charge elderly people on pensions I do donate money in the box provided up to £5.00. |
| * £40 Membership and £5 charge per visit will be very expensive for those on low income or the elderly. * £10 charge for non-members is too steep, suggest £5 per visit. |

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| * Suggest £20 annual membership and £3 per loan of scooter | |
| * Received press release regarding review * Consultation was not listed on the City Council’s website. * P.R dated 5 January stated report going to Env Scrutiny Committee on 16 January not a great deal of time for people to consider the proposals and give their opinion and want to know what other steps were taken to contact members to gather their views, as users of Shop-Mobility may need to discuss this with family, friends and carers * We wish to ensure that people are fully consulted and have ample opportunity to consider proposals, identify how they would be affected and provide appropriate feedback. | |
| * It is so important to some disabled people to get them out of the house. * Could shops sponsor the service more? Hundreds of weekly users if each spends £25 * Have free for citizens, charge for visitors. S Cambs may wish to contribute. * Encourage donation of 2nd hand scooters, often bereaved relatives want to get rid of barely used vehicles.  This may produce an eclectic fleet. * Charge on those receiving Mobility Allowance part of DLA as they are getting funding towards travel. * Please invite me to meetings to make the case for disabled people. | | |
| * Only one member of paid staff now, part time * Car Park staff are issuing equipment, are they being paid extra? They are in Shopmob offices now. * Is Shopmobility still paying for the running costs of the Changing Places toilet? If so why? * Parking places in Shopmobility are not car park spaces only overflow spaces. Plus at Grafton Centre, most users are blue badge anyway so how can they be expected to pay? * Escorts collecting from Dial a Ride and bus station is only done by volunteers and paid staff, only one of each now? Car park staff do not leave the car park. * Shopmobility around the country don't all charge, those who do charge around £10 per year plus a small fee per visit,  most are charity run. * A smaller fee may be acceptable if it's the only way to save the service * How can our Council not cover most of the cost with their 1 million profit a year (ironically from Car Park fees)? | |
| * Proposed £40.00 annual fee excessive and daily charge of £5.00 outrageous. * Maximum £15.00 much more affordable. * A council money-making scheme targeting people that have no other option |
| * Disabled and rarely leave house, trips not possible without Shop-Mobility * Donate each time * Can’t afford charges and membership fees | |

