

## June 10 – COI Public Input Meeting Feedback Summary

- Bring up the maps before the callers start their 3 minutes.
- Create graphics to run on screen while waiting for callers.
- What gets played during our long breaks? Shouldn't it also be played on our video?
- Accurate speakers number assignment.
- Who needs to be on early and make sure they show up early.
- How is information being captured and how can commissioners access it.
- Formalize a process for when all appointments are finished for a given block, take phone calls.
- If speaker is off topic I guess we just let them go because of freedom of speech?
- Why did we stop letting people go more than once?
- How many people were tuned in?
- I thought we had decided to stay until 8:00 no matter what but we stopped early.
- There were long "dead" times. Can we take some callers that don't have appointments if we finish a block early?
- The people in the queue are there to provide comment/input correct? There's a separate line if they just want to listen, right?
- It is advisable to tell the public to not wait until the mapper catches up to them because the clock is continuing to count down.
- The caller should not be allowed to go back into line or stay connected after they have given input. (we discussed this on Friday but I wanted to include it since it was on my list.)
- Consider cutting down the transition time in order to have more appointments.
- Consider adding a few more time slots per block so there isn't so much "dead" time, and also so more appointments are available for the public.
- I would prefer to have longer breaks than to be live during the "dead" time. Maybe take ten-minute breaks as needed, come back live, and reassess.
- Does the script have talking points to say during the "dead" time? (i.e., visit our website, submit your COI on our tool, avoid the line, next meeting is, ...)
- Comments versus input. Both were given three minutes. Need to decipher which will be given and adjust the clock accordingly.
- I would prefer having appointments throughout all time blocks with a 10–20-minute period at the end of each block for those without appointments. This would allow more to call throughout the day instead of just at the end of the meeting.
- I like the idea of having California trivia during "dead" time.
- For Saturday's meeting, can we translate the script into Spanish? This would also include translating material to read during the "dead" time.
- This was mentioned on Friday, but I was concerned that one caller had signed up for each time block. That should not be allowed. I realize we can't tell if they use different email addresses but if they don't, they can only pick one time slot since we're limited.
- It may be nice to introduce all Commissioner, Kathy, and the line drawers before we get started.

- There is a lot of good information in the opening for people to follow -- it may be helpful to do the presentation with slides that folks can access if they come in later -- since we have time slots everyone may not be there at the start.
- Can we inform the public how they can check if their COI was capture correctly? Also share that they will be able to see the other COIs submitted on a map on our website by X date (do we know the date yet?)
- Need slide that can come up at different times that states what makes a meaningful public input. Maybe have it up when we are promoting folks to speakers.
- Create handout with the questions that are on the COI input tool (or share the COI input tool) so people can use it as their guide.
- Do we want to discuss protocols for regarding active listening -- some of us shook our heads and others did not?
- What is the protocol if a commissioner or line drawers has a clarifying question?
- Andrew was not as quick in pulling up cities and regions -- also his clock was on DC time so when he presented it made it obvious that it was not local (not sure if it matters)
- It would be good to remind folks that ALL Californians can participate in the process.
- Liked that we used the COI tool video -- it would be good to share the PSAs we are creating as soon as they are made and make sure to share in the different languages.
- Share how the public can participate in all phases of the process -- COI submission through the summer; when we start line drawing and when we have draft maps, they can tell us what we got right and what we got wrong.
- When we thank public speakers for their participation, we could also encourage them to invite their friends, neighbors, and colleagues to participate as well.
- Schedule meetings later in the afternoon into the evening hours for more participation.