

From: Matt Woodrow

Date: Thu, Jun 17, 2021 at 5:41 AM

Subject: Audio Not Working on Commission Videos - Please Post Transcripts

Dear Commissioners,

I wanted to follow-up on the public comment made yesterday about audio. I, too, have been having problems accessing the audio from your videos. At the recommendation of the caller, I used Chrome on my iPad and was still unable to access the tail-end of the June 14th Public Input Design meeting. I missed the end of the meeting and wanted to go back and re-watch it but only the video was available with no sound. It forced me to read the captions (that lag) to understand what happened. The sound works for the first few minutes but when I forward, it's silent. On my desktop, I exclusively use Safari and I cannot access the sound either. The solution is to PLEASE post transcripts!

I can only imagine that Californians with broadband challenges (something you have brought up MANY times before) will have similar problems accessing your proceedings. The fact that I have heard you say numerous times that transparency and accessibility are priorities for you does not appear to translate into action. I hope you will solve this problem once and for all. This is not the first time I have written to you on this subject.

It is a bit arrogant to expect the public (especially people who are not paid to follow redistricting) to follow every minute of your proceedings to understand your process, deliberations, and to engage with recommendations. It is time for you to spend some serious time fixing this - especially as you have day-long COI meetings scheduled - which are untenable for people who work or juggle family obligations to follow in full. The fact that DrawMyCACommunity submissions are also not posted is an egregious lapse in transparency and public engagement.

Sincerely,  
Matt W.