



**Central Falls Police Department
Investigative Report**

Page: 1
05/24/2019

Case #: 19-5-IA

Date/Time Reported: 03/25/2019 @ 1130
 Report Date/Time: 04/02/2019 @ 1401
 Occurred Between: 03/25/2019 @ 1042
 And: 03/25/2019 @ 1130
 Complaint Type: Civilian
 Disposition: Not Sustained

Reporting Officer: [REDACTED]

Signature: _____

OFFENSE(S)

#	OFFENSE(S)	A/C	TITLE/CHAP	SECTION
	LOCATION TYPE: Government/Public Building CENTRAL FALLS POLICE DEPARTMENT 160 ILLINOIS ST CENTRAL FALLS RI 02863		Zone: ZONE 1	
1	COURTESY OCCURRED: 03/25/2019 1042	C	II	7(A)
2	QUESTIONS OF CITIZENS OCCURRED: 03/25/2019 1042	C	II	74(A)

VICTIM(S)

#	VICTIM(S)	SEX	RACE	AGE	SSN	PHONE
1	LABREE, LISA [REDACTED] BROAD ST PROVIDENCE RI 02903 DOB: NOT AVAIL CONTACT INFORMATION: Home Phone (Primary) 401-954-[REDACTED] ETHNICITY: Not of Hispanic Origin RESIDENT STATUS: Non Resident VICTIM CONNECTED TO OFFENSE NUMBER(S): 1 2 RELATION TO: [REDACTED]	F	W	[REDACTED]	NOT AVAIL	401-954-[REDACTED]
						Stranger

OFFICER(S)

#	OFFICER(S)	SEX	RACE	AGE	SSN	PHONE
1	[REDACTED] 160 ILLINOIS ST CENTRAL FALLS RI 02863 CONTACT INFORMATION: Home Phone (Primary) 401-475-[REDACTED] Home Phone (Primary) 401-727-[REDACTED] Cell Phone (Primary) 401-533-[REDACTED] Work Phone (Primary) 401-727-[REDACTED] BODY: NOT AVAIL. DOB: [REDACTED] 1977 LICENSE NUMBER: [REDACTED]	M	W	[REDACTED]	NOT AVAIL	401-727-[REDACTED]
						COMPLEXION: NOT AVAIL. PLACE OF BIRTH: NOT AVAIL. ETHNICITY: HISPANIC

[APPEARANCE]

GLASSES WORN: NO

Central Falls Police Department
Investigative Report

Page: 2
05/24/2019

Case #: 19-5-IA

#	OFFICER(S)	SEX	RACE	AGE	SSN	PHONE
---	------------	-----	------	-----	-----	-------

EMPLOYER/SCHOOL: CENTRAL FALLS POLICE · 401-727-
160 ILLINOIS ST
CENTRAL FALLS RI 02863

#	OTHER PROPERTIES	SUSPECT #	ORIGIN	QUANTITY
---	------------------	-----------	--------	----------

1	DVD OF LOBBY SURVEILLANCE VIDE Property #: 19-144-PR	1	Lobby Surveillance System	1
---	---	---	---------------------------	---

**Central Falls Police Department
Investigative Report**

Page: 3
05/24/2019

Case #: 19-5-IA

CONFIDENTIAL PERSON REPORT

PERSON ID	PERSON TYPE	SEX	RACE	AGE	SSN	PHONE
1	LABREE, LISA BORAD ST PROVIDENCE RI 02903	COMPLAINANT	F	U		

Attachments for 19-5-IA

Description	Type
INVESTIGATION CONCLUSION LETTER TO LABREE Attachment#: 2929C733801140A5A9F86DB512CCBFF5	PDF
CALL #19-6538 Attachment#: 2BEE2B4271164A6E89334587FFB9FCEF	PDF
CITIZEN COMPLAINT FORM FROM LISA LABREE Attachment#: 6032BF69974548DB819C5EBEE0A5A202	PDF
STATEMENT FROM [REDACTED] Attachment#: 942EF58B1A5F4901B991BE562C3BC6CF	PDF
COMPLAINT CONFIRMATION LETTER TO MS. LABREE Attachment#: CD78C1CA06234AAFAF21BB83CED7EAF0	PDF

Central Falls Police Department
Investigative Report

Page: 4
05/24/2019

Case #: 19-5-IA

On 03/25/2019 a Central Falls Police Department Citizen Complaint form was submitted to the Office of Professional Standards and Training by Ms. Lisa LaBree in regards to officer conduct on 03/25/2019. The complaint did not list a time or location, but based on the search of a call log it appears the complaint against Badge [REDACTED] is with respect to a walk-in requesting to speak with an Officer regarding an incident at Storage America (call #19-6538) which occurred on this date at 1042 hours. The complaint was signed by Ms. LaBree and alleged [REDACTED] (Badge [REDACTED]) dismissed her alleged complaint regarding a potential matter involving her Storage America account, refusing to look into the matter and "basically said I'm crazy in the head."

On 04/01/2019, [REDACTED] was reassigned to Training out of state and the case was transferred to [REDACTED] for further investigation.

On 04/02/2019, a typed letter regarding receipt of the complaint and the initiation of the investigation was sent to Ms. LaBree at the address provided on the complaint form, [REDACTED] Broad Street, Providence, RI 02903. A copy of the letter date April 1, 2019 and the envelope were uploaded into this report as an attachment. At approximately 1400 hours, I spoke with IT Administrator, Christopher Cavallaro, and requested he pull the video and audio from the lobby surveillance system on 03/25/19 with respect to call #19-6538. At approximately 1624 hours on 04/02/2019, I, [REDACTED], attempted to contact Ms. LaBree using the cellular telephone number she provided on the complaint form (401-954-[REDACTED]). I received no answer and left a message to call back regarding the complaint.

On 04/03/2019, I obtained a DVD from the IT Administrator containing the lobby surveillance video and audio of all interactions with Ms. LaBree by Central Falls Police Department personnel.

Facts:

On 03/25/2019, Ms. Lisa LaBree came into the Central Falls Police Department at approximately 1042 hours to speak with an officer in regards to unauthorized access to her Storage America billing account (refer to call #19-6538). Ms. LaBree was met by [REDACTED] (Badge [REDACTED]) in the lobby of the Central Falls Police Department where a discussion in regards to the concerns of Ms. LaBree was discussed. [REDACTED] after having prior knowledge of the issue from a phone call from Storage America informed Ms. LaBree there was no criminal act as someone paid for her storage unit for two months and did not defraud her or Storage America. [REDACTED] informed Ms. LaBree any issues she has with the business practices of Storage America was a civil matter, not a criminal matter. A further discussion took place with Ms. LaBree in the lobby and [REDACTED] speaking from behind the Communications Center leading to a Citizen Complaint being filed on the same date by Ms. LaBree. This complaint was forwarded to [REDACTED] by [REDACTED] on the same date.

Synopsis of Ms. Lisa LaBree's Complaint Statement:

Ms. LaBree alleged in her complaint, "He said no crime was committed and it was all in my head, that I imagined it." Ms. LaBree stated she felt insulted by the comment.

Synopsis of [REDACTED] Statement:

Central Falls Police Department

PERSONNEL NARRATIVE FOR [REDACTED]

Page: 1

Ref: 19-5-IA

Entered: 04/02/2019 @ 1407
Modified: 05/24/2019 @ 1311
Approved: 04/05/2019 @ 1215

Entry ID: JT
Modified ID: JT
Approval ID: JT

On 04/05/2019, [REDACTED] completed a written statement upon my request in regards to the events that transpired on 03/25/2019 involving Ms. LaBree. [REDACTED] stated he was dispatched to the lobby of the Central Falls Police Department at 1042 hours on 03/25/2019 in regards to a civil issue involving Storage America. [REDACTED] met Ms. LaBree who stated she located two months of pre-payments on her storage account and wished to file a complaint for unauthorized access to her account. [REDACTED] stated he advised her it was a civil matter and she began to theorize the possibility of someone getting access to her bank accounts. [REDACTED] stated he advised her again no crime had been committed and informed her that her theories were not enough to surmise a crime. [REDACTED] alleged Ms. LaBree became irate and believed he was calling her "crazy".

Review of Lobby Surveillance of the Central Falls Police Department:

On 04/03/2019, I, [REDACTED] viewed the surveillance footage from the lobby of the Central Falls Police Department, where the entire interaction with Ms. LaBree and Central Falls Police personnel took place on 03/25/2019. At no time during the encounter did [REDACTED] call Ms. LaBree "crazy" or use an insulting or derogatory tone. At the 4:57 mark of the video, [REDACTED] states "there's no crime, you're making stuff up in your mind." [REDACTED] says this statement after Ms. LaBree attempts to equate her complaint to unauthorized access to her personal bank account, which had not occurred. Ms. LaBree remains in the lobby for an approximate total of 30 minutes based on the surveillance video and repeatedly voices how upset she is and how nobody will listen to her complaint with respect to the gift to her Storage America account.

Telephone conversation with Ms. LaBree:

On 04/04/2019 at approximately 0913 hours, Ms. LaBree contacted me on my direct line at the Central Falls Police Department (401-616-[REDACTED]). Ms. LaBree stated she had received my message left on 04/02/2019 and was returning my call in regards to the 03/25/2019 incident. Ms. LaBree explained the payments made on her account at Storage America and the concerns she had about unauthorized access to the account as well as the potential the payment may have been applied in error or by means of a stolen credit card or stolen funds. After listening to Ms. LaBree's concerns, I informed her based on all the information provided, [REDACTED] was correct in the fact a crime has not taken place. I also explained to Ms. LaBree if the card was stolen that was used to pay the account, Storage America would be the complainant as they would be the defrauded party. I also explained to Ms. LaBree she is not culpable for any crimes in relation to the payment if one were to arise, as she did not make the payment herself. Ms. LaBree stated she was relieved to hear this and that was her main concern. Ms. LaBree stated with respect to [REDACTED], she felt he could've been more understanding and didn't need to "imply I'm crazy." Ms. LaBree stated she no longer wished to move forward with her Citizen Complaint and did not wish to come in for a formal interview.

Findings:

With respect to this investigation, surveillance video was reviewed prior to the complainant returning a telephone call to the Office of Professional Standards and Training. Ms. LaBree after a lengthy conversation with [REDACTED] on 04/04/2019 with regards to the civil matter involving Storage American and the alleged incident at the Central Falls Police Department stated she no longer wished to pursue a complaint. As a result of not being able to gather any additional information on the matter from Ms. LaBree, with respect to charges 1-2, I find no evidence based on the surveillance video of [REDACTED] calling or implying Ms.

Central Falls Police Department

PERSONNEL NARRATIVE FOR [REDACTED]

Page: 2

Ref: 19-5-IA

Entered: 04/02/2019 @ 1407

Entry ID: JT

Modified: 05/24/2019 @ 1311

Modified ID: JT

Approved: 04/05/2019 @ 1215

Approval ID: JT

LaBree was "crazy". [REDACTED] based on the video was courteous and answered questions posed to him, however, the answers appeared to not be to the liking of Ms. LaBree. [REDACTED] did make the state "there's no crime; you're making stuff up in your mind," however, based on the totality of the video and the statements, [REDACTED] only said this in response to the hypotheticals being posed by Ms. LaBree and not in response to the civil matter he had already discussed.

1. **Rules and Regulations, Chapter II, Section 7 (a) COURTESY:** In which it was alleged on March 25th, 2019, [REDACTED] was not courteous to a member of the public and shall be tactful in the performance of his duties, shall control his temper, exercise the utmost patience and discretion, and shall not engage in argumentative discussions even in the face of extreme provocation. **NOT SUSTAINED**
2. **Rules and Regulations, Chapter II, Section 74 (a) QUESTIONS OF CITIZENS:** In which it was alleged on March 25th, 2019, [REDACTED] did not answer questions from citizens in a courteous manner. **NOT SUSTAINED**