



1. What is Mobile Citizen Affordable Broadband Offer?

Mobile Citizen provides advanced mobile broadband service exclusively to schools, social welfare agencies and non-profits, helping to further learning and productivity by providing Internet access beyond the classroom or office. Mobile Citizen has been providing its low-cost mobile Internet services since 2009 through CLEAR, which is now part of Sprint.

Southeast Community Development Corporation (SCDC) is a non-profit reseller for Mobile Citizen and is allowed to sell service to low-income households.

2. Who Qualifies for the Mobile Citizen Rate?

Anyone who is low-income can purchase the hotspot from Human I-T. there is no documentation required. There is a one-time purchase price of \$100 for the hotspot that includes tax. There are payment plan options for the equipment and it must be purchased at the time of sign-up along with the Internet service.

There are 3 payment plan options for Internet service to choose from: monthly (\$15 per month); quarterly (\$39 per quarter); and annually (\$132 per year). Cash and credit/debit/pre-paid cards are accepted for both the hotspot and the Internet service.

Mobile Citizen is available in Sprint's service area; to check your specific addresses, go to: <https://coverage.sprint.com/IMPACT.jsp?#!/> or <http://mobilecitizen.org/cncoverage/>.

3. What Does the SCDC Offer for Affordable Broadband Service Through Mobile Citizen Include?

Cash and credit/debit/pre-paid cards are accepted for both the hotspot and the Internet service.

4. How Do Customers Apply for Mobile Citizen?

SCDC will ask client to complete a very simple form with their name and contact information. After the purchase for the hotspot and Internet service is made, SCDC staff will activate the device and provide the client with a brief orientation on how to install and use the device.

5. How Will Internet Service Be Installed?

SCDC staff will activate the device and provide you with a brief orientation on how to install and use the device. You will be provided with a customer service number (888-519-4724) in case they have any questions or need additional assistance.