


# SATURDAY, APRIL 13

## Pre-Conference Activities

12-4 PM	REGISTRATION // Convention Level
1-3 PM	MONTREAL SPCA SHELTER TOUR // Pre-registration required // Hosted by Montreal SPCA
3:30-5:30 PM	HUMANE CANADA ANNUAL GENERAL MEETING // Humane Canada members only // ROOM: St-Laurent 6
7-9:30 PM	REGISTRATION // ROOM: Ville-Marie, Lobby Level
7-9:30 PM	OPENING SOCIAL // Hosted by Montreal SPCA // Open to all conference attendees // ROOM: Ville-Marie, Lobby Level

\*SCHEDULE SUBJECT TO CHANGE // FOR FULL ABSTRACTS AND BIOS, PLEASE VISIT [CONFERENCE.HUMANECANADA.CA/PROGRAM](http://CONFERENCE.HUMANECANADA.CA/PROGRAM)




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## WHAT TO EXPECT AT #NAWC2019

All sessions at the 2019 National Animal Welfare Conference will be presented in English. We will be offering simultaneous English-to-French translation for all plenaries and a number of concurrent sessions. Note that all simultaneously-translated sessions are marked with "ST" in the schedule.

### SUNDAY

#### CAPACITY BUILDING

Learn how you and your organization can build your capacity for organizational success, volunteer engagement, mental health support and more.

#### CATS COUNT

Elevate your awareness of key cat welfare issues as we showcase some incredible programs and initiatives for cats from across Canada.

#### ANIMAL ETHICS

Learn more about underlying ideas and values regarding human/animal relationships and how they drive organizations, individuals and the public to act.

#### VULNERABLE ANIMALS

Explore initiatives that support vulnerable people and their animals, and learn more about the connections between human and animal welfare.

### MONDAY

#### SHELTERING FOR CHANGE

Grow your knowledge about sheltering best practices, innovative animal care approaches and inspiring shelter success stories.

#### CAT BEHAVIOUR

Gain important insights about cat behaviour, both in and out of the shelter, from leading experts.

#### ADVOCACY

Learn cutting-edge advocacy strategies tailored to the Canadian animal welfare sector.

#### EDUCATION

Access knowledge about how to utilize education in order to grow Canada's humane movement and get the public invested in our cause.

#### DEVELOPMENT & STRATEGIES

Learn fundamentals on key topics related to public engagement, business development and organizational strategy for the humane sector.

### TUESDAY

#### SHELTER MEDICINE

Geared toward veterinarians and veterinary technicians working in a shelter context and focused on intake, disease control and chronic illness.

#### FUNDRAISING

This training track focuses on knowledge-sharing about strategy, planning, tech infrastructure and leveraging challenges toward increased fundraising.

#### LEADERSHIP

Geared toward senior managers, EDs, CEOs and Board members of animal welfare orgs and focused on strategic planning and effective teams.

For more details on #NAWC2019, please visit the conference website at: [conference.humanecanada.ca](http://conference.humanecanada.ca) or contact us at: [conference@humanecanada.ca](mailto:conference@humanecanada.ca)

# SUNDAY, APRIL 14

EXHIBITOR HOURS: 10:00-10:30 AM, 12:00-1:30 PM & 3:00-3:30 PM // CONVENTION FLOOR, ST. LAURENT 1-5

6:30-7 AM	CAT YOGA // ROOM: Montreal 8, Hosted by Montreal SPCA			
7-8 AM	REGISTRATION // ROOM: Convention Floor			
8-10 AM	HUMANE CANADA AWARDS BREAKFAST WITH KEYNOTE SPEAKER JACKSON GALAXY // ROOM: Montreal Ballroom // Simultaneous English-to-French translation // Starts promptly at 8 AM. <span style="float: right;">ST</span>			
10-10:30 AM	RECHARGE BREAK AND EXHIBITORS // ROOM: St-Laurent 1-5			
	<b>CAPACITY BUILDING</b> Room: St-Laurent 7 SPONSORED BY EDMONTON HUMANE SOCIETY	<b>CATS COUNT</b> Room: St-Laurent 6	<b>ANIMAL ETHICS</b> Room: Montreal 6-7	<b>VULNERABLE ANIMALS</b> Room: St-Laurent 8
10:30 AM-12 PM	<b>Grow Your Shelter Foster Program to Save More Lives!</b> <span style="float: right;">ST</span> Sally Johnston, Team Lead, Foster, Calgary Humane Society Katie Ayres, Manager, Animal Flow, Calgary Humane Society	<b>DC Cat Count:</b> Groundbreaking Collaboration to Inform the Future of Cat Population Management <span style="float: right;">+</span> Tyler Flockhart, Adjunct Assistant Professor, University of Maryland Center for Environmental Science Dr. Roger Haston, Chief of Analytics, PetSmart Charities	<b>The Montreal SPCA's Fight Against Breed-Specific Legislation</b> Sophie Gaillard, Director of Animal Advocacy, Montreal SPCA	<b>Compassionate Care at the Montreal SPCA:</b> Solutions for At-Risk Animals <span style="float: right;">+</span> Tammie Benoit, Special Placements Manager, Montreal SPCA Francine Charron, Team Lead, Annexe, Montreal SPCA Dr. Jessica Nichol, Volunteer, Montreal SPCA
12-1:30 PM	<b>LUNCH, EXHIBITORS, DELEGATE RECHARGE AREA AND LIGHTNING SESSIONS //</b> Lightning sessions are a quick hit of insight on a given topic // ROOM: St-Laurent 1-5			
	<b>LIGHTNING SESSION 1 : 12:10-12:25 PM</b> <b>Post-Adoption Peace of Mind</b> Brandon Zweerman, Outreach Manager, VCA Canada	<b>LIGHTNING SESSION 2 : 12:35-12:50 PM</b> <b>PR Made Easy:</b> Tips, Tricks and Templates for Sharing Your Story with the Media Carrie Trembinski, Senior PR Manager, PetSmart Charities of Canada	<b>LIGHTNING SESSION 3 : 1-1:15 PM</b> <b>Enhancing Access to Quality Rental Housing For Pet Owners</b> Dr. Taryn M. Graham, Research Associate, York University	
1:30-2:15 PM	<b>Improving Volunteer Programs to Help Shelter Dogs</b> Amélie Martel, Animal Welfare Director, Montreal SPCA	<b>Is It Possible to Herd Cats?</b> <span style="float: right;">ST</span> Marieke van der Velden, Outreach Specialist BCSPCA Amy Morris, Manager, Policy and Companion Animals, BC SPCA	<b>Animal Welfare Organizations: Responding to Ethical Challenges</b> <span style="float: right;">P</span> Élise Desaulniers, Executive Director, Montreal SPCA Valéry Giroux, Coordinator Centre de recherche en éthique (CRÉ), Université de Montréal Kristin Voigt, Assistant Professor, McGill University	<b>Mission Focused:</b> Keeping People and Pets Together <span style="float: right;">+</span> Marion Emo, President-CEO, Hamilton/Burlington SPCA Donna Jenkins, Founder-President, Zachary's Paws For Healing Charlotte McInnis, Animal Attendant, Oromocto and Area SPCA
2:15-3 PM	<b>Adventures in Transport</b> <span style="float: right;">+</span> Dr. Karen Ward, Chief Veterinary Officer, Toronto Humane Society Larisa Nagelberg, Manager, Foster Care, Toronto Humane Society	<b>PAL: Prevent Another Litter</b> Tracy Marcotullio, Manager, Oromocto and Area SPCA	<b>Adopters Welcome:</b> How Open Adoptions Benefit People and Animals Ewa Demianowicz, Senior Campaign Manager, Humane Society International/Canada	<b>Co-Sheltering Companion Animals in Emergency Women's Shelters:</b> From Model to Practice & Solutions Sarah May Lindsay, BES MA, PhD Candidate (ABD); Teaching Assistant: Department of Sociology, McMaster University
3-3:30 PM	RECHARGE BREAK AND EXHIBITORS // ROOM: St-Laurent 1-5			
3:30-4:15 PM	<b>Mental Health in the Workplace: Beyond Compassion Fatigue</b> <span style="float: right;">ST</span> Melaina Slater, Human Resources Manager, Calgary Humane Society Carrie Fritz, Executive Director, Calgary Humane Society	<b>Setting Cats Up for Success:</b> Effective Weight Loss Strategies for Shelters <span style="float: right;">+</span> Dr. Jackie Parr, Veterinary Clinical Nutritionist / Scientific Affairs Manager, Royal Canin Canada	<b>Ending Declawing in North America:</b> Past, Present, and Future <span style="float: right;">P</span> Dr. Alice Crook, Sir James Dunn Animal Welfare Centre, Atlantic Veterinary College, University of PEI Dr. Hugh Chisholm, Atlantic Canada Director, Paw Project Dr. Jennifer Conrad, Director and Founder, Paw Project Dr. Odette Girard, Veterinarian, Clinique Vétérinaire de la Promenade	<b>Providing Veterinary Care for Low-Income Communities:</b> New Solutions <span style="float: right;">+</span> Dr. Roger Haston, Chief of Analytics, PetSmart Charities
4:15-5 PM	<b>Exploring the Impact of Scheduled Intake as Part of Capacity for Care</b> Samantha Hobson, Graduate Student, University of Guelph	<b>Young and Hungry:</b> Our 2019 Shelter Guide on Neonatology Dr. Allan Corber, Technical Services Veterinarian, Royal Canin Canada		<b>CSI Animal: Veterinary Forensics in Practice</b> <span style="float: right;">+</span> Dr. Margaret Doyle, Forensic Veterinarian, Horizon Veterinary Group Brad Nichols, Senior Manager - Animal Cruelty Investigations, Calgary Humane Society
5:00-6:30 PM	END OF DAY SOCIAL MIXER// Hosted by Pethealth Inc. // Open to All Attendees // ROOM: Ville-Marie, Lobby Level			
6:30-8:30 PM	WOMEN FOR A HUMANE CANADA FORUM & DINNER // By invitation only. Please contact Derek deLouche for more information at derekdelouche@humaneCanada.ca.			

+ LEARN FROM TWO OR MORE EXPERTS W WORKSHOP P PANEL ST SIMULTANEOUS TRANSLATION

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For information about our Delegate Recharge Station or the Humane Canada Member Hospitality Suite, please drop by the Registration Desk or the Humane Canada booth. Note that the Member Hospitality Suite is for Humane Canada member societies only.

# MONDAY, APRIL 15

EXHIBITOR HOURS: 10:00-10:30 AM, 12:00-1:30 PM & 3:00-3:30 PM // CONVENTION FLOOR, ST- LAURENT 1-5

6:30-7 AM	CAT YOGA // ROOM: Montreal 8, Hosted by Montreal SPCA				
7:30-8:30 AM	BREAKFAST AND REGISTRATION // ROOM: Montreal Ballroom				
8:30-10 AM	<b>PANEL DISCUSSION &amp; PLENARY // THE RISE OF THE ANIMAL WELFARE PROFESSIONAL: Supporting Growth and Change in the Animal Welfare Sector</b> <b>MODERATOR:</b> Barbara Cartwright, CEO, Humane Canada <b>PANELISTS:</b> Kathrina Loeffler, Executive Director, Facilitated Improvement for Corporate of Success Elizabeth Murphy, CEO, Nova Scotia SPCA Tara Hellewell, Executive Director, Central Alberta Humane Society <b>ROOM:</b> Montreal Ballroom				
10-10:30 AM	RECHARGE BREAK AND EXHIBITORS // ROOM: St-Laurent 1-5				
	<b>SHELTERING FOR CHANGE</b> Room: St-Laurent 7	<b>CAT BEHAVIOUR</b> Room: St-Laurent 6	<b>ADVOCACY</b> Room: Montreal 6-7	<b>EDUCATION</b> Room: St-Laurent 8	<b>DEVELOPMENT AND STRATEGIES</b> Room: Westmount 6
10:30 AM-12 PM	<b>Mobility Matters: Making Physical Rehabilitation Happen to Increase Adoptability</b> <b>Christina Giordmaina</b> , RVT, CCRP, Physical Rehabilitation Veterinary Technician, Toronto Humane Society <b>Jenna Cook</b> , RVT, CCRP, CCMT, Lead Physical Rehabilitation Veterinary Technician, SOAR Veterinary Services	<b>Cat Behaviour: What People Don't Know But Should</b> <b>Daniel Filion</b> , President, L'éduCHATeur	<b>Social Capital: A New Framework for Animal Welfare</b> <b>Dr. Roger Haston</b> , Chief of Analytics, PetSmart Charities of Canada	<b>Are We Making A Difference?</b> <b>Craig Naherniak</b> , General Manager, Humane Education, BC SPCA	<b>Election Strategies: Collaborating to Get Animal Welfare on the Agenda!</b> <b>Barbara Cartwright</b> , CEO, Humane Canada
12-1:30 PM	<b>LUNCH, EXHIBITORS, DELEGATE RECHARGE AREA AND LIGHTNING SESSIONS //</b> Lightning sessions are a quick hit of insight on a given topic // ROOM: St-Laurent 1-5				
	<b>LIGHTNING SESSION 1: 12:10-12:25 PM</b> <b>Networking and the Fredericton Flood Relief</b> <b>Karen McGeean</b> , Director of Marketing & Development, Fredericton SPCA		<b>LIGHTNING SESSION 2: 12:35-12:50 PM</b> <b>Planning an Easy and Effective Event with Limited Resources</b> <b>Maja Krol</b> , Donor Engagement Coordinator & <b>Leah Johnson</b> , Donor Engagement Advisor, Calgary Humane Society		<b>LIGHTNING SESSION 3: 1-1:15 PM</b> <b>No Place Like Home: Intake Diversion Works</b> <b>Karen Reicheld</b> , Manager, Animal Care and Adoptions, Hamilton/Burlington SPCA
1:30-2:15 PM	<b>How the Ottawa Humane Society Took Spay/Neuter Mobile</b> <b>Amber Corby</b> , Manager: Community Programs, Ottawa Humane Society	<b>Raising Super Cats: The Importance of Kitten Socialization</b> <b>Rebecca Lohnes</b> , MS CDBC, ACCBC Behavior and Training Manager, Lollypop Farm / The Humane Society of Greater Rochester	<b>Protecting Exotic Animal Welfare by Regulation and Education</b> <b>Cass Koenen</b> , Head of Wildlife Campaigns, Exotic Pets, World Animal Protection <b>Melissa Matlow</b> , Campaign Director, World Animal Protection <b>Michèle Hamers</b> , Campaign Manager, Zoocheck Inc.	<b>Bridging the Gap: Exploring Canadian Pets and Wildlife with Newcomers</b> <b>Allie Holloway</b> , Manager: Outreach, Ottawa Humane Society <b>Stephanie Millar</b> , French Coordinator: Humane Education, Ottawa Humane Society	<b>Growing Revenue: Running a Business Within a Charitable Model</b> <b>Elizabeth Murphy</b> , CEO, Nova Scotia SPCA
2:15-3 PM	<b>Veterinary Clinics Run by a Humane Society: Is That Possible?</b> <b>Kevin Strooband</b> , Executive Director, Lincoln County Humane Society	<b>Managing Feline Behaviour Problems in Animal Shelters</b> <b>Dr. Jacklyn Ellis</b> , Manager of Feline Behaviour, Enrichment, and Rehabilitation, Toronto Humane Society		<b>Youth, Animals, Action! The Power of Kids and Teens Today</b> <b>Emelie Luciani &amp; Colleen Ovenden</b> , Co-Directors, ENGAGE: Animal Welfare Education	<b>Navigating Social Media</b> <b>Kylie Adams</b> , Coordinator: Communications & Marketing, Edmonton Humane Society
3-3:30 PM	RECHARGE BREAK AND EXHIBITORS // ROOM: St-Laurent 1-5				
3:30-4:30 PM	<b>PLENARY // The Sentient World of Fishes, Jonathan Balcombe, Author of <i>What A Fish Knows</i>, <i>Pleasurable Kingdom</i>, and <i>Second Nature</i></b> Book signing to follow presentation // ROOM: Montreal Ballroom				
5:30-7:30 PM	MONTREAL CITY WALKING TOUR WITH DOGS // Hosted by Montreal SPCA // Registration required				
CONFERENCE CLOSE	FREE EVENING				

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# TUESDAY, APRIL 16

## Deep Dive Training Day

The Deep Dive Training Day is a one-day training intensive that requires pre-registration at an additional fee. This event is not included in a two-day conference pass.

7:30-8:30 AM	BREAKFAST AND REGISTRATION // ROOM: St-Laurent 2		
	SHELTER MEDICINE Room: St-Laurent 6	FUNDRAISING Room: St-Laurent 7	LEADERSHIP Room: St-Laurent 8
8:30-9:15 AM	<b>Intake Management of Animals Entering Shelters</b> <span>ST</span> Dr. Kyla Townsend, Shelter Veterinarian, Toronto Humane Society	<b>Planning for Fundraising</b> <span>W</span> Rae Fehr, Senior Manager, Fund Development, Calgary Humane Society	<b>The Battle of the Futures:</b> Strategic Planning to Catapult Your Organization Forward <span>W</span> Geoff Urton, General Manager, Strategy & Innovation, BC SPCA
9:15-10 AM	<b>Shelter Practices to Control Infectious Disease</b> <span>ST</span> Dr. Stephanie Black, Veterinarian, Ontario Shelter Medicine Association	<b>Leah Johnson</b> , Donor Engagement Advisor, Calgary Humane Society	<b>Amy Morris</b> , Manager, Policy and Outreach, BC SPCA
10-10:15 AM	RECHARGE BREAK // ROOM: St-Laurent 2		
10:15-11:15 AM	<b>Ideal vs Practical Solutions: Which Strategies Will Work for Your Animal Shelter in the Face of Disease?</b> <span>ST</span> Dr. Esther Attard, BSc DVM, Chief Veterinarian, Toronto Animal Services	<b>Raising Money from Foundations: Straight from the Funder's Mouth</b> Dani LaGiglia, Regional Relationship Manager, Petsmart Charities of Canada	<b>Putting Your Strategic Plan Into Action: Achieving Your Top Performance</b> <span>W</span> Geoff Urton, General Manager, Strategy & Innovation, BC SPCA
11:15 AM-12:15 PM	<b>Preventing URI in Cats through Stress Management: Practical Strategies</b> <span>ST</span> Dr. Jacklyn Ellis, Manager of Feline Behaviour, Enrichment, and Rehabilitation, Toronto Humane Society Dr. Stephanie Black, Veterinarian, Ontario Shelter Medicine Association	<b>Connecting the Dots: Connecting with Your Community Using Multi-Platform Fundraising</b> <span>W</span> Sage Pullen McIntosh, Senior Manager, Communications and Community Relations, Calgary Humane Society Rae Fehr, Senior Manager, Fund Development, Calgary Humane Society	<b>Interpersonal Skills for Animal People: Elevating Your Team's Performance through Effective Communication</b> <span>W</span> Geoff Urton, General Manager, Strategy & Innovation, BC SPCA
12:15-1 PM	NETWORKING LUNCH // ROOM: St-Laurent 2		
1-1:45 PM	<b>FIV and FeLV: Positive Doesn't Have to Be Negative</b> <span>ST</span> Dr. Linda Jacobson, Senior Manager, Shelter Medicine Advancement, Toronto Humane Society / Ontario Shelter Medicine Association	<b>A Hurricane of Kittens: Turning Publicity into New Friends and Donations</b> <span>+</span> Shoni Field, Chief Development Officer, BC SPCA Lorie Chortyk, General Manager, Communications, BC SPCA	<b>Building An Effective Team: RIGHT People, RIGHT Role!</b> Carrie Fritz, Executive Director, Calgary Humane Society
1:45-2:30 PM	<b>We Transferred A Heartworm Dog Into Our Shelter, What Now?!</b> <span>W</span> Treatment Advice from the Trenches Dr. Karen Ward, Chief Veterinary Officer, Toronto Humane Society Dr. Tammy Hornak, Veterinarian, Grand River Veterinary Hospital		<b>Building Effective Volunteer Teams with Professionalism, Leadership and Culture</b> Anna-Lee Rieb, Team Lead, Support Services, Calgary Humane Society
2:30 PM	TRAINING DAY CLOSE		
ALL DAY	CANADIAN STAKEHOLDER WORKSHOP ON DEVELOPING COLLABORATIVE RELATIONSHIPS FOR HEALTHY, SAFE AND WANTED CATS IN OUR COMMUNITY. // By invitation only.		

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