Flight to Nairobi, Kenya (Jomo Kenyatta International Airport, formerly known as the Nairobi International Airport)

We recommend you take some photos of your luggage before the initial check in. This will help in the unlikely event of a loss/misplacement/delay.

Immigration

While in flight, you should receive a Kenya customs form/landing card. You will receive this or a similar form from the flight attendant while on the plane. You’ll need flight number and your passport number. Make sure you mark tourist. Your foreseen address is Voyager Resort - Mombasa. The other general info is self explanatory. Make sure you have this done before leaving the airplane.

Visa

When you deplane in Nairobi, you will move towards your arrival terminal. All passengers making domestic connections must pass through passport control desks set up at the arrival terminal. You should already have obtained your e-visa at www.ecitizen.go.ke. (You can also get an e-visa at the airport upon arrival.)

Customs

You will then go to the luggage area to get your bags and exit through customs. Make sure you have your baggage ticket. There are agents who will check that the luggage is yours. Should your baggage not arrive, (it can happen-argh!) tell an attendant immediately but do not try to resolve the issue yourself.

ATMs

Currency Kenya’s unit of currency is the shilling (KShs) (slang: Bob). Forex bureau (currency exchange) are available both at the airport and at the city centre with various currencies being traded. Barclaycash ATMs can accept any international VISA and MASTERCARD credit cards. Moneylink also enables holders of VISA cards to link up to their home bank or credit card account through moneylink ATMs. Travelers cheques are also readily recognizable and accepted at most places.
Flight to Mombasa (MOI International Airport)
Once you have gone through customs you will make your way to the regional side of the airport for your flight. This will require you to walk across the parking lot to the domestic terminal. If you are unsure ask a worker, most speak English.

Other Helpful Tips:
1. They might tell you your bags are checked all the way through Mombasa, but you need to pick them up in Nairobi and switch from international to domestic. You might just consider using one of the guys there to take your bags and guide you to the other terminal for a few dollars in a tip.
2. When you arrive at Nairobi you will be guided to take a bus to visa check in. If you have your visa already you will go to e-visa line. If you don’t have your visa you will go to just visa line (far left when I arrived).
3. REGARDLESS, plan on getting off that bus quickly and heading to your line. Lines move SLOWLY.
4. Bring 50 dollars for your visa (if you did not purchase it online beforehand). Exact and new bills. – no picture needed. They will take one right there.

Your Choice Humanitarian facilitator will meet everyone in Mombasa. Your adventure begins!

Information sources:
Kenya Airports Authority: https://www.kaa.go.ke/airports/passenger-guide/
Department for immigration services: http://www.immigration.go.ke
KRA Declaration FORM F88 2018: