

Thrive by Five Collaborative

CCHMC Pediatric Primary Care Center



Establishing Dental
Home

Team PPC



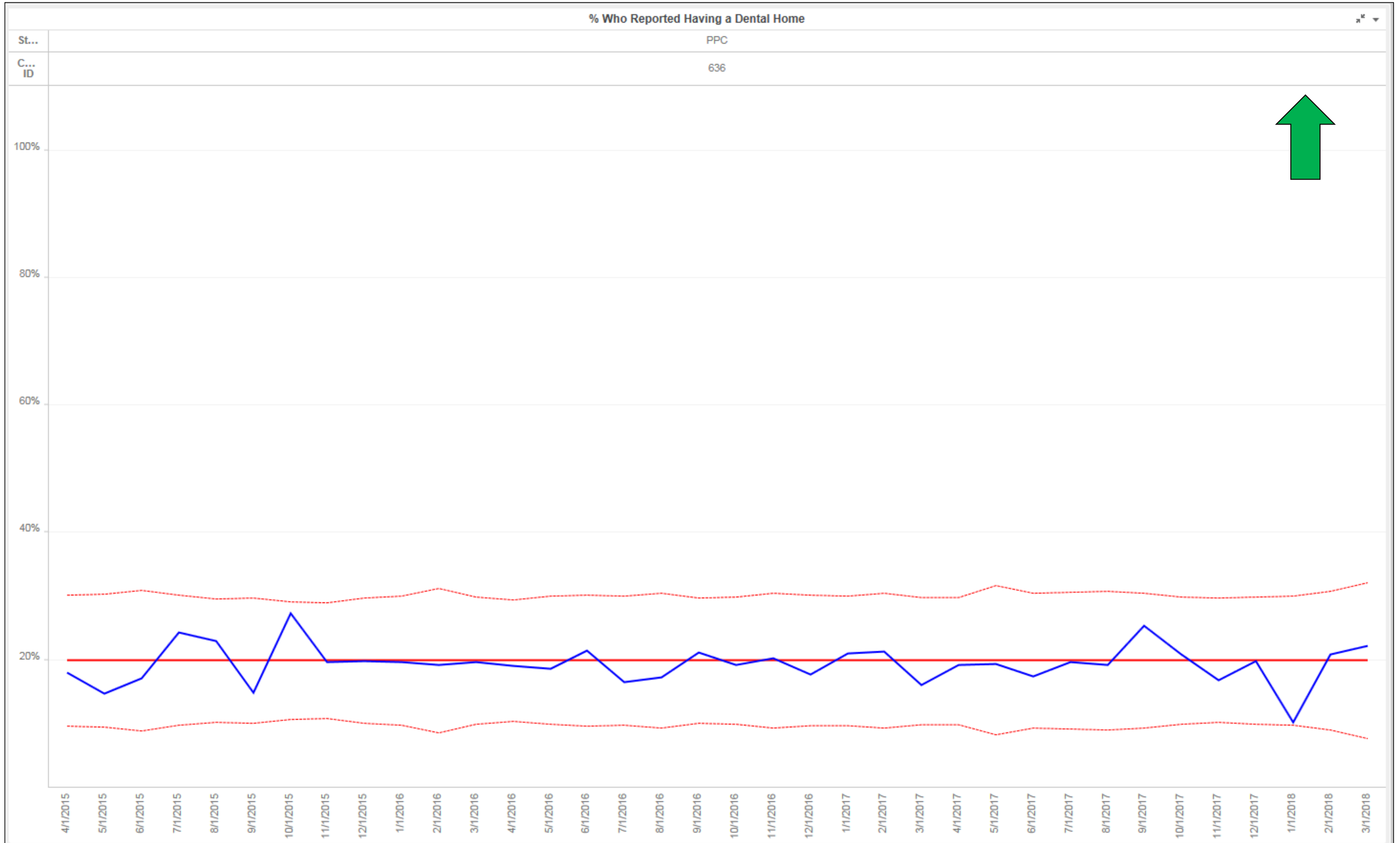
TEAM MEMBERS		
Last Name	First Name	Role
Fieglein	Deb	RN
Haering*	Amy	RN Manager
Harrison*	Michelle	MA
Kleiman	Julie	RN

**Team Leaders*

SMART AIM

Increase the % of patients turning 27 months of age establishing a dental home from 19% to x% by May 1, 2018.

Team PPC: Run Chart



CCHMC PPC Clinic: Improving Dental Home Key Driver Diagram (KDD)



Project Leader(s): Amy Haering, RN, Michelle Harrison, MA

Global Aim

Help Cincinnati's 66,000 children be the healthiest in the nation through strong community partnerships

SMART Aim

To increase the % of patients turning 27 months establishing a dental home from 19% to Y% by May 2018

Population

PPC Patients 12 – 27 months

Key Drivers

Available Dental Resource List

Available Dental Providers

Educated and Informed Staff as to Appropriate Timing on Establishing a Dental Home

Educated and informed caregivers as to importance of Dental Health

Functional Dental Clinic in PPC

Interventions (LOR #)

Network with and Develop List of Dental Providers / Resources (LOR #)

Develop Staff In-service on Dental Health WCC Assessment (LOR #)

Develop Patient/Family Education Materials (LOR #)

Create a "Dental Clinic" Day in PPC (LOR #)

Update and Implement 1 Year Old AVS Section on Dental Health (LOR #)

Legend

Potential intervention

Active intervention

Adopted/Abandoned intervention

Note: LOR # = Level of Reliability Number, e.g., LOR 1

All Children Thrive Cincinnati

Revision Date: 03/2018 (v2)

Team PPC: PDSA Testing



Step 1 –
we've got our
updated Dental
Care Resource List!

Plan underway to create a map
depicting the locations

Dental Care Resources

Infants and Children:	Children and Adults:
<p>Cincinnati Dental Care- Dr. Sohi 4335 Montgomery Rd Norwood 513-631-3000 Hours: Monday-Wednesday 9am -4pm, Thursday 9am-5pm, Friday 9am-2pm Medicaid: accepted</p>	<p>Dr. Dana Bateman (children above 2 and adults) 6526 Montgomery Rd 513-351-7252 Hours: Monday, Tuesday, Thursday, and Friday 9am-5pm, Saturday 9am-1pm Medicaid: accepted</p>
<p>Cincinnati Dental Care- Dr. Sohi 2600 Euclid Ave 513-351-5000 Hours: Tuesday-Weds 9am-5pm, Thurs 9am-4pm, Fri 9am-3pm Medicaid: accepted</p>	<p>Dr. Hewitt Cooper (children 2 and above) 1305 William Howard Taft 513-751-3384 Hours: Monday-Thursday 9am-5pm Medicaid: Only Care Source</p>
<p>Cincinnati Children's Hospital Medical Center 3333 Burnet Ave, Building c-5th Floor 513-636-4641</p>	<p>Dr. Michael Gordon (children above 12) 3544 Springdale Rd 513-385-6555 Hours: Monday-Thursday 8am-5pm, Friday 8am-12pm Medicaid: Only OHIO</p>
<p>Cincinnati Children's-Fairfield 3050 Mack Road 513-636-6435</p>	<p>Dr. Herbert Feingold-Valley Dental (children above 4) 7125 Reading Road 513-631-2224 Hours: Monday & Thursday 10a-5p, Weds & Friday 9am-5pm Medicaid: accepted</p>
<p>Small Smiles Dental Clinic 1860 Seymour Dr 513-841-1000</p>	<p>Dr. Michael Minarchek (children 3 and above) 420 Plane Bethel 513-734-2029 Hours: Monday – Wednesday 7:45am-5pm, Thursday 7:45am- 5pm Medicaid: accepted</p>
<p>Dr. Dana Bateman 6526 Montgomery Rd 513-351-7252 Medicaid: Accepted</p>	<p>Scott Dentistry 1717 Section Rd 513-784-1518 Hours: Monday 2pm-6pm, Tuesday and Thursday 10am-6pm, Wednesday and Friday 9am-1pm Medicaid: Yes</p>
<p>Valley Dental 7125 Reading Rd 513-631-2224</p>	<p>Sweet Tooth Comp. Dental- Dr. Drawn Broyles (Infant and above) 2310 Baltimore Ave 513-541-559 Hours: Monday, Wednesday, and Thursday 9am-6pm Medicaid: accepted</p>
<p>Dr. Michael Gordon 3544 Springdale Rd 513-385-6555 Medicaid: Ohio Accepted</p>	<p>Kentucky: 2765 Chapel Place, Drive #250 Crestview Hills, KY 41017 859-344-6200</p>

Team PPC: PDSA Testing

RAMP STRATEGY	PPC Dental Home: Utilizing the Resource Guide		
TITLE OF RAMP:	Dental Provider Resource List		
Date	3/8/2018	5/8/2018	5/8/2018
PDSA Cycle	PRE PDSA WORK:	CYCLE 1	CYCLE 2
Test Description:	To research and compile local list of dental providers/resources	Once list of resources and providers is created, test use with one patient/caregiver by having caregiver use list to identify and call dentist for appointment while still in clinic	Use list with multiple patients
Test Population (description & n=):	Michelle Harrison, MA	PPC patients: n= 1	PPC patients: n= 5
Location of Test:	PPC	PPC	PPC
Duration (#hours/days/shifts... testing From - To):	3/8 - 3/12	One patient on one clinic day	5 patients on one clinic day
Test Conditions (vary shift, time of day, etc...):	N/A	N/A	N/A

TITLE OF RAMP:	Dental Provider Resource List
Date	5/8/2018
PDSA Cycle	CYCLE 1
Driver from KDD	Available dental resource list / Available dental providers
PLAN Objective: (To test if....results in...)	To test the newly created list of dental resources will result in caregiver successfully able to schedule dental appointment
Prediction: I predict that...	Resource list will be easy to use; caregiver will be able to schedule appointment
Measure: I will measure my results by...	1) Qualitative - Feasibility/use of resource list to select dentist and secure appointment. (2) Quantitative - Patient able to schedule appointment while still in PPC. (3) Ability to keep tracker
Steps of Plan (To-do List):	1) Patient identified as appropriate for Dental WCC Screen 2) If Dental Home needs to be established, caregiver will be given the newly created Dental Resource List 3) Will ask Caregiver to select dentist from list and make call for appointment while still in PPC 4) Results will be documented in EPIC 5) Above steps to be done by Michelle, MA
DO (Did the test go according to the plan and what did you observe?)	Did the test go according to plan? (Y/N): Data & Observations:
STUDY (What did you learn?)	(1) Did the results match your prediction (Y/N)? • • • • •
ACT (Adapt, Adopt, Abandon. If Adapt, what will you change next time?)	

Ramp Plan: We will use the guide with one patient on one day, then scale up.

Will also be testing how best to track the patients to whom the list is given



Here's what's working and what we are learning...

- Our Dental List was not up to date! Several of the dentists on the list were not even in practice anymore.
- We learned that there are a lot of resources around that are not being used and that many of the available resources will see kids in our area.



Here's what we are struggling with...

- Now that we achieved step one (getting our dental resource list assembled), now we need to put it into practice.
- Time to educate team
- Still working to determine how best to track the children to whom the list is given...did they in fact complete the dental visit?