

# Thrive by Five Collaborative

## Price Hill Health Center



Improving  
ASQ Screening

# Team Price Hill



TEAM MEMBERS		
<u>Last Name</u>	<u>First Name</u>	<u>Role</u>
Adams*	Anne	MD
Cunningham	Tina	RN
Dreyfus	Debbie	RN
Moore	Tosha	MA
Rice	Angela	MA
Tarai	Sarah	MD
Watson	Jackie	MA

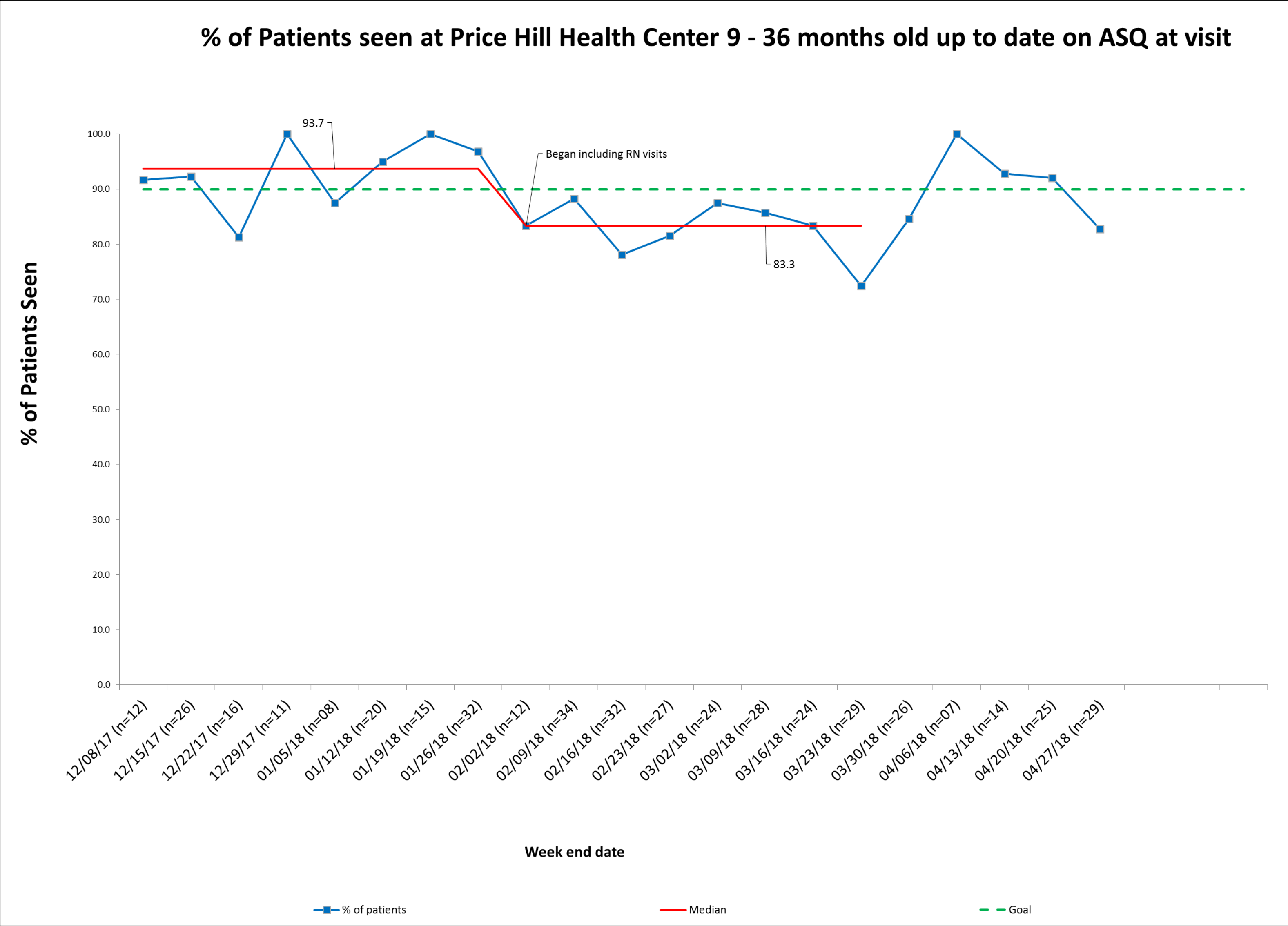
*\*Team Leader*

## SMART AIM

All children age 0 to 27 months who receive primary care at PHHC to have two ASQ screens and one ASE-SE by June 2018



# Team Price Hill: Run Chart



# Price Hill: Improving ASQ Screening Key Driver Diagram (KDD)



Project Leader(s): Anne Adams, MD

## Global Aim

Help Cincinnati's 66,000 children be the healthiest in the nation through strong community partnerships

## SMART Aim

Increase the number of children receiving 2 ASQ and 1 ASE-SE screening tests from x% to y% by June 2018

## Population

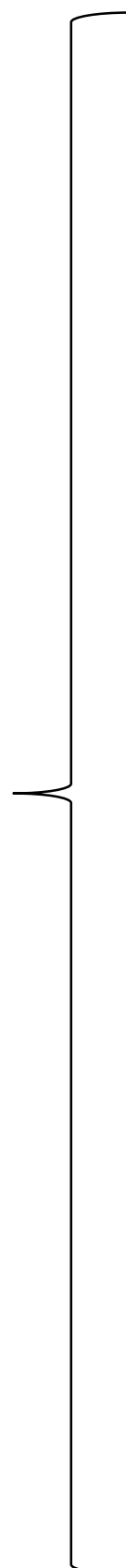
Patients 0 – 27 months at Price Hill Clinic

## Key Drivers

- Timely and accurate communication and handoff among staff
- Timely and accurate documentation on ASQ worksheets and in EPIC
- Accurate identification of children in need of ASQ screen
- Consistent process among providers
- Engaged and informed patients/caregivers on ASQ screening
- Motivated, patient centered team

## Interventions (LOR #)

- Daily pediatric huddles
- Standardized procedures
- Training/Education for Staff
- Real time review of data, dashboard, failures
- Education for Caregivers/Families



### Legend

- Potential intervention
- Active intervention
- Adopted/Abandoned intervention

**Note:** LOR # = Level of Reliability Number, e.g., LOR 1

# Team Price Hill: PDSA Testing



- Pediatric Nurse pre-huddle on all patients to be seen by PCP and identifies patients needing ASQ/ASQ-SE
- Nurse/MA each receive copy of pre-huddle sheet
- Parents given ASQ on rooming to complete
- ASQ handed to provider to score
- Provider scores and has MA/RN enter information into Epic

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## Here's what's working and what we are learning...

- We are already pretty good at this!
- Nursing Pre-huddle is identifying the children that need screening
- MA/RNs are entering information correctly
- Next steps to include discussions on further steps and/or topics that the team feels is important for our families well being

# Team Price Hill



## Here's what we are struggling with...

- Price Hill has lots of rotating providers; all are a little different in their methods
- Providers are not always grading or giving ASQ back to MA/RN in timely manner to enter into Epic
- Team burnout