



Drought Relief Resources

The resources listed in this document are primarily for Tulare County. If you live in different county and need more information about similar drought relief resources, contact your county or the Community Water Center at (559) 733-0219 for assistance.

- **Private Well Failure Reporting in Tulare County** – If you are the owner of a private well that has failed, Tulare County OES is tracking reports of well failures and financial assistance or other resources may be available. For more information, please contact United Way at 211. To reach the Tulare County Office of Emergency Services, call (559) 624-7495. The California Department of Water Resources will prioritize funding from the 2015 Emergency Drought Package for known private well failures. All counties are required to track private well failures. If your well has run dry or is in danger of running dry, call your County Office of Emergency Services AND Community Water Center to ensure your well failure is reported and you are eligible for relief funding.
- **Rental Properties**—If you are a renter, no longer have running water and your landlord is not currently working to remedy the situation, call Tulare County OES (559) 624-7495. The county will then follow up and contact the landlord to try and work with them to get a tank installed.
- **Bottled Drinking Water**
 - **Public Water System Customers** – Funding is available from SWRCB-CAA for emergency drinking water assistance for Public Water Systems with unsafe drinking water serving Disadvantaged Communities. Your local water provider needs to apply on behalf of their customers, and Self-Help Enterprises can assist them with this application if needed. Contact your local water provider, or call Self-Help at (559) 651-1000.
 - **Private Well Owners in Tulare County** – Residents with private wells that have failed due to drought or contamination and whose annual income is at or below 80% of the California median annual household income (approximately \$48,876) may qualify for assistance. For more information, contact Tulare County’s Resource Management Agency (559) 624-7009.
 - **Select Water Districts** - Residents of select water districts in Kings, Fresno, Los Angeles, and other counties may be eligible for delivery of bottled drinking water. For more information, please contact Self-Help Enterprises staff member Yuliana Bermudez at (559) 802-1647.
- **Water Storage Tanks and Hauled Water**– Tulare County, Self-Help Enterprises, United Way and CSET are collaborating on a pilot program to provide water storage tanks and hauled water in Tulare County funded by the CDAA. Not all properties qualify, and the costs associated with tank installation or hauling water may not be fully covered. For more information about tank installations in Tulare County, please contact United Way at 211 or (559) 697-5056.
 - Residents in all other counties may contact Self-Help Enterprises Coordinator David Mendez at (559) 802-1680.
- **Well Loan Program in Madera, Merced, Stanislaus, Tulare, Fresno and Kings Counties** – Self-Help Enterprises (SHE) is providing low-interest loans with a maximum of \$11,000 to qualified homeowners for construction, refurbishment, or servicing of an individual household water well system. For more information

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Soluciones de agua impulsadas por la comunidad a través de la organización, educación y defensa al acceso al agua potable.

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about the loan, please contact SHE Loan Processor Yuliana Bermudez at yulianab@selfhelptenterprises.org or (559) 802-1647. Rural Community Assistance Corporation (RCAC) has a similar program for rural residents in 52 counties not served by SHE. For more information on RCAC's program, please contact Cyndy Elliott at celliott@rcac.org or (209) 576-0430.

- **Drought Water Assistance Program and Bilingual Workshops in Tulare County** – Community Services Employment Training (CSET) offers free residential water bill assistance to low-income households through California's Drought Water Assistance Program (DWAP). CSET is also holding workshops to provide residents information about available drought relief services. For more information about upcoming workshops, please contact Maria Villa at maria.villa@cset.org or (559)741-4691.
- **Emergency Food, Shelter, Rental and Utility Assistance**
 - United Way of Tulare County provides emergency food, shelter, rental and utility assistance to families in Tulare County through the Emergency Food and Shelter Program. Call United Way at 211 for more information.
 - Self-Help Enterprises is administering a rental assistance program in for low-income residents of Dinuba who have suffered an economic hardship due to the drought. For more information, please contact Self-Help Enterprises staff member Rudy Quintana at (559) 802-1664.
 - FoodLink of Tulare County distributes food to residents impacted by the drought through The Emergency Food Assistance Program (TEFAP). For more information, please contact Chris Burrows, FoodLink Operations Supervisor, at (559) 651-3663.
 - Community Action Partnership of Kern provides food assistance to drought-impacted residents of Kern County. For more information, call (661) 336-5236.
 - Kings County Community Action Organization provides food assistance to residents of Kings County. For more information, call (559) 582-4386.
 - Community Food Bank serves Fresno, Madera, Kings, Kern, and Tulare Counties through a variety of food assistance programs. For more information, call Community Food Bank at (559) 237-3663.

Wherever you live in the San Joaquin Valley, a good first step is contacting your county's Office of Emergency Services. See below for contact information:

County of Tulare

United Way
Office: 211

County of Kern

Amy Rutledge
Office: (661) 862-8776
Email: Rutledgea@co.kern.ca.us

County of Kings

Michelle Speer
Office: (559) 852-2883
Email: Michelle.Speer@co.kings.ca.us

County of Fresno

Ken Austin
Office: (559) 600-4065
Email: Kaustin@co.fresno.ca.us

County of Madera

Janet Stanovich
Office: (559) 675-7770
Email: jstanovich@madera-county.com

County of Merced

Jeremy Rahn
Office: (209) 385-7348
Email: Jeremy.rahn@fire.ca.gov

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