Community Water Center (CWC) is working to protect access to water during the COVID-19 outbreak. We believe all communities should have access to safe, clean, and affordable water. This fact sheet provides information on key resources and helps answer common questions.

**CONTACT CWC:** We want to hear how your access to clean water is being impacted and ensure your concerns are heard by state and local decision-makers. Email us: info@communitywatercenter.org Call us: (559) 733-0219 Web: communitywatercenter.org Twitter: @CWaterC Facebook: @communitywatercenter

### Statewide Information and Know Your Rights

#### Water and Utility Shutoffs
Governor Newsom issued a **statewide moratorium on water shutoffs** on April 2, 2020 that immediately bans all water shutoffs and requires reconnections if your water was shut off on or after March 4. You can report issues with water shutoffs or reconnections here: [https://watershut-off.covid19.ca.gov/](https://watershut-off.covid19.ca.gov/). You can also call 1-844-903-2800 to leave a voicemail in any language. The CA Public Utilities Commission has resources on electricity and private water systems shut offs at: [www.cpuc.ca.gov/covid19protections/](http://www.cpuc.ca.gov/covid19protections/)

#### Coronavirus (COVID-19) Disaster Relief Assistance for Immigrants
California is providing one-time state-funded disaster relief assistance to undocumented adults who are ineligible for other forms of assistance. Starting on May 18, 2020, twelve immigrant-serving nonprofit organizations will help individuals apply for and receive this disaster relief assistance in their region.

- Email: ImmigrantDisasterRelief@dss.ca.gov

#### Evictions
CWC urges local municipalities to immediately put into place strong eviction moratoriums, to build on the Governor’s **Executive Order that authorizes local governments to halt evictions for renters and homeowners**. More info on tenant protections & county eviction moratoriums: [caanet.org/coronavirus-resources-for-navigating-the-outbreak/](http://caanet.org/coronavirus-resources-for-navigating-the-outbreak/)

#### Healthcare Coverage
Covered California enrollment has opened in light of COVID-19. Register if you are currently uninsured.

- Phone: (800) 300-1506
- Web: [www.coveredca.com](http://www.coveredca.com)

#### Participating in Public Meetings
You have a right to participate in local public meetings -- and we need your public participation now more than ever! Here are some helpful resources.

- California guidance & best practices on conducting public meetings:
  - Web: [covid-19hub.govops.ca.gov/Home/Index/73](http://covid-19hub.govops.ca.gov/Home/Index/73)

#### California Coronavirus COVID 19 Response
Statewide up-to-date information on the 2019 Novel Coronavirus (COVID-19) and available resources.

- Web: [www.covid19.ca.gov](http://www.covid19.ca.gov)

#### Social Isolation
Friendship Line California: Provides emotional support for older Californians experiencing loneliness, isolation and anxiety. **Phone:** 1-888-670-1360
South San Joaquin Valley Resources

**Tulare County Bottled Water Program**
- For eligibility and application: **Email:** bottledwater@co.tulare.ca.us **Phone:** (559) 624-7071.
- Customers of the following water systems are also eligible to apply: Tooleville MWC; East Orosi CSD; Richgrove CSD/Rodriguez Labor Camp; Ali MWC; Beverly Grand MWC

**Emergency Bottled Water:** If your household does not have enough safe water to meet your drinking, cooking, and sanitation needs during the COVID-19 emergency, contact Community Water Center at (559) 733-0219 or Blanca Escobedo from Leadership Counsel at (559) 719-0796 or Tami McVay from Self-Help Enterprises (559) 802-1685.

**Emergency Water Tank Program for domestic well failure**
- Kern, Tulare, Kings, Fresno, Mariposa, and Stanislaus counties: Call Self Help Enterprises (SHE) **Phone:** (559) 651-1000. Application required to finance a new or rehabilitated domestic well.
- Merced County: SHE is delivering water to those already enrolled, but the County is not permitting new tanks at this time.
- Madera County: Call Community Action Partnership of Madera County. **Phone:** (559) 673-9173

**Water Kiosks**
Bring your own container, stay 6 ft. away from others, and sanitize operation controls before/after use.
- Tulare County: Farmersville: Free drinking water fill station available to the public. **Address:** Kaweah Delta Water Conservation District, 2975 N. Farmersville Blvd. Farmersville, CA 93223
- Kings County: Hanford: Free drinking water fill station available to the public. **Address:** KART Transit Center, 504 W 7th St., Hanford, CA 93230

**Tulare County Foodlink**
Feeds the needs of hungry people by distributing donations they receive to food pantries and other agencies.
- **Address:** 611 2nd St., Exeter, CA, 93221 **Phone:** (559) 651-3663 or (559) 592-0117
- **Email:** info@foodlinktc.org **Web:** new.foodlinktc.org

**South San Joaquin Valley County Health Departments**
Up-to-date information about the 2019 Novel Coronavirus (COVID-19) and available resources.
- Tulare County: **Address:** 5957 S. Mooney Blvd., Visalia, CA 93277 **Phone:** (800) 834-7121 **Web:** www.tchhsa.org
- Kings County: **Address:** 1400 W. Lacey Blvd., Hanford, CA 93230 **Phone:** (877) 410-8813 **Web:** www.countyofkings.com
- Kern County: **Address:** 1800 Mt. Vernon Ave., Bakersfield, CA 93306 **Phone:** (661) 321-3000 **Web:** www.kernpublichealth.com

**Central Coast Resources**

**Regional Bottled Water Program For Central Coast Households**
Free bottled water delivery for income-qualifying households who rely on contaminated drinking water wells.
- **Phone:** (831) 288-0450 (office) or (831) 500-2125, Monday - Friday, 9 a.m. to 5:30 p.m.

**Salinas Valley Bottled Water Program**
All households that depend on wells contaminated with nitrate in the Salinas Valley Groundwater Basin are eligible for free delivered bottled water.
- **Email:** drinkingwater@curesworks.org **Phone:** (831) 214-9125 **Web:** www.SalinasBasinStewards.com

**Central Coast County Health Departments**
Up-to-date information about the 2019 Novel Coronavirus (COVID-19) and available resources.
- Monterey County -- **Address:** 168 W. Alisal St., Salinas, CA 93901 **Phone:** (831) 769-8700 or (831) 755-4521 **Web:** www.co.monterey.ca.us
Central Coast Education Nutrition Services
Up-to-date information on district plans for nutrition services during closure.

- Monterey County -- **Address:** 901 Blanco Circle, Salinas, CA 93901 **Phone:** (831) 755-0300
  **Web:** [www.montereycoe.org](http://www.montereycoe.org)
- Santa Cruz County -- **Address:** 400 Encinal Street, Santa Cruz, CA 95060 **Phone:** (831) 466-5600
  **Web:** [www.santacruzcoe.org](http://www.santacruzcoe.org)
- San Benito County -- **Address:** 460 Fifth Street, Hollister, CA 95023 **Phone:** (831) 637-5393
  **Web:** [www.sboe.org/](http://www.sboe.org/)

**Monterey County Food Bank**
Food assistance programs for those in need.

- **Address:** 353 W Rossi St., Salinas, CA 93907 **Phone:** (831) 758-1523
  **Web:** [foodbankformontereycounty.org](http://foodbankformontereycounty.org)

**Second Harvest Food Bank of Santa Cruz County**
Food assistance programs for those in need.

- **Address:** 800 Ohlone Parkway, Watsonville, CA 95076 **Phone:** (831) 662-0991 (English & Spanish)
  **Web:** [www.thefoodbank.org](http://www.thefoodbank.org)