

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

DEPARTMENT OF AGING (LADOA) - EMERGENCY ALERT RESPONSE SYSTEM (EARS)

LADOA administers the **Emergency Alert Response System (EARS)** program, which is designed to promote security and independence of older adults by providing a communication device that provides assistance in an emergency. The program targets homebound City residents who are at least 62 years of age, frail, have specialized medical needs, live alone, and meet federal income guidelines.

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Emergency Alert Response System (EARS)	Citywide	Service for up to 950 clients per month @ \$13.91 per client, per month - Fall detection = +\$7 per month - Cellular-based monitoring = +\$10 per month - Medication management = \$20 per month	\$126,154	Grant Funds	Contracted	Critical Signal Technologies, Inc. C-129272