

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

DEPARTMENT OF AGING (LADOA) - FAMILY CAREGIVER SUPPORT PROGRAM

LADOA administers the **Family Caregiver Support Program**, a local and multifaceted system of support and legal services to: (1) unpaid family caregivers of older adults; and (2) grandparents, or other older relatives, with primary caregiving responsibilities for a child. The purpose of the program is to provide assistance to caregivers on issues that have an impact on the care recipients' health care, shelter, finances, and any other issues that are critical to maintaining the quality of life as a senior, including those seniors who are caretakers of a minor child. Examples of services include:

- **access assistance** such as information assistance, interpretation/translation, and legal resources for caregivers;
- **information services** that provide public information and community education on resources and services available to current and potential caregivers and their families;
- **respite care** that provides caregivers with temporary in-home or out of home relief from caregiving responsibilities;
- **supplemental services** that provide assistive devices, home adaptations, caregiver registry services, and emergency cash or material aid (on a limited basis) to assist with caregiving responsibilities; and
- **support services** including caregiver assessments, counseling, support groups, and training.

Family Caregiver Support Program services are designed to reduce caregiver burden, enable caregivers to remain in the workforce, and prevent or delay the need for a higher level of care for the care recipient.

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Family Caregiver Support Program - Access Assistance	Mid-Wilshire 4221 Wilshire Blvd., Suite 400 Los Angeles, CA 90010 San Fernando Valley 16933 Parthenia, 2nd Floor Northridge, CA 91343 Greater East Los Angeles 133 North Sunol Drive Los Angeles, CA 90063	400 Contacts	\$16,698	Grant Funds	Contracted	Alzheimers Greater Los Angeles C-130299

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Family Caregiver Support Program - Access Assistance	10 City ASAs	1,480 contacts Outreach, 470 Clients Served 1,480 contacts Caregiver Information & Assistance, 470 Clients Served 240 contacts Interpretation / Translation, 60 Clients Served	\$47,117	Grant Funds City General Fund (\$15,561)	Contracted	Special Service for Groups, Inc. C-130335
Family Caregiver Support Program - Access Assistance	5 Valley ASAs	740 one-on-one contacts Outreach, 235 Clients Served 740 contacts Caregiver Information & Assistance, 235 Clients Served 120 contacts Interpretation / Translation, 30 Clients Served	\$23,207	Grant Funds City General Fund (\$7,665)	Contracted	Special Service for Groups, Inc. C-130335

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Family Caregiver Support Program - Caregiver and Kinship Care Legal Services	Citywide	Information Services 8 Activities: Caring for the Elderly 8 Activities: Caring for Child Access Assistance 400 One-on-One Contacts, 67 New Clients: caring for Elderly 150 One-on-One Contacts, 25 New Clients, Caring for Child	\$187,290	Grant Funds	Contracted	Bet Tzedek C-130192
Family Caregiver Support Program - Information Services	Mid-Wilshire 4221 Wilshire Blvd., Suite 400 Los Angeles, CA 90010 San Fernando Valley 16933 Parthenia, 2nd Floor Northridge, CA 91343 Greater East Los Angeles 133 North Sunol Drive Los Angeles, CA 90063	20 Activities	\$38,016	Grant Funds	Contracted	Alzheimers Greater Los Angeles C-130299
Family Caregiver Support Program - Information Services	10 City ASAs	120 activities Public Information on Caregiving, 550 Clients Served 120 activities Community Education on Caregiving, 550 Clients Served	\$100,190	Grant Funds	Contracted	Special Service for Groups, Inc. C-130335

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Family Caregiver Support Program - Information Services	5 Valley ASAs	60 activities Public Information on Caregiving, 275 Clients Served 60 activities Community Education on Caregiving, 275 Clients Served	\$50,095	Grant Funds	Contracted	Special Service for Groups, Inc. C-130335
Family Caregiver Support Program - Respite Services	10 City ASAs	1,386 hours In-Home Supervision, 139 Clients Served 830 hours Homemaker Assistance, 83 Clients Served 167 hours In-Home Personal Care, 16 Clients Served 111 hours Home Chore, 11 Clients Served 6 hours Out-of-Home Day Care, 1 Client Served	\$33,397	Grant Funds	Contracted	Special Service for Groups, Inc. C-130335

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Family Caregiver Support Program - Respite Services	5 Valley ASAs	238 hours In-Home Supervision, 30 Clients Served 446 hours Homemaker Assistance, 56 Clients Served 90 hours In-Home Personal Care, 11 Clients Served 219 hours Home Chore, 27 Clients Served 7 hours Out-of-Home Day Care, 1 Client Served	\$16,698	Grant Funds	Contracted	Special Service for Groups, Inc. C-130335
Family Caregiver Support Program - Respite Services	Mid-Wilshire 4221 Wilshire Blvd., Suite 400 Los Angeles, CA 90010 San Fernando Valley 16933 Parthenia, 2nd Floor Northridge, CA 91343 Greater East Los Angeles 133 North Sunol Drive Los Angeles, CA 90063	640 Hours	\$26,717	Grant Funds City General Fund (\$8,823)	Contracted	Alzheimers Greater Los Angeles C-130299
Family Caregiver Support Program - Support Services	Mid-Wilshire 4221 Wilshire Blvd., Suite 400 Los Angeles, CA 90010 San Fernando Valley 16933 Parthenia, 2nd Floor Northridge, CA 91343 Greater East Los Angeles 133 North Sunol Drive Los Angeles, CA 90063	1,125 hours Care Management 300 Hours Counseling 658 Hours Training	\$78,482	Grant Funds	Contracted	Alzheimers Greater Los Angeles C-130299

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Family Caregiver Support Program - Support Services	10 City ASAs	469 hours Caregiver Assessments, 95 Clients Served 370 hours Caregiver Counseling, 22 Clients Served 260 hours Caregiver Training, 22 Clients Served 701 hours Caregiver Support, 58 Clients Served 1,200 hours Caregiver Case Management, 100 Clients Served	\$66,793	Grant Funds	Contracted	Special Service for Groups, Inc. C-130335
Family Caregiver Support Program - Support Services	5 Valley ASAs	235 hours Caregiver Assessments, 47 Clients Served 185 hours Caregiver Counseling, 11 Clients Served 130 hours Caregiver Training, 22 Clients Served 350 hours Caregiver Support, 8 Clients Served 600 hours Caregiver Case Management, 37 Clients Served	\$33,397	Grant Funds	Contracted	Special Service for Groups, Inc. C-130335