

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

DEPARTMENT OF TRANSPORTATION (DOT)						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<u>Paratransit Program Coordinator and Transit Technology Services</u> - Provide door-to-door transportation services for elderly and people with disabilities who are unable to access other modes of transportation.	Citywide	Monthly number of new applicants received, number of applicants not qualified for program, and number of clients no longer in program.	\$1,000,000 (FY2017)	Proposition A Funds	Contracted	Keolis Transit Services, LLC C-128057
<u>Operation of Dial-A-Ride Bus Program</u> - Provide door-to-door transportation services for elderly and people with disabilities who are unable to access other modes of transportation.	Citywide	On time performance, number of passengers per month served, and number of denials	\$4,274,973 (FY2017)	Proposition A Funds	Contracted	MV Transportation, Inc. C-127028
<u>Charter Bus Program</u> - Subsidized charter bus program to provide organized groups of seniors, youth, and disabled persons with transportation for recreation, educational, and cultural purposes.	Citywide	Number of senior group trips provided by month, operator compliance with certification/inspection requirements. Charter Bus combined contract not to exceed \$750,000 annually.	\$190,655 (FY2017 actual expenses)	Proposition A Funds	Contracted	<u>Cal Tours, Inc.</u> C-123580 <u>First Student, Inc.</u> C-123581 <u>Mission School Transportation</u> C-123579 <u>Silverado Stages, Inc.</u> C-123606 <u>Tourcoach Charter and Tour</u> C-123582 <u>Town Ride, Inc.</u>