

**APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018**

<b>LOS ANGELES DEPARTMENT OF WATER AND POWER (LADWP)</b>						
<b>Program / Service</b>	<b>Service Location(s)</b>	<b>Contractual Requirements / Performance Metrics (FY2018)</b>	<b>Estimated Cost (FY2018)</b>	<b>Funding Source</b>	<b>Service Delivery Model</b>	<b>Contractor Name / Contract #</b>
<p><b>Lifeline Program</b> - LADWP customers who are 62 years of age or older or permanently disabled may qualify, based on their income (\$36,050 or less), to have a discount applied to their electric and/or water bills.</p> <p>The City's Office of Finance administers the program and LADWP works closely with LADOA to perform outreach to older adults about the Lifeline Program.</p>	Citywide	94,279 customers as of October 2017	No information provided	Discount Program	In-House	NA