



## Frequently Asked Questions

### 1. Where can I get tested if I feel sick?

Patients of Parkland can use the Parkland drive-through testing facility. Those who are not patients of Parkland can use the drive-through Dallas testing facilities, open from 8am to 5pm, at either the American Airlines Center (AAC) or the Ellis Davis Field House (EDFH).

The following individuals are eligible for drive-through testing at the AAC or the EDFH:

- Individuals who are 65 and older,
- Individuals with chronic health conditions, or
- Individuals with the three following symptoms: (1) shortness of breath; (2) cough; and (3) fever of 99.6 or higher.

### 2. Do I need an ID to get tested? If so, what type? Can it be a non-government id?

A photo-identification is required at the testing sites. The identification does not have to be a U.S. government-issued ID, meaning that passports and IDs issued by other governments are accepted. The AAC and EDFH also accept photo IDs like church or employee badges.

### 3. I'm afraid because I'm undocumented. Will I be considered a “public charge” if I get tested?

Information about immigration status is not collected at these testing sites. Testing or treatment will not negatively affect foreign-born individuals with regards to public charge. According to U.S. Citizenship and Immigration Services (USCIS), “the Public Charge rule does not restrict access to testing, screening, or treatment of communicable diseases, including COVID-19. In addition, the rule does not restrict access to vaccines for children or adults to prevent vaccines-preventable diseases.” This is the case “even if such treatment is provided or paid for by one or more public benefits.”

### 4. Is the medical attention database provided to immigration authorities?

Medical information is private under federal law. Medical information will only be shared with the local health lab and local health department so these health entities can follow-up with a



person if a test comes back positive. Information about immigration status is not collected at these testing sites.

**5. Is medical attention regarding the virus for free?**

COVID-19 tests conducted at Parkland and the two City of Dallas facilities are free. Any follow-up care with a medical provider may be provided at a cost depending upon the provider.

**6. What do I do if my employer is not an essential business and is asking us to come to work, despite the Stay at Home Stay Safe Order?"**

Failure to comply with the Stay at Home, Stay Safe order could mean penalties for you and for your employer. These cases can be reported to 311 in the City of Dallas and to your local police department's code compliance department in other cities."

**7. Where can I get more information on COVID resources?**

You can call 211 for more information on COVID-19 and/or questions on other resources.

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