

Tracy Denard Drinker
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Objective: *To obtain a position with your organization, where I can utilize my years of training and experience.*

Experience:

DGS

*DAL Global Services RDU
P O Box 91118
Raleigh NC 27675
4/2017 to Present*

Ramp Agent duties, Customer Service and Professionalism when wearing the shield of Delta, to include teamwork at all times.

September 1999 to January 2017:

*Recruiting Corporal Durham North Carolina Police Department
505 West Chapel Hill Street,
Durham, NC, 27701*

Preserve law and order by enforcing laws and regulations daily. Worked in Recruiting as a background investigator and supervisor doing background checks on sworn police officers and civilians. Responsible for up keep of paper work involved in investigations Respond to Consumers in Crisis, triage and follow up on cases. Responsible for vehicular patrolling high visibility neighborhoods and trouble spots. Interact with people of all backgrounds and lifestyles. Control potentially violent and disruptive situations with tact and professionalism. Practice proficiency in weapons use. Testify in court cases when necessary. Other duties as assigned.

August 1993 to September 1999

*Uniform Police Officer/CPOP Officer/Criminal Records
New York Police Department 77th Precinct.
1 Police Plaza New York, NY 10038.
Supervisor: Guy Bouillon, (212) 364-5000*

Completed three years of community policing in high crime areas and two years in the department CPOP unit. Worked in Criminal Records Division for one year. Attended community meetings, lectured and interacted at group home sessions, deployed to trouble areas for certain periods of time worked undercover or plainclothes, responsible for closing down drug locations and decreasing larceny. General business law inspections to include inspections of business permits, tax stamps on cigarettes, and illegal gambling devices via the city charter. Interacted with co-workers and perpetrators. Other task as assigned.

July 1988 to August 1993

Manager; New York Telephone Company

1095 Avenue of Americas, New York, NY 10006,
Supervisor Eileen Hill, (212) 983-9720

Maintained proficiency in a variety of job functions; telephone operator on a computerized switchboard, served as a service technician repairman, and installed cables on the FRAME, Managed 30 telephone operators in the Operator Services Division. Trained new employees. Solved problems and made decisions to enforce policy, procedure, and work ethics. Delegated work loads and worked independently. Completed managerial and time management course techniques. Attended meetings and training sessions. Other duties as assigned.

July 1987 to March 1989:

Air Force Sergeant U. S. Air Force/Military Air National Guard; McGuire Air Force Base New Jersey

Maintained tasks of Vehicle Operations. Supervised personnel in the day to day operations of shipping vehicles. Trained personnel to operate and break down vehicles. Attended monthly meetings and interacted with Base Commander, concerning vehicle accidents and investigations. Responsible for overseeing the training of personnel and the distribution of all vehicles licenses. Promoted to rank of Sergeant.

January 1984 to July 1987

United States Airman Rhein Main Air Force Base--Frankfurt Germany

Maintained Vehicle Operations for the United States Air Force. Drove Dignitaries (Protocol) to and from areas assigned. Vehicle Operations, Trainer and Dispatcher.

Training/Education:

April 2011- Promoted to the rank of Corporal

October 2004 - Attended Police Law Institute and Certified

July 2004 - Attended Gang Resistance Education and Training course- Certified

October 10, 1999 - Attended Durham Police Academy -ALET Certified-Spanish for Law Enforcement Certified

August 1993 - February 1994 NYC Police Academy - Acquired knowledge in Police Science, Social Science, and Law

August 1991- November 1991 NY Telephone Company - Managerial/Time Management Courses

August 1979 - May 1981 Attended North Carolina A&T State University of Greensboro NC- Course Curriculum

Major: Transportation Economics - Minor: Liberal Arts

August 1978- May 1979 Hillside High School Durham NC- General Course Curriculum

Honors Received:

Heart of CIT Recipient

Police Officer of the Month,

Police Commendation Award

The American Legion Certificate of Commendation

Citation of Devoted Service

City Council Citation

Certificate of Special Congressional Recognition.