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E-News for the Week April 25, 2014



RECENT LEGISLATION

Ensuring the Efficiency of LAFD 9-1-1 Dispatch Protocols....

The organization and performance of the Los Angeles Fire Department (LAFD) is critical to the public safety of City of Los Angeles residents. This week, I submitted a motion asking that the Los Angeles Fire Department report to the Public Safety Committee on the 911 dispatch issues raised by the



County Civil Grand Jury Report as well as the Third Party Deployment and Fire Resources Study, especially as it pertains to call handling procedures.

Recently, it was reported in the Los Angeles Times that the LAFD, in response to criticism of the department's 911 response system, announced that it would overhaul its call handling procedures and create a program that is "tailored to the department's specific needs."

In response, Priority Dispatch Corporation, which licenses the Medical Priority Dispatch System protocol used by the LAFD, argued that this protocol "when used properly, can quickly and efficiently interrogate 911 Emergency Medical Services (EMS) callers and ensure the dispatch of an



www.CD12.org



Proudly Serving th Communities of

Chatsworth, Granad Hills, North Hills, Northridge, Porter Ranch, Reseda, Sherwood Forest, We Hills

> CD 12 Contact Information

District 12 Map

Councilmember Englander's Bio

COUNCIL COMMITTEE ASSIGNMENTS

Public Safety Chair

Budget & Finance
Vice Chair

Planning & Land Us Management

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appropriate and timely EMS response."

Additionally, the motion asks that the Chief Legislative Analyst be directed to facilitate a meeting between the Los Angeles Fire Department and Priority Dispatch Corporation to discuss concerns that have been raised by both parties.

It is critically important that we ensure that potential life threatening calls placed to 911 are routed quickly, accurately and effectively.

- Mitchell Englander, Chair of the Public Safety Committee

COMMUNITY NEWS

VIDEO: Knollwood Plaza Driveway Groundbreaking...



Council District 12's DWP Customer Service Day...

Check Out Our Photo Galleries!

CD12 Community
Calendar

The Parks of CD 12

Press Release Archive

Archived Editions of E-News

Council District 12
Community Resources

Request Service or Information, Report a Problem

CD12 Community Servi

We have consolidated our Northridge and Chatsworth offices into a single location Chatsworth. The new Community Service Center allow us to serve you bette by offering residents the opportunity to meet one-on one with representatives frovarious City Departments to get direct assistance. We wannounce details on that service in coming weeks.

HOURS

Mon - Fri 8:30 am -5:00 pm

CONTACT INFO Phone:

(818) 882-1212 Fax: (818) 701-5254 **Address:**

9207 Oakdale Ave., Chatsworth, CA 91311

You can still reach our City Hall Office at (213) 473-70 and email us at Councilmember.

Englander@lacity.org

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Last Friday, my office was proud to host our first ever Department of Water and Power Service Day for Council District 12 residents.

During this special DWP Customer Service Day for CD 12 community members had the opportunity to meet with a team of 12 specialists including: 3 service center members to assist the customers directly, 3 billing specialists to analyze the bills, as well as 3 members of the DWP leadership who oversaw the process. The group was led by Julie Naslund, Utility Service Manager for their Customer Service Centers.

Community members came in to resolve a broad spectrum of issues from fluctuating bills to solar rebates. In the words of constituent Beverly Woodward who took advantage of the unique opportunity, "It was good to be able to meet face to face with a representative and address my concerns."

Our office will be hosting more events like this in the near future. If you have a question or concern about your DWP bill, please contact my Field Deputy, Ron Rubine, at (818) 882-1212 or email Ron.Rubine@lacity.org.



- Mitchell Englander, Councilmember, Twelfth District

Community Events & Resources

Help Operation Blankets Love Provide Comfort to Animals in Shelters

You can help keep cats and dogs in City Animal Shelter warm and comfortable by supporting the efforts of Operation Blankets of Love The San Fernando Valley-based non-profit organizati gathers donated blankets, towels and pet beds and distributes them to animal shelters.

Donation items can be dropped off at Pet People, located at 18040 Chatswor St. in Granada Hills.

You can also donate mone support Operation Blankets Love by <u>clicking here</u> or calling Brad Smulson at (8' 402-6584.

New SAFE Center Nov Open in Granada Hills

You can drop off electronic devices, paint, pool and garden chemicals, motor of batteries, fluorescent lightbulbs and other Household Hazardous Was at the new SAFE Center located on Balboa Blvd. 1/2 block south of Devonshire in Granada Hills.

SAFE Center Open Saturdays & Sunda 9 am - 3 pm

Just drive in and open your trunk and the staff at the SAFE Center will remove y Household Hazardous Was

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Councilmember Englander hosts "Enough to Go Around?: Interfaith Breakfast"...



Join Councilmember Mitchell Englander for Enough to Go Around?: Interfaith Breakfast. This unique opportunity invites members of our faith-based community and guests to explore questions such as: what is the face of hunger in 2014; what are the policies and legal guidelines for distributing food and operating a pantry in 2014; what can you do to support others if you don't run a pantry; who is getting it right and what are they doing to make it work in this climate?

Participants will discuss the nature of food security and food distribution in 2014 with experts in the field and celebrate successful food pantries who currently serve constituents.

Monday, April 28 9:00 am - 10:30 am

St. Stephen's Presbyterian Church 20121 Devonshire St. Chatsworth

Seating is limited. To RSVP for you and your group, please contact Ron Rubine at (818) 882-1212 or ron.rubine@lacity.org.

The 9th Annual Citrus Sunday...



This volunteer fruit drive brings tens of thousands of pounds of fresh oranges and grapefruits to Valley families served at food banks. Join Northridge East, Northridge West, North Hills West, Northridge South, Granada Hills South, Granada Hills North, Porter Ranch, West Hills, and Reseda Neighborhood Councils as well as Sherwood Forest HOA and the Old Granada Hills Residents' Group for this annual event.

for you. To see a list of iten that are accepted, and othe information click here.



311 Online

In addition to calling 311 report problems or reque services, you can use 31 online.

Visit
311 Website
and find the appropriate service.

Ongoing

Volunteers Needed for t Crisis Response Tean

The Crisis Response Team consists of trained commur volunteers who respond at request of the L.A. Police a Fire Departments where th are victims of violent crime: accidents, and other traum incidents. CRT volunteers provide immediate on-scen crisis intervention, offer comfort to victims, act as liaisons between victims ar emergency personnel, and give referrals to victims and their families to social services.

For more information visit t Mayor's Crisis Response Team's <u>website</u> and <u>Faceb</u> page. View Newsletter Page 5 of 12

You can help make this year's Citrus Sunday a record harvest! Participating is easy. First pick oranges, grapefruits or other citrus fruit (up to three days in advance of Citrus Sunday). Then put them in plastic bags, paper bags, and/or boxes and drop them off at participating locations.

Sunday, May 18 9:00 am - 1:00 pm

For drop of location please visit our website.

For more information about the event please call our office at (818)882-1212

The 11th Annual Day of the Horse...

We are proud to co-sponsor the Chatsworth Neighborhood Council's 11th Annual Chatsworth Day of the Horse on Sunday, May 18 at Stoney Point Ranch.

Sunday, May 18 11:00 am to 3:00 pm

Stoney Point Ranch 10861 Andora St. Chatsworth



Don't miss this great tradition celebrating the history and culture of our vibrant equestrian community. The Valley View Vaulters, Conejo Valley Riders and others will perform riding demonstrations. There also will be displays about equestrian safety, arts and crafts, activities for kids, food vendors and more.

For more information contact Mary Kaufman (818) 326-5772.

Did you catch last week's video: Business of the Month: Joe's Cafe...

Check Out LocateLA, a Powerful Business Research Tool

LocateLA is a powerful nev tool created by the City to c a free database of commer properties in L.A. It include an interactive map, with business finder, property finder, incentive finder, business start up organizer and much more. It is mean help new businesses start and help existing businesse move to the City of Los Angeles. It is also useful fo anyone wanting to learn ab our community. In addition photos and details about th property, it lists demograph labor force, comparable rer and more.

Click here to see this great new tool.

Free Mulch for Your Garden

You can get free mulch for your garden from the City's Mulch Giveaway Program! The free mulch is made fro recycled yard trimmings an other "green waste" from the green bins.

Recycling green waste is a important way to reduce the amount of organic material that goes into landfills. Whe plant materials go into landfills, they emit large amounts of the greenhouse gas methane, which contributes to climate chan The City turns that green waste into mulch which is available to L.A. residents to free.

Free Mulch Locations in

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UPCOMING EVENTS

Teen CERT Training...



The Safety Club at Granada Hills Charter High School is hosting a Teen CERT Class. The course is open to any area teens who wish to be trained in emergency preparedness. Community Emergency Response Team (CERT) teaches you how to respond in the event of a natural disaster.

Saturday, May 3, and 10 1:00 pm - 4:00 pm

Granada Hills Charter High School 10535 Zelzah Ave. Granada Hills

For more information or to RSVP please contact Ethan Turer, at (818) 527-0514 or at ethanrturer@gmail.com.

New Horizons' 60th Anniversary Celebration Concert...

New Horizons will be celebrating their 60th Anniversary and they will be having the Legendary Johnny Rivers and Jimmy Webb take the stage. Councilmember



San Fernando Valley

16600 Roscoe Pl., North H (near Van Nuys Airport) Mulch delivered to this location Wednesdays & Fridays. Open daily 7:00 at 6:00 pm.

15800 Victory Blvd., Van N (near D.C. Tillman Plant). Entrance: turn south on Densmore Ave. from Victor follow curve. Mulch delivered to this location every Monday. Open Monday - Friday, 7:0 am to 3:30 pm.

For more info click here.

Neighborhood Public Safety, Crime, and Emergency Informatio Updates from LAPD or NIXLE

Free updates on emergenc public safety, crime preven and more, directly from the LAPD to your cell phone or email inbox.

Residents can sign up to receive updates directed toward one or more specific neighborhoods. To sign up learn more, visit www.NIXLE.com.

NEIGHBORHOOD COUNCILS IN CD12

Chatsworth
Granada Hills North
Granada Hills South
Northridge East
Northridge West
Northridge South
Porter Ranch
North Hills West

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Mitchell Englander will be honored and awarded the Person of Note Award.

Pre-sales began April 1.

Ford Amphitheatre 2580 Cahuenga Blvd. Los Angeles

For more information please call (818) 894-9301 or visit <u>www.newhorizons-</u> sfv.org/60thconcert

The Greater San Fernando Valley **Chamber of Commerce E-Waste** Collection Event...



The Greater San Fernando Valley Chamber of Commerce will be having an E-Waste Collection event at Canoga Park Bowl. The purpose of this event is to divert recyclable and dangerous materials from E-Waste away from Landfills and for it to be properly disposed of.

Saturday, April 26 9:00 am - 2:00 pm

Canoga Park Bowl 20122 Vanowen St. Canoga Park

For more information please contact the Greater San Fernando Valley Chamber of Commerce at (818)982-1818

Topeka Charter School Family Fun Festival...

The Topeka Drive PTA will be hosting their annual Family Fun Festival sponsored by the Northridge West Neighborhood Council. There will be carnival games, a petting zoo, face painting, arts and crafts for kids to participate in and enjoy.



Saturday, April 26 11:00 am - 3:00 pm

Topeka Charter School for Advanced Studies 9815 Topeka Dr. **Northridge**

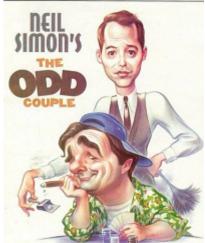
Reseda West Hills

CHAMBERS OF COMMERCE

Canoga Park/West Hills Chatsworth/Porter Ranc Granada Hills North Valley Regional Greater San Fernando Va View Newsletter Page 8 of 12

For more information please call Ira Weinreb at (818)808-8412

The West Valley Playhouse presents: Neil Simon's The Odd Couple...



The Odd Couple is a play by Neil Simon where the main characters are two mismatched roommates: the neat, uptight Felix Ungar and the slovenly, easygoing Oscar Madison. The play has received numerous accolades and has been adapted into film and television series.

Saturday, April 26 8:00 pm

West Valley Playhouse 7242 Owensmouth Ave. Canoga Park

Proceeds go to the West Hills Optimist Club and to reserve tickets please contact Kathy Willets (818)970-7200

American Folk Music Fest...

The Jennifer Diamond Cancer Foundation will be hosting the American Folk Music Fest, featuring some great musical performers featuring country, bluegrass, blues, celtic and traditional folk music at the Historic Leonis Adobe in Calabasas.

Sunday, April 27 11:00 am - 6:00 pm

Leonis Adobe 23537 Calabasas Rd. Calabasas

To buy tickets please visit http://www.eventbrite.com/e/pokertournament-american-folk-music-festtickets-11109748557?aff=es2&rank=1



Chatsworth Historical Society's Annual Garden Festival...



Do not miss this wonderful SFV tradition. There will be family-friendly activities for you and your family to enjoy. We offer a quilt display from the Veteran's Quilt Project, blooming rose gardens, displays and

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information from the Business of Bees, San Fernando Valley Rose Society, Cherry Blossom Club and Theodore Payne Foundation. There will also be arts and crafts vendors, tours of our Chatsworth Historical Museum, food, and more.

Sunday, April 27 11:00 am - 4:00 pm

Minnie Palmer Homestead Acre 10385 Shadow Oak Dr. Chatsworth

Admission is \$5.00 and all the proceeds from this event benefit the Chatsworth Historical Society. For more information, call (818) 882-5614.

Lorne Street Elementary PTA Spring Fiestival...

The Lorne Street Elementary PTA will be having their Spring Fiestival. This year, the "Fiesta" themed carnival includes: Over 30 carnival games, live D.J. with dancing, and karate performances. Also there will be a huge silent auction and Raffle, "Loteria", face-painting, photo booth, and representatives from LAFD and LAPD that will be showcasing their vehicles and equipment.

Saturday, May 3 11:00 am - 4:00 pm

Lorne Street Elementary 17440 Lorne St Northridge



For more information please contact (818)342-3123

Neighborhood Housing Services 30th Anniversary Celebration...

The Neighborhood Housing Services of Los Angeles County is celebrating its 30th Anniversary. A dinner and concert will be held at Paramount Pictures Studios' New York Backlot. There will be a neighborhood Sustainability Tour and a silent auction earlier in the evening and Kirk Whalum and Sheila E. will be headlining the concert.

Thursday, May 8 6:00 pm

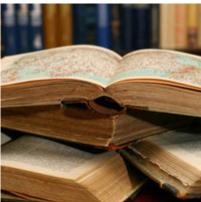


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Paramount Pictures Studios 5555 Melrose Ave Los Angeles

For more information please visit http://www.nhslacounty.org/nhs-30th-anniversary

The Friends of Granada Hills Library Used Book Sale...



The Friends of the Granada Hills Library will be hosting a two-day used book sale. The sale will have a variety of books covering all ages, interests, and subjects. Prices for most books will range from 25 cents to one dollar and all proceeds will benefit the library.

Friday, May 16 – Saturday, May 17 10:00 am – 5:00 pm

10640 Petit Ave. Granada Hills **Granada Hills Library**

For more information please call 818-368-5687.

21st Annual S.O.L.I.D Pancake Breakfast...

Come join the LAPD Devonshire S.O.L.I.D's annual Pancake Breakfast with Councilmember Englander. The all you can eat pancake breakfast is only \$8 a person and the proceeds will go to the Devonshire Police Station.

Saturday, May 17 8:00 am - 11:00 am

Devonshire Police Station 10250 Etiwanda Ave. Northridge



At the breakfast, S.O.L.I.D will also be collecting Citrus Fruits for Citrus Sunday the following day. For more information please call (818)882-1212.

City of Angels Community Choirs Spring Concert...



The City of Angels Community Choirs is

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having a spring concert at the First Presbyterian Church of Granada Hills. The Concert will be featuring Streams in the Desert, Ubi Caritas, and songs from the Movie Picture Perfect.

Saturday, May 17 7:00 pm

First Presbyterian Church of Granada Hills 10400 Zelzah Ave. Granada Hills

For more information please email coaccmusic@aol.com

11th Annual Still Saving Lives Car Show and Safety Fair...

The Valley Traffic Division and the LAPD is having their 11th Annual Still Saving Lives Car Show and Safety Fair. There will be a display of the best cars in the San Fernando Valley, LAPD Vehicles, SWAT equipment, and the LAPD's Motorcycle Drill Team. Besides the great display, there will be gourmet trucks for your dining pleasure.

Saturday, May 31 9:00 am - 3:00 pm

Warner Center Park 5800 Topanga Canyon Blvd Woodland Hills



The event is free and if you wish to register to display your car please visit http://vtac-vtd.org/

STAFF REPORTS

Reports From Our Staff:

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Our Field Deputy, Colin Crews, would like to remind you that the Department of Animal Services offers \$70 certificates and \$30 coupons for City residents to get their animals sterilized. The \$30 coupons are available to every City resident for discounted surgeries for up to three dogs and three cats. The \$70 vouchers are available to low-income City residents who can take up to three dogs and three cats to one of our participating veterinarians to get sterilization surgeries for free.

These certificates/coupons, also referred to as vouchers, are normally obtained by visiting one of the City's six shelters. However, you can pick an application up at the CD12 Community Service Center located at 9207 Oakdale Avenue in Chatsworth. Once the application is received the voucher will be mailed directly to you and will be valid for 60 days.

Call the CD12 Community Service Center to pick up you voucher today (818) 882-1212. Visit the Los Angeles City Animal Services <u>website</u> for more information.

This message was sent to by:

Councilmember Mitchell Englander 9207 Oakdale Ave Chatsworth, CA 91311

(818) 882-1212

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