

Michigan Environmental Council Updated 5/1/2020 MEDIA CONTACT: Beau Brockett beau@environmentalcouncil.org (586) 453-5362										
Company Name	Ownership	Services Provided		Reconnections Commitment	Shutoff Protection - Non-payment					
		Electric	Gas		Gen. Residential Moratorium	Senior	Low-Income	Medical/Sick	Waive late Fee	
DTE Energy	IOU	x		No	No	Yes- June 1	Yes- June 1	30 day low income medical hold	Yes- low income eligible	
DTE Gas	IOU		x	No	No	Yes- June 1	Yes- June 1	30 day low income medical hold	Yes- low income eligible	
Consumers	IOU	x	x	No	No	Yes- June 1	Yes- June 1	Yes- 30 day hold	Yes- low income eligible	
UPPCo	IOU	x		No	Yes- timeline unclear	Yes- June 1	Yes- June 1	Yes- 30 day hold through June 1	Yes- low income eligible	
Indiana Michigan	IOU	x			Yes- timeline unclear	Yes- June 1	Yes- June 1	Yes- 30 day hold	Yes- low income eligible	
SEMCO	IOU		x	No	Yes- timeline unclear	Yes- June 1	Yes- June 1	Yes- 30 day hold through June 1	Yes- June 1 low income eligible	
Upper Michigan Energy Resources*	IOU	x		Yes- for all customers in a payment plan	Yes- through duration of health emergency	N/A	N/A	N/A	Yes- through duration of health emergency	
Alpena	IOU	x		No	No	Yes- June 1	Yes- June 1	Yes- 30 days	Yes- low income eligible	
Xcel	IOU	x		No	Yes- timeline unclear	Yes- June 1	Yes- June 1	Yes- 30 days	Yes- low income eligible	
Michigan Gas Utilities	IOU		x	Yes- for all customers in a payment plan	Yes- through duration of health emergency	N/A	N/A	N/A	Yes- low income eligible, payment plans	
Citizen's Gas Fuel	IOU		x	No	No	Yes- June 1	Yes- June 1	Yes- 30 days	Yes- low income eligible	
Superior Energy Co	IOU		x	No	No	Yes- June 1	Yes- June 1	Yes- 30 days	Yes- low income eligible	
Baraga	Muni	x		No	No	No	No	No		
Bay City	Muni	x		No	No	No	No	No		
Charlevoix	Muni	x		No	Yes- May 31st				Yes	
Chelsea	Muni	x		No	No	No	No	No		
Clinton	Muni	x		No	No	No	No	No		
Coldwater	Muni	x		No	No	No	No	No		
Croswell	Muni	x		No	No	No	No	No		
Crystal Falls	Muni	x		No	No	No	No	No		
Daggett	Muni	x		No	No	No	No	No		
Dowagiac	Muni	x		No	Yes	No	No	No	Yes	
Eaton Rapids	Muni	x		No	No	No	No	No		
Escanaba	Muni	x		No	No	No	No	No		
Gladstone	Muni	x		No	No	No	No	No		
Grand Haven	Muni	x		No	No	No	No	No		
Harbor Springs	Muni	x		No	Yes- May 15th				Yes- until May 15th	
Hart	Muni	x		No	Yes- timeline unclear- end of stay at home order					
Hillsdale	Muni	x		No	No	No	No	No		
Holland	Muni	x		No	Yes, June 15 or when EO is lifted	No	No	No	yes	
L'Anse	Muni	x		No	No	No	No	No		
Lansing	Muni	x		No	Yes- timeline unclear					
Lowell	Muni	x		No	No	No	No	No		
Marquette	Muni	x		No	Yes- April 15th				Yes	
Marshall	Muni	x		No	No	No	No	No		
Negaunee	Muni	x		No	No	No	No	No		
Newberry	Muni	x		No	No	No	No	No		
Niles	Muni	x		No	No	No	No	No		
Norway	Muni	x		No	No	No	No	No		
Paw Paw	Muni	x		No	Yes- timeline unclear	No	No	No		
Petosky	Muni	x		No	No	No	No	No		
Portland	Muni	x		No	No	No	No	No		
St. Louis	Muni	x		No	No	No	No	No		
Sebewaing	Muni	x		No	No	No	No	No		
South Haven	Muni	x		No	Yes- timeline unclear	No	No	No	yes	
Stephenson	Muni	x		No	No	No	No	No		
Sturgis	Muni	x		No	Yes- May 15th				Yes- June 30	
Traverse City	Muni	x		No	Yes- April 30th				yes- april 30	
Union City	Muni	x		No	No	No	No	No		
Wakefield	Muni	x		No	Yes- timeline unclear				Yes- timeline unclear	
Wyandotte	Muni	x		No	Yes- May 15th				Yes- payments due on/before May 15th	
Zeeland	Muni	x		No	No	No	No	No		
Alger Delta	Co-op	x		No	No	Yes- June 1	Yes- June 1	Yes- 30 day hold	Yes- low income eligible	
Cherryland	Co-op	x		No	Yes- May 15th	Yes- June 1	Yes- June 1	Yes- 30 day hold	Yes- beginning with bills generated on or after April 8th; waived for low-income eligible	
Cloverland	Co-op	x		No	No	Yes- June 1	Yes- June 1	Yes- 30 day hold	Yes-low income eligible	
Great Lakes	Co-op	x		No	No	Yes- June 1	Yes- June 1	Yes- 30 day hold	Yes- low income eligible	
Homeworks	Co-op	x		No	No	Yes- June 1	Yes- June 1	Yes- 30 day hold	Yes- low income eligible	
Midwest	Co-op	x		No	No	No	No	No		
Ontonagon	Co-op	x		No	No	Yes- June 1	Yes- June 1	Yes- 30 day hold	Yes- low income eligible	
Presque Isle	Co-op	x	x	No	Yes- April 15th	Yes- June 1	Yes- June 1	Yes- 30 day hold	Yes- April 15th; waived for low-income eligible	
Thumb	Co-op	x		No	No	Yes- June 1	Yes- June 1	Yes- 30 day hold	Yes- low income eligible	
Wolverine Power	Co-op	x		N/A	N/A	N/A	N/A	N/A		

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Company Name	COVID Financial Protections				
	Halted Negative Credit Reporting	Waived Reconnect	Waived Security Deposit	Waived Down Payment	No Card Processing Fee
DTE Energy		Yes- low income, senior and financially impacted	Yes- low income, senior and financially impacted		
DTE Gas		Yes- low income, senior and financially impacted	Yes- low income, senior and financially impacted		
Consumers		Yes- low income, senior and financially impacted	Yes- low income, senior and financially impacted		
UPPCo		Yes through June 1- low income, senior, and financially impacted	Yes through June 1- low income, senior, and financially impacted		
Indiana Michigan		Yes- low income, senior and financially impacted	Yes- low income, senior and financially impacted		
SEMCO		Yes March 23rd through June 1- low income, senior and financially impacted	Yes March 23rd through June 1- low income, senior and financially impacted		
Upper Michigan Energy Resources*			Yes- for customers seeking new service during emergency		
Alpena		Yes- low income, senior and financially impacted	Yes- low income, senior and financially impacted		
Xcel		Yes- low income, senior and financially impacted	Yes- low income, senior and financially impacted		
Michigan Gas Utilities			Yes- for customers seeking new service during emergency		
Citizen's Gas Fuel		Yes- low income, senior and financially impacted	Yes- low income, senior and financially impacted		
Superior Energy Co		Yes- low income, senior and financially impacted	Yes- low income, senior and financially impacted		
Baraga					
Bay City					
Charlevoix					
Chelsea					
Clinton					
Coldwater					
Croswell					
Crystal Falls					
Daggett					
Dowagiac					Yes
Eaton Rapids					
Escanaba					
Gladstone					
Grand Haven					
Harbor Springs					
Hart					
Hillsdale					
Holland					
L'Anse					
Lansing					
Lowell					
Marquette					
Marshall					
Negaunee					
Newberry					
Niles					
Norway					
Paw Paw					
Petosky					
Portland					
St. Louis					
Sebewaing					
South Haven					
Stephenson					
Sturgis					
Traverse City					
Union City					
Wakefield					
Wyandotte					
Zeeland					yes
Alger Delta		Yes- low income, senior, and financial hardship	Yes- low income, senior, and financial hardship		
Cherryland		Yes- low income, senior, and financial hardship	Yes- low income, senior, and financial hardship		
Cloverland		Yes- low income, senior, and financial hardship	Yes- low income, senior, and financial hardship		
Great Lakes		Yes- low income, senior, and financial hardship	Yes- low income, senior, and financial hardship		
Homeworks		Yes- low income, senior, and financial hardship	Yes- low income, senior, and financial hardship		
Midwest					
Ononagon		Yes- low income, senior, and financially impacted	Yes- low income, senior, and financially impacted		
Presque Isle		Yes- low income, senior, and financially impacted	Yes- low income, senior, and financially impacted		
Thumb		Yes- low income, senior, and financially impacted	Yes- low income, senior, and financially impacted		
Wolverine Power					

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Company Name	Utility Assistance Programs Access for Financially Impacted	Press Release/Website	MPSC Statement of Affirmation
DTE Energy	Extended access to flexible payment plans to those financially impacted	<a href="#">Website</a>	<a href="#">Statement of Affirmation</a>
DTE Gas	Extended access to flexible payment plans to those financially impacted	<a href="#">Website</a>	<a href="#">Statement of Affirmation</a>
Consumers	Extended access to flexible payment plans to those financially impacted	<a href="#">Press Release</a>	<a href="#">Statement of Affirmation</a>
UPPCo	Extended access to flexible payment plans to those financially impacted	<a href="#">Press Release</a>	<a href="#">Statement of Affirmation</a>
Indiana Michigan	Extended access to flexible payment plans to those residents and businesses financially impacted	<a href="#">Press Release</a>	Statement of Affirmation
SEMCO	Extended access to flexible payment plans to those financially impacted	<a href="#">Press Release</a>	<a href="#">Statement of Affirmation</a>
Upper Michigan Energy Resources*	Directing customers to Home Emergency Assistance; enhanced existing payment plan options eligible to all customers	<a href="#">Press Release</a>	<a href="#">Statement of Affirmation</a>
Alpena	Extended access to flexible payment plans to those financially impacted		<a href="#">Statement of Affirmation</a>
Xcel	Extended access to flexible payment plans to those financially impacted	<a href="#">Website</a>	<a href="#">Statement of Affirmation</a>
Michigan Gas Utilities	Directing customers to Home Emergency Assistance; enhanced existing payment plan options eligible to all customers	<a href="#">Press Release</a>	<a href="#">Statement of Affirmation</a>
Citizen's Gas Fuel	Extended access to flexible payment plans to those financially impacted	<a href="#">Press Release</a>	<a href="#">Statement of Affirmation</a>
Superior Energy Co	Extended access to flexible payment plans to those financially impacted		<a href="#">Statement of Affirmation</a>
Baraga			
Bay City			
Charlevoix		<a href="#">Press Release</a>	
Chelsea			
Clinton			
Coldwater			
Crosswell			
Crystal Falls			
Daggett			
Dowagiac		<a href="#">Press Release</a>	
Eaton Rapids			
Escanaba			
Gladstone			
Grand Haven			
Harbor Springs		<a href="#">City Emergency Plan</a>	
Hart		Website	
Hillsdale			
Holland		<a href="#">HBPW Temporary Policy</a>	
L'Anse			
Lansing		<a href="#">Website</a>	
Lowell			
Marquette		<a href="#">Website</a>	
Marshall			
Negaunee			
Newberry			
Niles			
Norway			
Paw Paw		<a href="#">announcement</a>	
Petosky			
Portland			
St. Louis			
Sebewaing			
South Haven		<a href="#">Press Release</a>	
Stephenson			
Sturgis		Press Release updated	
Traverse City		<a href="#">Website</a>	
Union City			
Wakefield		<a href="#">Press Release</a>	
Wyandotte		Website	
Zeeland		<a href="#">Website</a>	
Alger Delta	Extended flexible payment plans to those financially impacted by covid		<a href="#">Statement of Affirmation</a>
Cherryland	Extended flexible payment plans to those financially impacted by covid	<a href="#">Press Release</a>	<a href="#">Statement of Affirmation</a>
Cloverland	Extended flexible payment plans to those financially impacted by covid		Statement of Affirmation
Great Lakes	Extended flexible payment plans to those financially impacted by covid		<a href="#">Statement of Affirmation</a>
Homeworks	Extended flexible payment plans to those financially impacted by covid		<a href="#">Statement of Affirmation</a>
Midwest			
Ontonagon	Extended flexible payment plans to those financially impacted by covid		<a href="#">Statement of Affirmation</a>
Presque Isle	Extended flexible payment plans to those financially impacted by covid	<a href="#">Press Release</a>	<a href="#">Statement of Affirmation</a>
Thumb	Extended flexible payment plans to those financially impacted by covid		<a href="#">Statement of Affirmation</a>
Wolverine Power			