

SECTOR SNAPSHOT



FEDERATION
OF COMMUNITY LEGAL CENTRES VIC

EVERY 24 HOURS VICTORIAN CLCS PROVIDE



LEGAL ADVICE FOR 96 CLIENTS

REFERRALS FOR 172 CLIENTS

DUTY LAWYER SERVICES FOR 30 CLIENTS IN COURTS

REPRESENTATION AT COURTS/TRIBUNALS FOR 4 CLIENTS

OUR CLIENTS

50,000 Victorians accessed CLCs over the last year for assistance on one or more legal issues:



3 in 4 are women

1 in 4 identify as having a **disability/ies**

3 in 4 are experiencing **financial difficulty**

At least **1 in 5** have a **mental ill-health** condition

7 in 10 are **victim-survivors** of **family violence**

3 in 5 with **six or more legal issues** have a **mental ill-health** condition

OUR WORKFORCE 4,000 AND GROWING

 **52%** are volunteers

 **77%** are women

 **17%** identify as **LGBTIQ+**

 **10%** are living with **disability**

 **4%** are **Aboriginal and/or Torres Strait Islander**

OUR WORKFORCE IS AS DIVERSE AS THE COMMUNITIES WE SERVE

Source: Kutin, J. J., McDonald, H. M., Hagland, T., Kennedy, C., & Balmer, N. J. (2021). Working in community legal centres in Victoria. Results from a survey of the community legal sector workforce: Landscape report. Melbourne, Australia: Victoria Law Foundation. Available at: victorialawfoundation.org.au/research/research-reports/

SURGE IN DEMAND 2020-2021 COMPARED WITH THE PREVIOUS YEAR



113% increase in **Housing Services** from 3,518 to 7,506



52% increase in **Family Violence Intervention Orders** from 17,059 to 25,982



35% increase in **Family Law Services** from 28,750 to 38,790



16% increase in **Employment Services** from 2,761 to 3,199

SINCE LAST YEAR CLCS PROVIDED



ASSISTANCE IN HOUSING, DEBT COLLECTION AND FINANCIAL LEGAL ISSUES DOUBLED;

X2

ASSISTANCE FOR FAMILY LAW SUPPORT GREW WITH AN ADDITIONAL 10,000 CASES IN THE YEAR; AND

+10,000

ASSISTANCE IN FAMILY VIOLENCE INTERVENTION ORDERS WENT UP WITH AN ADDITIONAL 8,000 IN THE YEAR.

+8,000

FEDERATION OUTREACH



106 meetings with DJCS*



7 submissions



24 COVID Updates/e-news



6 meetings with ministers



14 public statements



3 media outreach events

*Department of Justice and Community Safety (DJCS)

FEDERATION MEMBERS

22 PLACE-BASED SERVICES + 25 SPECIALIST

2 ABORIGINAL LEGAL SERVICES

8 GENERAL MEMBER MEETINGS + ONE AGM

80% MEETING ATTENDANCE

Figures only reflect 31 Victorian CLCs. Actual figures will be higher.

