

Civil Rights Training for Occasional Volunteers

Purpose: Train one-time or occasional volunteers in Civil Rights.

Use: The 5 points below can be printed/distributed and/or discussed with your volunteers during orientation before your distribution.

1. Equal treatment for all clients, with dignity and respect for everyone.
2. All client information must be kept secure and confidential.
3. Assist people with disabilities as directed by the site manager.
4. Language services must be provided for non-English speaking participants as directed by the site manager. Get the site manager for language assistance needs.
5. Get the site manager to assist with conflicts or problems.

