

COVID-19

Unemployment Benefits



Am I Eligible?

- Yes, if your work has been affected by COVID-19
- You must be considered an employee. *If you are self-employed or an independent contractor you should still apply.* You can receive benefits from the Disaster Unemployment Assistance Program.
- You must be a US citizen or legally authorized to work in the US
- You must have earned wages during two quarters of a previous 12 month period.

Where do I Apply?

- Online (Preferred)
- Visit **twc.texas.gov**
 - Available 24/7 seven days a week
 - Sign up for *Electronic Correspondence* to receive info ASAP
- By Phone
- Call TWC's Tele-Center at **800-939-6631**
 - 8 a.m.-6 p.m. Monday - Friday.
 - 8 a.m.-5 p.m. Saturday

What Next?

- You must be available by mail or phone.
- TWC will investigate why you lost your job and will call or mail a decision explaining whether you are eligible for unemployment benefits.
- If you do not respond to their communications the state may delay or deny your claim.*
- You must submit payment requests *every two weeks*. While you are totally or partially unemployed, submit a payment request online or by phone every two weeks for the previous two-week period



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