



2020 Community Survey Report

Introduction

First of all we would like to thank all those who have taken part in the survey which is providing the Management Committee with much food for thought. It will be the intention of your Management Committee to analyse the responses further and work towards a plan of action which we will share as widely as possible.

The decision to undertake a community survey was made in May 2020. A number of people were consulted on drafts for the survey in the summer. The final version was eventually created in Google Forms and distributed to all households in the HCCA area in early October with a closing date of the end of the month. We also promoted the Survey online using our monthly Bulletin and local Social Media.

We received 266 responses of which 71 were on paper, and the rest online.

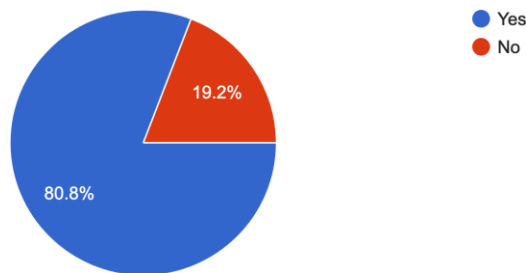
The report focuses on groups of related questions. We welcome your feedback or comment on anything you read below.

We would like to remind all readers that we are also always open to suggestions and help. If you feel like offering either please contact us at 0117 929 1883 or through admin@hotwellscliftonwood.org.uk

Questions 1-5 about the local community *Do you feel part of the Community of Hotwells and Cliftonwood? What are the main things that make it feel that way? What do you think might help to make you feel more part of the Community? And do you belong to any residents or neighbourhood group?*

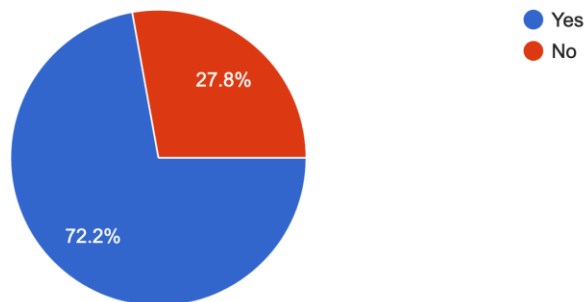
Question 1: Do you feel part of the Community of Hotwells and Cliftonwood?

261 responses



Question 4: Do you belong to / or follow any residents' or neighbourhood groups?

255 responses



80% do feel part of the local community with the vast majority confirming that they felt part of their immediate neighbourhood. A third of these responders gave additional reasons for feeling involved and these included: 'Links with the school' and 'Involvement with the local church'. Other connections included pubs, HCCA, neighbours and community in the street, the Hotwells Panto and walking groups.

The 20% who did not feel part of the local community were asked what were the main things that made you feel that way. Almost half of these people responded saying they would like opportunities to get involved and to meet people, and some suggested getting involved with collective and accessible activities. Quite a few have recently moved into the area or are new to Bristol which might explain why they feel lack of a connection especially during the Covid 19 situation. A few Spike island residents feel a little isolated as a result of the closed Cumberland Road and that 'nothing happens' their side of the harbour.

An overwhelming number of people confirmed that they belong to, or follow, a resident or neighbourhood group with Next-door App being the main online group followed by a local Neighbourhood WhatsApp Group and a local or HCCA Facebook group. For those not actively engaged with technology or phone apps there was still a healthy response of people feeling connected with a Local Resident Group, Neighbourhood Watch Group or local church community.

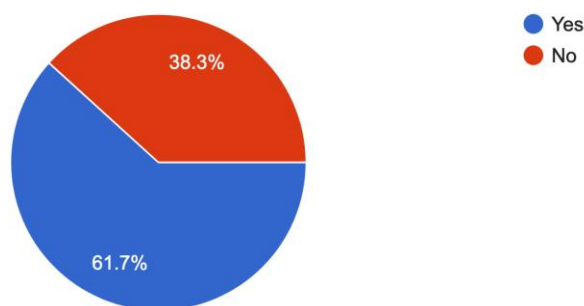
Questions 6-9 about Community centre and spaces

Can you imagine using a Community Building if we had one? What would you like to use it for? Do you normally use any of the available communal spaces/rooms for any form of group meetings in our Churches or local pubs or other spaces? Please briefly tell us what you use these spaces for.

As you can see, 61.7% of the respondents said they would use a Community Building if we had one. When asked what they would use it for there were, as could be expected, a variety of responses. Many said for community and social events including meetings, classes and workshops. Also mentioned were performances, exhibitions and a café. Also popular was use for children's activities and older peoples' groups and somewhere to meet during the day.

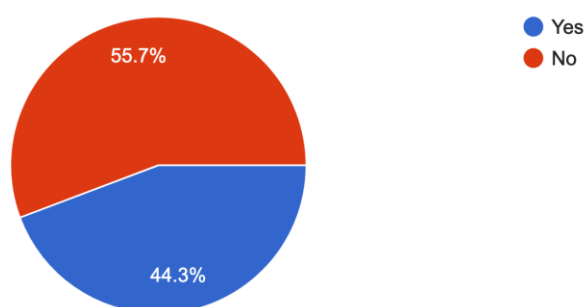
Question 6: Can you imagine using a Community Building if we had one?

256 responses



Question 8: Do you normally* use any of the available communal spaces/rooms for any form of group meetings in our Churches or local pubs or other spaces? (*when Covid isn't a problem)

253 responses



44.3% said they used spaces such as pubs and churches for group meetings.

Popular answers were the local pubs for socialising, meeting friends and families as well as for meetings and music events. Also mentioned were the Holy Trinity Church for residents meetings, lunch club, choir and the art trail, Hope Centre for church services and Hotwells Panto, the Town Green for socialising and gardening and Create Centre for local history events.

Questions 10-12 about the HCCA bulletin and news and information.

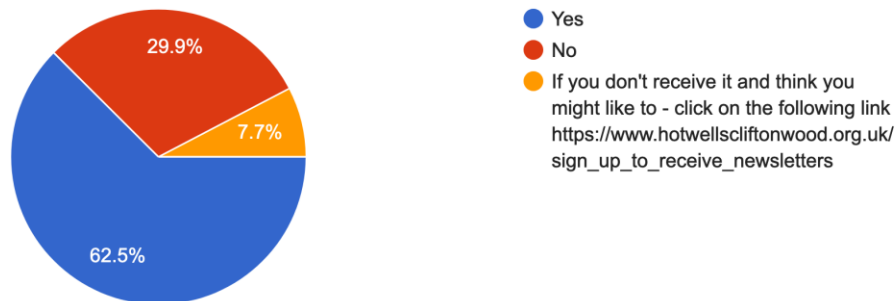
Do you read HCCA monthly Bulletin? Do you think that community news and information could be improved? Give examples of what you would like to see.

While 62.5% of responders received our bulletin at the time of responding, this increased to just over 70% as a result of being able to link across and sign up. An encouraging result of technology. We are still very much aware of the fact that only a small proportion of our community receives the bulletin.

Almost a quarter of those responding said we could improve our community news and information. Examples of what people would like to see include: more stories about people, more use of social media, fewer words and a less wordy format.

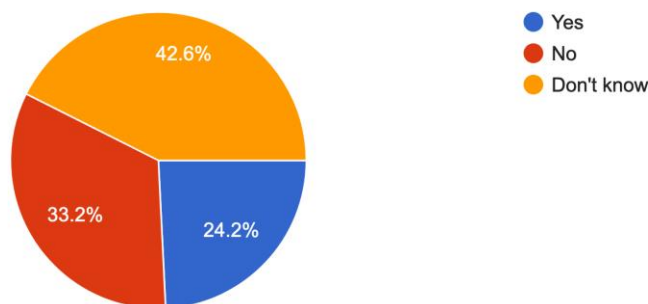
Question 10: Do you read HCCA monthly Bulletin?

261 responses



Question 11: Do you think that community news and information could be improved?

223 responses



Questions 13 & 14 about the best and worst of the area.

What are the best things for you about the area? What are the things you like least about the area?

For the best things, most respondents said the location, proximity to the harbourside and city centre and access to green space (Ashton Court). Also mentioned were the views, beauty of the area and the lovely architecture. A large number talked of the community spirit and diversity of residents and considered the area safe and friendly.

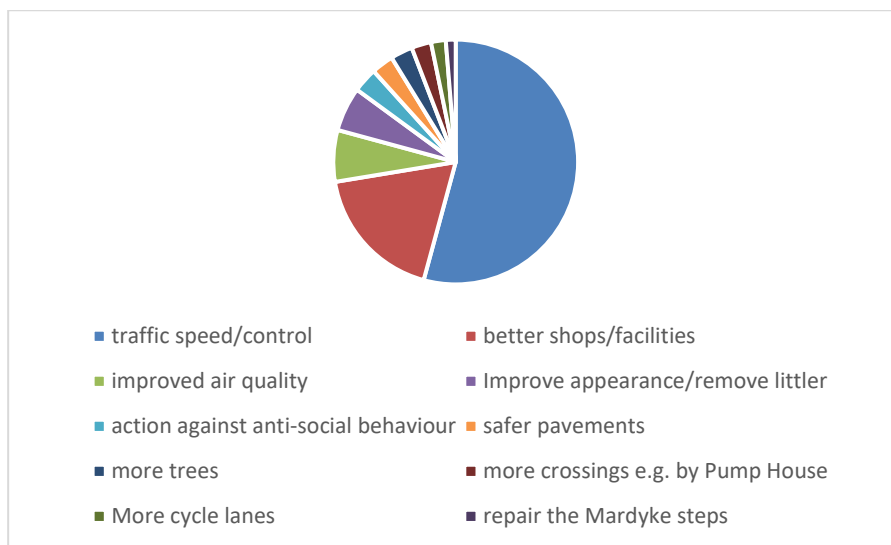
For the things people liked least, the overwhelming concern was about the amount and speed of traffic generally and particularly on the Hotwell Road and the associated bad air quality in the area. Other things included lack of parking, lack of a Doctor's surgery and empty shops. Some respondents

complained of arrogant cyclists and runners around the Harbourside and drunken behaviour and noise at weekends.

Questions 15 & 16 The most important improvement for the area and for Hotwell Road

What is the singular most important thing which could be improved in the area? What for you is the one factor what would make the most important difference in Hotwell Road?

There was a lot of overlap in the answers to these two questions. Responses can be summarised in this pie chart.



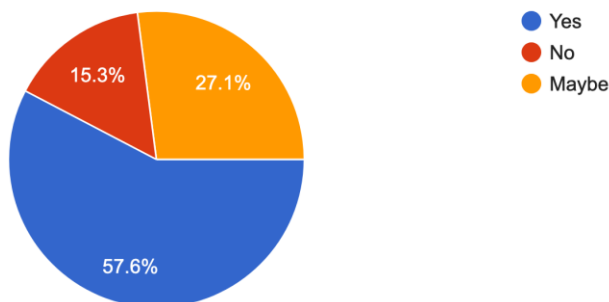
Improving/reducing traffic flow was the predominant answer to the first question and by far the largest number of common responses, 54%, revolved around traffic, both quantity and speed. Second to that was more and better shops, 18%. Improvement of air quality (which we can reasonably assume is very related to traffic matters) and general improvement to the environment (e.g. less litter) also feature with 7 and 6% respectively. Other issues that feature are; action against anti-social behaviour, safer pavements, more trees, more crossings and cycle lanes and repair of the Mardyke/Church Lane steps.

Questions 17-19 Western Harbour

Do you see the City's proposed plans to develop 'Western Harbour' area as a threat? Do you see Western Harbour plans as an opportunity? What for you is the most significant thing about the proposed Western Harbour development?

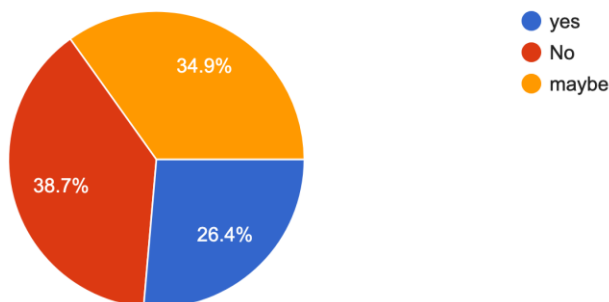
Question 17: Do you see the City's proposed plans to develop 'Western Harbour' area as a threat ?

255 responses



Question 18: Do you see Western Harbour plans as an opportunity ?

235 responses



Examples of threat can be found in fears about disruption, spoiling of the landscape and views, increasing traffic problems, high rise buildings and the like. However, examples of opportunity expressed themselves in the prospect of better roads, better use of otherwise dead space, new housing for people and that an increase in local population could support improved facilities for the area.

The third question, "What for you is the most significant thing about this proposed development", produced a mixed bag of responses reflecting the reaction to the other two questions. Where the most significant thing was associated with roads 45% expressed a negative view compared with 27% a positive view. Where it was associated with traffic issues the contrast was more stark, with nearly 73% expressing negative views and only 18% positive. Answers focussing on housing suggested that 70% felt negative. Only 1 of the 22 responses which focussed on green space issues was positive. For those responses which were general or covered a number of areas of concern 74% were negative and 26% positive.

Questions 20-25 The Piazza

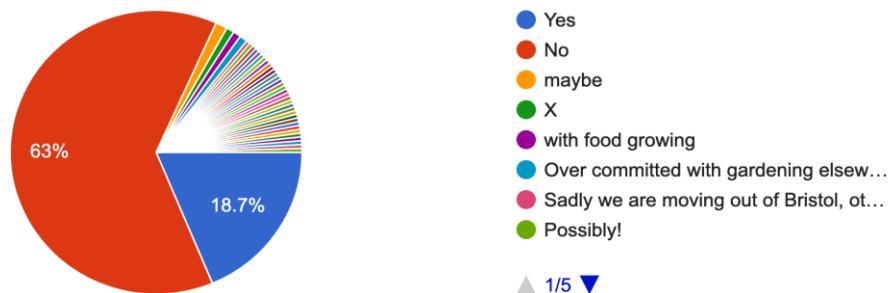
How do you think the space known as 'The Piazza' could be enhanced for further public use and enjoyment? Please add any other ideas you think would improve the Piazza space. Tell us how you use the Piazza space yourself. Would you be interested in joining the group of volunteers who help with watering/plant growing and painting or maintaining the space? Do you think more community events could be held in this space? Please list any ideas that you have for events that could be held there.

In the general introductory question more greening of the largely concrete area was the most popular option and more artwork on uncovered spaces was the least popular.

Lots of ideas for improving the space came forward. The most popular option was to have some specific facilities there, e.g. bike workshop, exercise facilities, football netting, skate-board ramps. More trees, plants and greenery were popular ideas as well as a café, markets and other events. Problems were identified which included traffic, air pollution, security, lighting, access and signage. Also identified was the fact that some people were not aware of the Piazza as a space that could be used and enjoyed, and that some people did not know where it was.

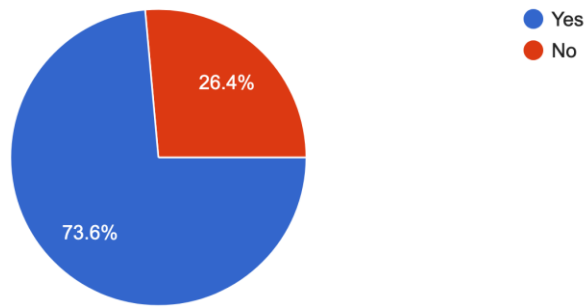
When asked how they used the Piazza, most people used it to walk though, although a small number used it as a destination in itself much appreciated during the spring/summer lockdown. Some people said they would use it if it was greener, had more play equipment, more seating and facilities. Again there were some negative comments about the space mostly about the concrete, traffic noise, litter, air pollution and its suitability as a place for children to play.

Question 23: Would you be interested in joining the group of volunteers who help with watering/plant growing and painting or maintaining...o you. Her email is : anna@artwithinthecracks.org
230 responses



Question 24: Do you think more community events could be held in this space?

227 responses



Although most people were not interested in joining our gardening sub-group a significant number said they were or might be interested.

The final questions were about having community events in the space and what sort of events these might be. Almost three quarters of those who responded were in favour of community events in the space.

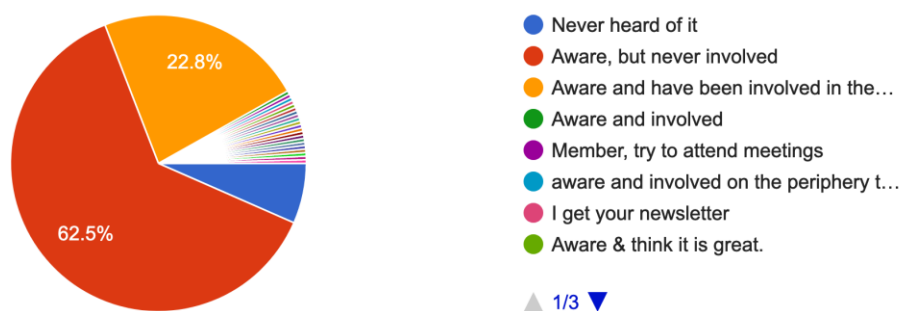
Lots of interesting ideas came out of this question: markets of all sorts but in particular farmers' markets; events using music or art; community events such as tea parties, street parties or BBQs; exercise classes; drama and theatre; outdoor cinema; events specifically for teenagers and children; and beer festivals.

Questions 25 & 26. Knowledge of HCCA and involvement.

Before completing this survey, were you aware of the Hotwells and Cliftonwood Community Association? Would you be willing to be involved in the activities of HCCA in the future?

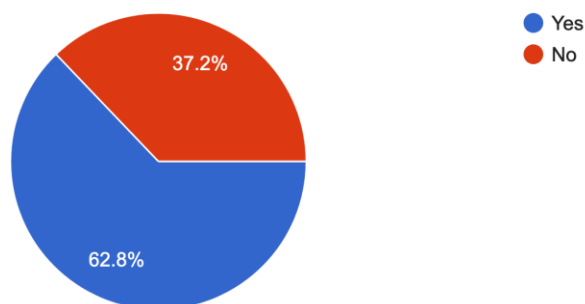
Question 26: Before completing this survey, were you aware of the Hotwells and Cliftonwood Community Association?

259 responses



Question 27: Would you be willing to be involved in the activities of HCCA in the future?

183 responses



63% of people were aware but confirmed that they had never been involved. 23% were aware and had been involved in the past. 6.6% of responders had never heard of HCCA. A variety of remarks came from the remainder.

To the second question nearly 63% said yes.

Most people responding shared some details with us that have allowed us to see where the responses came from and have allowed us to contact those who have offered to be involved.