

Together We Can Reduce Food Insecurity

By volunteering to become a CalFresh Application Assister, you are assisting in strengthening society by creating a partnership to help eradicate or minimize food insecurity. At the same time, you will help raise awareness of the CalFresh Program and help to increase the participation rate among many of our underrepresented groups, such as students, seniors, and homeless. When we share our time and talent, we solve problems, strengthen communities, improve lives, and connect people to benefits and services that make a big difference in people's lives.

Do you want to make a difference and help reduce food insecurity in Los Angeles County?

Volunteer and become a CalFresh Application Assister. You can help the most needy and underrepresented populations by helping connect potentially-eligible residents to benefits. You can help eliminate all the myths about CalFresh and promote a healthier lifestyle. For more information, please visit our web page:

www.dpss.lacounty.gov

Los Angeles County
Department of Public Social Services
CalFresh Nutrition Program

CalFresh Application Assisters Program



CalFresh
dpss.lacounty.gov





Who are CalFresh Application Assisters?

CalFresh Application Assisters are volunteers from Community-based Organizations/Faith-based Organizations, school district employees, students at community colleges and universities who possess excellent customer service skills, and are trusted members of their communities. CalFresh Application Assisters assist to strengthen society by creating a partnership to help eradicate or reduce the current food insecurity that we face today. In addition, CalFresh Application Assisters service their communities by providing an array of information and referrals to all health and human services in Los Angeles County, advocacy services, and serve as liaisons for our community.



The Role of a CalFresh Application Assister

CalFresh Application Assisters and their agencies will:

- Electronically file CalFresh applications and verification on behalf of applicants;
- Have access to the YBN Dash-board to review case information/case status and be able to assist applicants with accurate information;
- Keep track and monitor applications submitted through YBN;
- Receive refresher trainings from DPSS;
- Receive important policy updates from DPSS;
- Be listed on DPSS CalFresh webpage as an authorized CalFresh Application Assister;
- Receive general YBN support and application support from DPSS; and
- Have access to the CalFresh Outreach Toolkit.



The goal of the CalFresh Application Assisters is to reach as many CalFresh potential customers as possible to increase the CalFresh Program participation and retention rates.

You can make a big difference in your community and its future.

Become a CalFresh Application Assister

To become an assister, you must:

- File a CalFresh Application Assister application;
- Work or volunteer for a Community-based Organization, Faith-based Organization, School District, a Community College, a University, or a Non-profit Organization that provides social services to the community;
- Attend and complete the Department of Public Social Services' administered CalFresh Application Assister training;
- Complete, sign, and submit a YBN User and Confidentiality Agreement; and
- Be an open-minded, flexible, and patient individual that is prepared to provide help to others.

