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| Welcome & Overview | |
| 4:30 pm - 4:45 pm <i>(all times eastern)</i> | Introduction to ImproveCareNow Sarah Myers, RN, MPH - <i>ImproveCareNow Executive Improvement Director</i> Richard Colletti, MD - <i>ImproveCareNow Executive Network Director</i> |
| Community Building & Engagement | |
| 4:45 pm - 5:30 pm | Story of Self, Story of Us, Story of Now: How to Talk About ImproveCareNow and IBD Care Chris Keck - <i>Engagement Campaign Director</i> |
| Research | |
| 5:30 pm - 5:55 pm | Beyond the Research Subject—Engaging Patients and Parents Lisa Pitch, <i>Parent</i> Catalina Berenblum, <i>Patient</i> |
| Quality Improvement | |
| 6:00 pm - 6:25 pm | Pre-visit Planning and Population Management 101 John Grunow, MD - <i>Oklahoma University Medical Center</i> |
| Patients & Parents | |
| 6:25 pm - 7:00 pm | Patient Advisory Council & Parent Working Group <i>Who We Are and What We've Done</i> Maddie Huwe, <i>Patient (PAC)</i> Deb Ostiguy, <i>Parent (PWG)</i> |
| Community Building & Engagement – Repeat Session | |
| 7:00 pm - 7:45 pm | Story of Self, Story of Us, Story of Now: How to Talk About ImproveCareNow and IBD Care Chris Keck - <i>Engagement Campaign Director</i> |
| What Can You Do By Next Tuesday? | |
| 7:45 pm - 8:00 pm | So Many Ways to Participate! ImproveCareNow Team |

**Speakers are subject to change*