



Welcome & Overview	
4:30 pm - 4:45 pm	<b>Introduction to ImproveCareNow</b> Sarah Myers, RN, MPH - <i>ImproveCareNow Executive Improvement Director</i> Richard Colletti, MD - <i>ImproveCareNow Executive Network Director</i>
Community Building & Engagement	
4:45 pm - 5:30 pm	<b>Story of Self, Story of Us, Story of Now: How to Talk About ImproveCareNow and IBD Care</b> Chris Keck - <i>Engagement Campaign Director</i>
Research	
5:30 pm - 5:55 pm	<b>Beyond the Research Subject—Engaging Patients and Parents</b> Lisa Pitch, <i>Parent</i> Catalina Berenblum, <i>Patient</i>
Quality Improvement	
6:00 pm - 6:25 pm	<b>Pre-visit Planning and Population Management 101</b> John Grunow, MD - <i>Oklahoma University Medical Center</i>
Patients & Parents	
6:25 pm - 7:00 pm	<b>Patient Advisory Council &amp; Parent Working Group <i>Who We Are and What We've Done</i></b> Maddie Huwe, <i>Patient (PAC)</i> Deb Ostiguy, <i>Parent (PWG)</i>
Community Building & Engagement – Repeat Session	
7:00 pm - 7:45 pm	<b>Story of Self, Story of Us, Story of Now: How to Talk About ImproveCareNow and IBD Care</b> Chris Keck - <i>Engagement Campaign Director</i>
What Can You Do By Next Tuesday?	
7:45 pm - 8:00 pm	<b>So Many Ways to Participate!</b> ImproveCareNow Team

*\*Speakers are subject to change*