## Welcome & Overview

**4:30 pm - 4:45 pm**

**Introduction to ImproveCareNow**
Sarah Myers, RN, MPH - *ImproveCareNow Executive Improvement Director*
Richard Colletti, MD - *ImproveCareNow Executive Network Director*

## Community Building & Engagement

**4:45 pm - 5:30 pm**

**Story of Self, Story of Us, Story of Now: How to Talk About ImproveCareNow and IBD Care**
Chris Keck - *Engagement Campaign Director*

## Research

**5:30 pm - 5:55 pm**

**Beyond the Research Subject—Engaging Patients and Parents**
Lisa Pitch, *Parent*
Catalina Berenblum, *Patient*

## Quality Improvement

**6:00 pm - 6:25 pm**

**Pre-visit Planning and Population Management 101**
John Grunow, MD - *Oklahoma University Medical Center*

## Patients & Parents

**6:25 pm - 7:00 pm**

**Patient Advisory Council & Parent Working Group** *Who We Are and What We’ve Done*
Maddie Huwe, *Patient (PAC)*
Deb Ostiguy, *Parent (PWG)*

## Community Building & Engagement – Repeat Session

**7:00 pm - 7:45 pm**

**Story of Self, Story of Us, Story of Now: How to Talk About ImproveCareNow and IBD Care**
Chris Keck - *Engagement Campaign Director*

## What Can You Do By Next Tuesday?

**7:45 pm - 8:00 pm**

**So Many Ways to Participate!**
ImproveCareNow Team

*Speakers are subject to change*