



Dog Partners' Policies – read carefully before registering for training.

Group Training Classes:

1. Due to the current and developing Covid-19 situation, we reserve the right to move online with our classes mid-session as we see fit. This is only likely in the event of the facility closing to outside people, or trainer illness or student illness related to Covid-19.
2. Please read our Covid-19 safety plan (available under the link for Covid-19 on our home page) and be prepared to follow the guidelines while participating in group classes.
3. We cannot provide a make-up class or a refund for missed classes.
4. Please ensure you read the Terms and Conditions for Participation in Training.

Pre-Set Coaching Packages:

1. The cost of the packages is the same for both in-person sessions and online Zoom sessions.
2. Due to the current and developing Covid-19 situation, we reserve the right to switch to online sessions from in-person sessions as we see fit.
3. Due to the current and developing Covid-19 situation, we prefer to work outside for our in-person training where possible. When working outside is not an option due to the nature of the training activity or the weather, we will recommend a Zoom session for that scheduled session.
4. Private coaching packages are designed to be weekly, in-person or online sessions and must be **pre-paid** and **pre-scheduled** at the time of booking.
5. If you need to make a date change to your scheduled sessions, we will try to be as accommodating as we can, but we **cannot guarantee** our ability to do this. Our schedules fill quickly and it's difficult to make last-minute adjustments.
6. Packages **must be used** within 2 weeks of the scheduled date of your last session unless agreed to by all parties at the start of your package.
7. Sorry but we cannot refund unused portions of any package.
8. Please ensure you read the Terms and Conditions for Participation in Training.